



ACCOUNT SERVICING

Committed to Your Success



SECURITY
TITLE AGENCY
A Fidelity National Financial Company



Mission Statement

Our mission at the Security Title Agency Account Servicing Department is to offer the highest quality support services to lenders and noteholders as well as to borrowers and payees. The Account Servicing Department offers valuable servicing to the real estate and lending communities.

Our team offers over 80 years of knowledge and experience in the account servicing field. We are eager to provide solutions for your private lending needs. You are always welcome to contact anyone on our team to assist you with any questions you might have.

We communicate with customers in whatever form works best for them. We have real people answering our phones Mon-Fri from 9am to 4pm. We provide the highest level of customer service in the industry. Our customers understand their transactions and feel that they are in good hands at Security Title. You can be assured that we are in compliance with all regulations governing our industry.

What to expect from your servicing agent.

- To hold and maintain the documents tendered for the mutual benefit of all the parties.
- To establish an account in accordance with the documents tendered.
- To promptly process and remit payments according to instructions of all parties.
- To report to the IRS all paid and received interest.(1098 & 1099)
- To pay any real estate taxes, insurance and /or HOA, if instructed.
- To keep accurate balance tracking and detailed payment histories.
- To provide statements as requested.
- Courteous and accurate bilingual customer service (Spanish).

What we service

- Notes & Deeds of Trust
- Leases
- Wraps
- Agreements For Sale

Additional services

- Electronic drafting and disbursement of funds
- 24/7 Online access
- Investor links
(five or more accounts)



We are a full servicing account servicing department. With our combined knowledge we are able to service the most complicated accounts within the boundaries of any regulations governing our industry.



For more information please visit us at www.SecurityTitle.com