

This booklet will give you information on RAC Breakdown Cover for Car, Van, Bike, Taxi, Taxi Minibus, Courier, Minibus, Motorhome and Classic Car.



Our patrols fix 1 car every 19 seconds and take an average of 30 minutes to do so at the roadside. Plus, with innovative solutions such as our universal spare wheel and our diagnostic equipment, we can get your customer's moving again quickly and efficiently. Our service is so good that we were recently placed way above competitors in the Which? customer service survey and were awarded 6th overall in a list of the UKs biggest companies.

18. 8. 2. 3.1

| Features of<br>RAC Breakdown Cover   | Roadside | Recovery | At Home | Onward Travel | European<br>Motoring<br>Assistance |
|--|----------|----------|---------|---------------|------------------------------------|
| Roadside repairs if your vehicle is more than 1/4 mile from your nome address  | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Recovery service to a repairer   | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Fransport of you and your vehicle to your destination in the UK $^{st}$  | No       | Yes      | Yes     | Yes           | Yes                                |
| Service at your door if your vehicle breaks down at home   | No       | No       | Yes     | Yes           | Yes                                |
| Jse of a hire car** for up to 2 days whilst your vehicle is fixed,<br>alternative transport or overnight accommodation | No       | No       | No      | Yes           | Yes                                |
| Covers the vehicle in 48 countries and their off shore islands in continental Europe                                   | No       | No       | No      | No            | Yes                                |

#### VAN BREAKDOWN

Every commercial vehicle can break down, but having a van off the road can lead to costly downtime, delays in jobs, and possibly reputational damage. RAC provides a replacement van-for-van or carfor-car with our Onward Travel option ensuring your customer can continue with their work if their vehicle cannot be fixed at the roadside.

NUL

Used

| Features of<br>RAC Breakdown Cover  | Roadside | Recovery | At Home | Onward Travel | European Motoring<br>Assistance |
|---|----------|----------|---------|---------------|---------------------------------|
| Roadside repairs if your vehicle is more than 1/4 mile from your home address                                 | Yes      | Yes      | Yes     | Yes           | Yes                             |
| Recovery service to a repairer  | Yes      | Yes      | Yes     | Yes           | Yes                             |
| Transport of you and your vehicle to your destination in the UK*  | No       | Yes      | Yes     | Yes           | Yes                             |
| Service at your door if your vehicle breaks down at home  | No       | No       | Yes     | Yes           | Yes                             |
| Replacement van** for up to 2 days whilst your van is fixed, alternative transport or overnight accommodation | No       | No       | No      | Yes           | Yes                             |
| Covers the vehicle in 48 countries and their off shore islands in continental Europe                          | No       | No       | No      | No            | Yes                             |
| No vehicle length restrictions to cater for long-wheelbase*** vans  | Yes      | Yes      | Yes     | Yes           | Yes                             |

PIRAC

Rac

ar, van, bike – cover fri a name you can trust

As standard, RAC Breakdown packages give the same level of cover to motorbikes as cars. We use special motorcycle trailers and loaders, whether for a puncture or a battery problem, no worries, we've got your customer's covered. We also cover nonstarts and cut-outs. We'll even come out if they run out of fuel.

| Features of<br>RAC Breakdown Cover  | Roadside | Recovery | At Home | Onward Travel | European<br>Motoring<br>Assistance |
|---|----------|----------|---------|---------------|------------------------------------|
| Roadside repairs if your vehicle is more than 1/4 mile from your home address                                       | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Recovery service to a repairer  | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Transport of you and your vehicle to your destination in the UK $^{st}$   | No       | Yes      | Yes     | Yes           | Yes                                |
| Service at your door if your vehicle breaks down at home  | No       | No       | Yes     | Yes           | Yes                                |
| Use of a hire car** for up to 2 days whilst your vehicle is fixed, alternative transport or overnight accommodation | No       | No       | No      | Yes           | Yes                                |
| Covers the vehicle in 48 countries and their off shore islands in continental Europe                                | No       | No       | No      | No            | Yes                                |

## BIKE BREAKDOWN

Motorists. We salute you

BF65 XUY



Keep your customers' businesses moving with RAC Taxi Breakdown cover. If you're self-employed then your vehicle is your business, spending more time on the road means you can pick up more passengers and increase your profits. But it also increases the chances of your taxi breaking down, that's why it's important to have the right cover in place to make sure your taxi stays on the road.

| Features of<br>RAC Breakdown Cover  | Roadside | Recovery | At Home | Onward Travel |
|---|----------|----------|---------|---------------|
| Roadside repairs if your vehicle is more than 1/4 mile from your home address   | Yes      | Yes      | Yes     | Yes           |
| Recovery service to a repairer  | Yes      | Yes      | Yes     | Yes           |
| Transport of you and your vehicle to your destination in the UK*  | No       | Yes      | Yes     | Yes           |
| Service at your door if your vehicle breaks down at home  | No       | No       | Yes     | Yes           |
| Use of a hire car** for up to 24 hours whilst your vehicle is fixed, alternative transport or overnight accommodation (applies to driver only***) | No       | No       | No      | Yes           |

### TAXI MINIBUS BREAKDOWN

Keep your customers' businesses moving with RAC Taxi Breakdown cover. If you're self-employed then your vehicle is your business, spending more time on the road means you can pick up more passengers and increase your profits. But it also increases the chances of your taxi breaking down, that's why it's important to have the right cover in place to make sure your taxi stays on the road.

| Features of<br>RAC Breakdown Cover   | Roadside | Recovery | At Home | Onward Travel |
|--|----------|----------|---------|---------------|
| Roadside repairs if your vehicle is more than 1/4 mile from your home address  | Yes      | Yes      | Yes     | Yes           |
| Recovery service to a repairer   | Yes      | Yes      | Yes     | Yes           |
| Transport of you and your vehicle to your destination in the UK*   | No       | Yes      | Yes     | Yes           |
| Service at your door if your vehicle breaks down at home   | No       | No       | Yes     | Yes           |
| Use of a hire car** for up to 24 hours whilst your vehicle is fixed, alternative<br>transport or overnight accommodation | No       | No       | No      | Yes           |
| Cover for 8-16 passengers  | Yes      | Yes      | Yes     | No***         |
| Increased vehicle weight to include up to 4.5 tonnes   | Yes      | Yes      | Yes     | Yes           |

### COURIER BREAKDOWN

Every commercial vehicle can break down, but having a van off the road can lead to costly downtime, delays in jobs, and possibly reputational damage. Get van-for-van replacement only the RAC provides a replacement van-for-van or car-for-car with our Onward Travel option.

| Features of<br>RAC Breakdown Cover  | Roadside | Recovery | At Home | Onward Travel |
|---|----------|----------|---------|---------------|
| Roadside repairs if your vehicle is more than 1/4 mile from your home address                                 | Yes      | Yes      | Yes     | Yes           |
| Recovery service to a repairer  | Yes      | Yes      | Yes     | Yes           |
| Transport of you and your vehicle to your destination in the UK*  | No       | Yes      | Yes     | Yes           |
| Service at your door if your vehicle breaks down at home  | No       | No       | Yes     | Yes           |
| Replacement van** for up to 2 days whilst your van is fixed, alternative transport or overnight accommodation | No       | No       | No      | Yes           |
| No vehicle length restrictions to cater for long-wheelbase*** vans  | Yes      | Yes      | Yes     | Yes           |

## MINIBUS BREAKDOWN

Just as a commercial vehicle could break down unexpectedly, so too could a minibus. The difference, however, is that it can be up to 16 people affected. And in many cases, the inconvenience could be not reaching an important event on time or missing out on a special occasion all-together.

So it's important to choose a recovery service that includes both roadside and at home recovery and appropriate replacement hire vehicles for all passengers, onward travel via the right public transport or the option to stay in a hotel without extra cost to the company.

| Features of<br>RAC Breakdown Cover  | Roadside | Recovery | At Home | Onward Travel | European<br>Motoring<br>Assistance |
|---|----------|----------|---------|---------------|------------------------------------|
| Roadside repairs if your vehicle is more than 1/4 mile from your home address   | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Recovery service to a repairer  | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Transport of you and your vehicle to your destination in the UK*  | No       | Yes      | Yes     | Yes           | Yes                                |
| Service at your door if your vehicle breaks down at home  | No       | No       | Yes     | Yes           | Yes                                |
| Use of a hire car** for up to 24 hours whilst your vehicle is fixed, alternative transport or overnight accommodation | No       | No       | No      | Yes           | Yes                                |
| Covers the vehicle in 48 countries and their off shore islands in continental Europe                                  | No       | No       | No      | No            | Yes                                |
| Cover for 8-16 passengers   | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Increased vehicle weight to include up to 4.5 tonnes  | Yes      | Yes      | Yes     | Yes           | Yes                                |

## MOTORHOME BREAKDOWN

No size or weight restrictions, we cover any combination of motorhome. If your motorhome is heavier than 3.5 tonnes and you choose European cover. If you are unlucky enough to break down on holiday we'll cover repatriation costs back to the UK of up to £5,000 if your motorhome cannot be fixed before the end of your trip.

Coastline

| Features of<br>RAC Breakdown Cover  | Roadside | Recovery | At Home | Onward Travel | European<br>Motoring<br>Assistance |
|---|----------|----------|---------|---------------|------------------------------------|
| Roadside repairs if your vehicle is more than 1/4 mile from your home address   | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Recovery service to a repairer  | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Transport of you and your vehicle to your destination in the UK*  | No       | Yes      | Yes     | Yes           | Yes                                |
| Service at your door if your vehicle breaks down at home  | No       | No       | Yes     | Yes           | Yes                                |
| Hire car** for up to 2 days whilst your vehicle is fixed, alternative transport or overnight accommodation  | No       | No       | No      | Yes           | Yes                                |
| Covers the vehicle in 48 countries and their off shore islands in continental Europe  | No       | No       | No      | No            | Yes                                |
| No vehicle height or weight restrictions  | Yes      | Yes      | Yes     | Yes           | Yes                                |
| If your motorhome can not be repaired in Europe and needs<br>repatriating to the UK, we will contribute up to £5,000 in costs if<br>your motorhome is heavier than 3.5 tonnes in weight | No       | No       | No      | No            | Yes                                |

# CLASSIC CAR BREAKDOWN

Specialist rates for classic cars that reflect the care and occasional use bestowed by their owners, alongside all the stand out benefits of our RAC Private Car breakdown cover.

| Features of<br>RAC Breakdown Cover  | Roadside | Recovery | At Home | Onward Travel | European<br>Motoring<br>Assistance |
|---|----------|----------|---------|---------------|------------------------------------|
| Roadside repairs if your vehicle is more than 1/4 mile from your<br>nome address                                      | Yes      | Yes      | Yes     | Yes           | Yes                                |
| Recovery service to a repairer  | Yes      | Yes      | Yes     | Yes           | Yes                                |
| ransport of you and your vehicle to your destination in the UK*   | No       | Yes      | Yes     | Yes           | Yes                                |
| ervice at your door if your vehicle breaks down at home   | No       | No       | Yes     | Yes           | Yes                                |
| Jse of a hire car** for up to 2 days whilst your vehicle is fixed,<br>lternative transport or overnight accommodation | No       | No       | No      | Yes           | Yes                                |
| overs the vehicle in 48 countries and their off shore islands in ontinental Europe                                    | No       | No       | No      | No            | Yes                                |

T

BF67 XUY

