# Policies and Procedures

**Issued Date:** 

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6/20/2016

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# **KOLTER HOMES Policies and Procedures**

Policy Number: 5.1.1

Policy Name: Spec Home Color Reselection and Cutoff

Authorized By: 100 Bruk Date:

Doug Bruk Executive VP Kolter Homes

Authorized By: Date: 6/20/2016

Rick Cover Resident, Kolter Homes

## Policy:

The Spec Home Color Re-Selection policy is to provide our sales staff a tool to determine the stage of construction for any lot and whether the sales representative can authorize making changes to the color selections.

#### Responsibility:

The Construction Manager is responsible for ensuring that all homes under their supervision currently and accurately reflect the stage of construction.

The New Home Consultant is responsible for checking the stage of the home and noting what, if any, changes will be permitted based on CMS.

The Project Director is responsible for ensuring that this policy is adhered to at all times.

#### Procedure:

#### New Home Consultant (NHC):

- Prior to any commitments to the Purchaser the NHC <u>MUST</u> check CMS for the stage of construction in the "lot popup" on the inventory grid within CMS. In the "lot popup" hover over the "stage" field and a pop up box will appear informing you of what alterations are allowed.
  - o In "Unit Information", click on "Lot" to open "Contract Approved Options List" pdf.
  - The Contract Approved Options List will also state the stage of construction with a "Stage Number" (1, 2, 3 or 4).
  - o Construction Manager:
  - o The "Stage Number" determines the cutoff for the ability to make specific changes to the inventory home.
  - The consultant is required to look at the "spec change cutoff" document to determine what changes if any may be accommodated based on the current stage number.
  - The "Contract Approved Options List" must be printed at the time of contract included with the agreement & executed by the Purchaser.
  - o Contingencies are not permitted with this re-selection process.

- The NHC will be responsible for calling the Design Gallery and scheduling the appointment as well as including the "Spec Home Reselection" Addendum in the PASA, and ensuring that the Purchaser understands their limitations, the deadlines, and can perform their responsibilities according to the Addendum.
  - DocuSign communities the NHC must process the Purchase and Sale Agreement via DocuSign and send to all appropriate parties after the Purchaser has signed off. No contingencies are permitted with the Spec Home Reselection addendum.
  - NON DocuSign communities the NHC must forward the front page of the Purchase and Sale Agreement and the Spec Home Reselection addendum to the Project Director and the Design Coordinator for the community via email after the Purchaser has signed off. No contingencies are permitted with the Spec Home Reselection addendum.

# Construction Manager:

- o BuildPro must be updated daily to ensure that the stages of construction are accurate.
- o Managing trades so that the home does not progress beyond the changes permitted at the time.
- Receiving the revised Change Order from design, reviewing for completeness and correctness, disseminating to the trades, and ensuring the proper execution of the work pursuant to the revised Change Order.

#### Project Director/VP:

#### - PRIOR TO EXECUTION of any Spec Home Options Reselections Addendum, the PD/VP MUST:

- o Contact the NHC and confirm that the proper expectations have been set with the Purchaser, and that they have committed to perform their obligations pursuant to the Addendum.
- o Contact Design and confirm that they are able to meet with and accommodate the Purchaser in time for both Purchaser and Seller to perform their obligations pursuant to the Addendum.
- o Contact the CM assigned to the affected lot that a Spec Home Options Reselections Addendum has been received and confirm that the options requested will be logistically possible.

## - AFTER EXECUTION of the Spec Home Options Reselections Addendum, the PD/VP MUST:

- o Ensure that all departments are tracking the change request.
- o Ensure that both Purchaser and Seller are performing their obligations pursuant to the Addendum.
- Review and approve the Change Order within one business day of the Purchaser's execution and return to Design immediately so that the reselections can be entered into New Star and Purchase Orders can be issued.
- o Once the Change Order is counter executed, the Project Director/VP MUST notify the Construction Manager that it has been approved.

#### Design:

- Scheduling the Purchaser MUST be a high priority and scheduled around all other appointments. Every effort should be made to ensure that this Purchaser is able to perform their obligations pursuant to the Spec Home Options Reselections Addendum. If Purchaser fails to perform their obligations, it must not be due to any fault of Seller.
- The Change Order must be entered into Newstar to lock it from further changes within one business day of the PD/VP's counter execution of same.
- Once the Change Order is completed, the Design Consultant MUST make a note in CMS that the Purchaser's reselections have been completed.

# Purchasing:

- Issue Purchase Orders reflecting all changes from the original spec selections within one business day of them being entered into New Star by Design.
- The Purchasing Agent or Coordinator issuing the PO's MUST contact the CM to advise them that they have been issued.
- The original color selection should not be canceled so that a history of the selections will be reflected.

CUT OFF DATES FOR SELECTIONS	
STAGE	NOT ALLOWED
After permit is issued	Mudd set floor tile or marble, Beach Entry Shower,
or after structurals are	add foam insulation, screen rooms, outdoor kitchens ( complete or
selected	pre-plumb), air conditioning upgrades, addition of 3rd car garage,
1	exterior paint package, impact windows, floor electrical outlets,
1	tankless hot water heaters.
STAGE	SELECTIONS ALLOWED
BuildPro Milestones	Cabinets, granite selection, carpet, tile (floor, walls, backsplash,
	wood floor, interior paint, plumbing trim selection,
INTERIOR FRAME WALLS	shower enclosure, exhaust hood selection,
	shower niche, handicap accessory backing, crown molding
2	Carpet, add wood floor in lieu of tile, rear paver patio, epoxy on
	Electrical.
STAGE	SELECTIONS ALLOWED
BuildPro Milestones	Carpet, add wood floor in lieu of tile, interior paint color, shower
	rear paver patio, epoxy paint on garage floor.
DRYWALL HANG	
3	
BuildPro Milestones	
Drywall finish on	NONE and NONE
4	

Task Description (NS)		BPMilestone (written key)
Permit issued, structurals selected		
	1	
	<b></b>	
Start Pack Received		Start Pack Received
Pool Stakeout		Pool Stakeout
		Pool Dig
Pool Dig/Form/Steel Pool Gunite		Pool Gunite
Homesite Clear/Balance		Lot Grubbed/Balanced
·		Lot Grubbed/Balanced
Lot Grubbed/Balanced		Pre-Construction Meeting
Pre-Construction Meeting		Stakeout
Survey Pinning/Stakeout		JBST (Dig Footers/Formboards)
Dig Footers/Formboards/Foundation [JBST]		Footer Steel
Footer Steel		Form Basement Walls
Form Basement Walls		Basement Walls Poured
Basement Walls Poured		Waterproof Basement
Waterproof Basement		Basement Walls Framed
Basement Walls Framed		Install Foundation Masonry Piers
Install Foundation Masonry Piers		Plumbing Underground
Underground Plumbing		
HVAC Underground		HVAC Underground
Electric Underground		Electric Underground
Slab Steel Prep		Slab Steel Prep
Stem Wall Complete		Stem Wall Complete
Foundation Pour	2	Foundation Pour
Deliver Framing/Rough Lumber		Deliver Framing/Rough Lumber
Foundation Floor Framing Complete		Foundation Floor Framing Complete
Stucco Grade Complete		Stucco Grade Complete
1st Flr Block/Framing Complete		1st Flr Block/Framing Complete
Prep/Steel 1st Floor Beam		Prep/Steel 1st Floor Beam
Pour 1st Floor Beam		Pour 1st Floor Beam
Floor Trusses Installed		Floor Trusses Installed
2nd Floor Deck Complete		2nd Floor Deck Complete
1st Floor Stairs Installed		1st Floor Stairs Installed
Stairs Installed		Stairs Installed
2nd Flr Block/Framing Complete		2nd Flr Block/Framing Complete
Prep/Steel 2nd Floor Beam		Prep/Steel 2nd Floor Beam
Pour 2nd Floor Beam		Pour 2nd Floor Beam
Wall Sheathing		Wall Sheathing
Floor Trusses Installed - 3rd Floor		Floor Trusses Installed - 3rd Floor
3rd Floor Deck Complete		3rd Floor Deck Complete

2nd Floor Stairs Installed   2nd Floor Stairs Install and Floor Block   Install 3rd Floor Block   Prep/Steel 3rd Floor Beam   Pour 3rd Floor Peam   Install Party Wall Framing   Install Party Wall Party			2
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	Homeowner/Customer Service Sign-Off		CLOSEHOME (Turnover)

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#### SPEC HOME RESELECTION ADDENDUM

**THIS SPECIAL ADDENDUM** (this "<u>Addendum</u>") is executed in conjunction with and, by this reference, incorporated into the Purchase and Sale Agreement (the "<u>Agreement</u>") dated as of the <u>%ContractCreatedDateLong</u>%, between <u>%AllBuyersFullName%</u> (collectively, "<u>Purchaser</u>") and Seller, as defined in the Agreement, respecting lot <u>%LotName%</u> (the "<u>Lot</u>") at <u>%LotStreetAddress</u>%, in the community known as <u>%Community</u>% (the "<u>Community</u>").

- 1. <u>Defined Terms.</u> All initially capitalized terms not defined herein shall have the meanings set forth in the Agreement, and all references in this Addendum to the Agreement shall be deemed to include references to this Addendum and to any other addenda and riders attached to the Agreement, which are hereby incorporated by this reference.
- 2. <u>Modifications to the Agreement</u>. Purchaser and Seller hereby agree to the following conditions, modifications, and/or supplements to the Agreement:

The current stage of construction of the home, as of the date this Addendum was drafted, is MERGE FIELD.

Purchaser may reselect the following items at Purchaser's expense by executing a Change Order to the Selections Agreement:

**This Addendum is not a Change Order.** A Change Order for the items listed above must be executed by Purchaser on or before MERGE FIELD. In the event that Purchaser fails to execute the Change Order on or before this date, due to no fault of Seller, no reselection will be accepted by Seller and Seller shall install the selections indicated on the "Spec Options List" attached for reference to the Purchase and Sale Agreement.

- 3. <u>Obligation to Construct Residence</u>. Notwithstanding anything to the contrary herein, nothing herein shall be deemed to abrogate or limit Seller's obligation to complete the Residence such that it is physically habitable and ready for occupancy, with all necessary utilities extended to it, in accordance with the Federal Interstate Land Sales Full Disclosure Act ("<u>ILSA</u>"), within twenty-four (24) months after Purchaser's execution of the Agreement. Seller hereby affirms such obligation to complete the Residence in accordance with ILSA.
- 4. <u>Counterparts</u>. This Addendum may be executed in counterparts, a complete set of which shall form a single Addendum.
- 5. <u>Conflicts</u>. In the event of any conflict between this Addendum and the Agreement, this Addendum shall control. In all other respects, the Agreement shall remain in full force and effect.
- 6. Entire Agreement. The Agreement, together with this Addendum and any other addenda and riders to the Agreement, contains the entire agreement between Purchaser and Seller concerning the matters set forth herein. All prior discussions, negotiations and contracts, if any, whether oral or written, are hereby superseded by these documents. No addition or modification of this Addendum or the Agreement shall be effective unless set forth in writing and signed by Purchaser and an authorized officer of Seller.

PURCHASER(S):	SELLER: %CommunityLegalName%
Ву:	%CommunityLegalName2% %CommunityLegalName3% %CommunityLegalName4%
Print Name: %BuyerFullName%	<u> </u>
Date:	By:
Ву:	Print Name:
Print Name: <u>%SecondBuyerFullName</u> %	Title:
Date:	Date:

# **KOLTER HOMES Policies and Procedures**

Policy Number: 5.5.1

Policy Name: Model Estimate Reporting

Authorized By: Vous Bruk

South Burney Cutive VP Kolter Homes

Authorized By:

Rick Coveil, President, Kolter Homes

Issued Date: April 12, 2016

**Revised Date:** 

Date: 4/14/2016

Date: 4/13/2016

# Policy:

This policy will ensure that all regions are utilizing the same tools to analyze model estimates in preparation for monthly finance meetings.

## Responsibility:

The Purchasing Department is responsible for creating, maintaining, and reviewing model estimates. Model Estimates must be reviewed on a monthly basis with the Project Directors, so that they can update their Margin Analysis and change their base model sales prices.

#### Procedure:

#### Threshold for systemically Changing Budgets:

- MATERIAL CHANGES: Increases/Decreases to Model Cost Estimates totaling the lesser of \$2,000 or 1.5% of the total Direct Cost that are identified in between budget updates (since last PCN) are considered material and MUST be accounted for within one calendar day from being identified.
  - Project Directors must be notified immediately so that they can account for material changes in pricing strategies to avoid margin erosion.
  - Project Directors should process a PCN as soon as possible but in no event later than five calendar days from the cost being identified.
- IMMATERIAL CHANGES: Increase/Decreases to Model Cost Estimates less than a Material Change defined above that are identified in between budget updates do not need to be accounted for immediately.
  - Project Directors must be notified during the Monthly Financial Review process so that they can prepare a PCN in advance of the Monthly Budget Meeting.

#### Directors of Purchasing:

- When there are known material changes or anticipated future increases, the Director of Purchasing must:
  - Coordinate with the Project Director/VP to determine if a PCN is required prior to the actual increase effective date.
  - Prepare a list of lots effected and assist the Project Director in identifying lots that are to be grandfathered by either holding subcontractor prices or changes in specifications, whichever is the cause of the price change.
- Run the Model Estimate MoM Analyzer on the first business day of every month and compare it to the previous month (Location: N:\informXL\Purchasing and Operations\Master Analyzers\Purchasing)
- Paste data into a blank Excel spreadsheet. Save spreadsheet in Finance Folder on Common Drive

Policy No. 5.5.1 Model Estimat eMonthly Reporting

- (Location: M:\Operations\Purchasing\Finance Meetings)

# Directors of Purchasing (cont):

- Instruct Purchasing Agents to review
- Any cost changes made throughout the month to the model estimate must be approved by the Project Director/VP on a Master Budget Update Form (N:\Operations\Purchasing\Procedures\Budget Changes)

#### Purchasing Agents:

- Add detailed explanation column to spreadsheet saved in Finance Folder
- Sort the file, so that only variances appear
- Provide detailed explanations for the variances

#### Project Director:

- Receives completed review from Directors of Purchasing
- Asks for further explanation/clarification if needed
- Signs documents and returns to Director of Purchasing
- Updates Margin Analysis & executes a Price Change Notification (PCN) if necessary
- The Project Director has five calendar days to complete items above

# **KOLTER HOMES Policies and Procedures**

Policy Number: Policy Name:	5.5.2 House Book, Review	Issued Date: Revised Date:	February 24, 2016
Authorized By:	Doug Bruk: Doug Bruk: Doug Bruk: Docusioned by:	Date:	
Authorized By:	Rick Covelle President, Kolter Homes	Date:	

#### Policy:

This policy will ensure that all regions are utilizing the same tools to analyze housebooks in preparation for monthly finance meetings. Reference: Network Diagram & Swim Lane Diagram M:\Operations\Purchasing\Procedures\Purchasing Policy Manual\Current

## Responsibility:

The Purchasing Department is responsible for creating, maintaining, and reviewing lot anchor estimates in Newstar, which drives housebook reporting. The Purchasing Agents or Managers will review housebooks for homes that have closed on a monthly basis. This review will include explanations for variances and provide Purchasing Coordinators with direction so necessary revisions can be completed.

#### Procedure:

#### **Directors of Purchasing:**

- Run the Closing Report on the first business day of every month (Location: N:\informXL\Purchasing and Operations\Master Analyzers\Purchasing)
- Assign specific lots for the Purchasing Agents or Managers to review
- Review with assigned Project Director once all steps below have been completed during days 11-14
- Final of exceptions of \$2,000 per lot total review with VP of Purchasing during days 14-15
- Final changes for housebooks must be completed no later than the 15<sup>th</sup> of each month
- Director will coordinate with the assigned Financial Analyst to provide a summery description for cost changes. This summary must be included in the monthly Finance meeting packet
- Any cost change must be logged into the Cost Change Form (N:\Operations\Purchasing\Bid Documents & Lineups\Cost Tracking)

## Purchasing Agents:

- Run the Housebooks for Homes Closed Analyzer
  - (Location: N:\informXL\Purchasing and Operations\Master Analyzers\Purchasing)
- Paste data into a blank Excel spreadsheet. Save spreadsheet in Finance Folder on Common Drive (Location: M:\Operations\Purchasing\Finance Meetings)
- Add detailed explanation and action columns to spreadsheet saved in Finance Folder
- Review all budget line items that are both below and over original budget
- Provide detailed explanations for the discrepancies using exceptions \$200 per line item,\$2,000 per lot total
- Provide direction in the action column if action (void PO, approve PO for payment, complete lot anchor estimate revision, etc.) is required during days 2-8
- Work with appropriate Purchasing Coordinator to ensure that action items are completed during days
   6-12

#### Purchasing Coordinators:

Policy No. 5.X.X, [Policy Name]

- Execute action items provided by Purchasing Agents in Newstar during days 6-12
- Inform Purchasing Agent or Manager when action items have been completed
- For any PO that requires change, the anchor estimate for each lot must be completed at the same time

# **KOLTER HOMES Policies and Procedures**

**Policy Number:** 5.5.3 **Issued Date:** April 25, 2016 **Policy Name:** Model Discount Tracking **Revised Date:** 4/27/2016 loug Bruk Authorized By: Date: Doug Bruk Executive VP Kolter Homes 5/4/2016 Rick Covell

**Authorized By:** Rick Cavelle President, Kolter Homes

#### Policy:

The purpose of this policy is to address the proper accounting, coding and capturing of Manufacturer and trade discounts pertaining solely to Model Homes for materials and labor. Reference: Model Home Discount Tracking Master spreadsheet M:\Operations\Purchasing\National Agreements\02 Model Discount Tracking.

Date:

## Responsibility:

The Purchasing Department is responsible for creating, maintaining and reviewing costs, as well manufacturer and trade rebates associated with the construction of each Model home.

The Project Director / VP of the project is responsible for ensuring that this policy is adhered to.

## Procedure:

#### **Project Directors:**

Work with assigned Purchasing Director upon the selections of a model home during the planning and construction of that model to ensure that budgets are properly created and discounts are accurately accounted for on behalf of the owner.

## **Directors of Purchasing:**

- Create Model home tracking sheet (one lot per sheet) and save it on the common drive at: N:\Operations\Purchasing\National Agreements\02 Model Discount Tracking\community.
- Direct Purchasing Agents to update the tracking spreadsheet and monitor to ensure proper procedures are followed.
- Manage team members to ensure that this policy is correctly implemented so that ALL discounts are properly budgeted for prior to commencement of construction and follow up during and after construction is properly administered to account for receipt of ALL discounts.

## **Purchasing Agents:**

- Notify applicable vendors/suppliers of models in the pipeline so they can begin the material ordering process (must specifically inform supplier of model prior to vendor placing order to ensure discounts are received).
- Contact trade base to obtain labor discounts pursuant to subcontracts.
- Obtain lot specific bids from vendors and save in the "Lot Specific" folder of the community being tracked. Example: (N:\Communities\Active\Florida\Verandah\Purchasing\Submitted Bids\1-Lot Specific\FC. 008).
- Input participating vendor information, including contribution amount, into tracking spreadsheet.
- Work with Purchasing Coordinators to ensure that all applicable model discounts are accounted for and captured by purchase orders.

## **Purchasing Coordinators:**

- Create PO's, inclusive of options, as typically done.
- Create offsetting VPO, coded to minor code 06 (Model Discounts) for total credit amount as defined on tracking sheet per National Agreement or Vendor specific model discount bid for materials and labor.
- Input actual Vendors and discounts into tracking spreadsheet for Purchasing Director review and future
- Coordinate with Purchasing Agents to ensure all discounts are accounted for.

# KOLTER HOMES DIVISION Policies and Procedures

Policy Number: 5.5.4 Issued Date: April 12, 2016

Policy Name: 上et வெள்ளுக் Budgeting Revised Date:

Authorized By:

| Youg Bruk | Authorized Date: 4/25/2016

Doug Bruk, Executive VP Kolter Homes

DocuSigned by:

Authorized By:

| Kick Coult | Authorized Date: 4/25/2016

Rick Cover? President, Kolter Homes

#### Policy:

The below list of procedures is to clarify the process in which permitting, project management, construction, and purchasing interact with regards to ordering and reviewing plot plans, field verifying lot conditions, and having the budgets updated in Newstar.

## Responsibility:

The Project Director/VP, Construction Manager, Permitting Coordinator and Purchasing Coordinator all perform key roles in the accurate and timely submission and updates of our lot unique budgeting process. The Construction Manager and Project Director / VP work together to identify any additional cost related activities and provide budgets to the Purchasing Coordinator prior to initial PO Generation.

#### Procedure:

#### **Production Report Tool:**

- Construction Coordinator updates the Production Report tool every Friday with new starts.
- From the posting of the start on the Production Report tool, the job site condition review process will take fourteen (14) days to complete.

#### Plot plans:

- Will be sent to the Construction Manager automatically within two (2) weeks of the posting of the start. If not, the Construction Manager is to follow-up with the Architecture Manager.

## Permitting:

- Send an email to Surveyor requesting a plot plan.
- Permitting Coordinator provides the surveyor the correct lot, block, product and garage handing from the Start Request.
- Surveyor has seven (7) days to complete the plot plan and return it by email to the Permitting Coordinator.
- Permitting Coordinator will review it for accuracy and forward a copy, by email to the Construction Manager.
- Architecture Manager starts the permitting process at the same time the job conditions (JC's) are being reviewed by the Construction Manager.

## Construction Manager.

- Confirms job site condition due dates on the Production Report tools.
- Construction Manager has approximately two (2) weeks to review the lot unique budget conditions worksheet with the Project Director / VP and return them to the Purchasing Coordinator via email on or before the due date.

Policy No. 5.5.4 Lot Unique Budget Adjustment

- Construction Manager can refer to the community / phase level worksheet prepared with the Project Director
- Construction Manager uses the Pre-Start Review Form (Lot Unique Budget Form).
  - Prints Start Request.
  - Review plot plan against Master Drainage Plan and meets with the grading contractor to calculate any haul off or fill.
  - Review plot plan against Landscape Plan for street trees, corner lots, etc.
  - Review plot plan against Sidewalk Plan.
  - Construction Manager must walk site to verify existing trees and document possible utility issues.
  - Meets with Project Director / VP to discuss any additional landscape.
- Construction Manager completes the job site conditions review process, which includes the revised quantities take-offs.
  - Construction Manager provides the Purchasing Coordinator with a copy of both the signed plot and job site condition form by email.
  - Construction Manager shall scan copy of the job site conditions to the share drive for archival purposes.
  - Construction Manager shall place a copy in house file.
  - Should an issue arise that would delay the permitting process, the Construction Manager must email the Project Director / VP, Area Construction Manager and Permitting Coordinator immediately, and note the issue in the subject line/title of the email.

#### Permitting Coordinator:

Updates the Production Report tool as complete.

#### Purchasing:

- Purchasing Coordinator will contact Construction Manager if Job Conditions worksheet is not returned at least 15 days before the scheduled PO release date in the Production Report tool.
- Purchasing Coordinator updates quantities in Newstar and adjust soft cost budget
- Purchasing Coordinator notifies trades affected that their budgets for that lot / block will be adjusted manually and no ePO's will be required by the field.
- For items that are estimated, such as dirt work, the lot unique budgets will be updated and an ePO should be issued to the vendor by the Construction Manager.

# **KOLTER HOMES DIVISION**

**Policies and Procedures** 

Policy Number: 5.5.5 Issued Date: April 12, 2016

Policy Name: Inventory & Model Home Maintenance

Cost Management Revised Date:

Rick তেওঁ থিলা? মার্চিপ্রাdent, Kolter Homes

Authorized By: Vow Bruk

Authorized Date: 4/14/2016

Doug @Fork Executive VP Kolter Homes

DocuSigned by:

Authorized By: | Kick Lowell Authorized Date: 4/13/2016

#### Policy:

The policy imposes authorization and approval measures for our inventory homes and model homes relating to costs to maintain these units. Once the homes are completed and punch out has been completed 100% the homes will be turned over to the Customer Service Department. The Customer Service Department will authorize any work related to maintaining our sales models and inventory homes in pristine condition.

The Customer Service Representative that authorized the work will review and approve the invoices submitted by the trades and / or suppliers. Any work order that is over \$500 requires the Project Director / VP's approval prior to authorization of the work and will require the Project Director / VP's signature on the invoice.

## Responsibility:

Customer Service Representatives authorize and approve invoices submitted by our vendors for model maintenance and inventory maintenance. Project Directors / VP's pre-approve any work over \$500. Accounts Payable processes vendor invoices.

#### Procedure:

Sales Associates will walk sales models weekly and provide a punch list to the Customer Service Technicians identifying any maintenance requirements (i.e. lawn mowing, pool service, extra cleaning, pressure washing, burned out light bulbs, paint touch-ups, etc.). The Customer Service Representative will contact the appropriate vendors to schedule work and negotiate cost of work and / or materials required. The goal is to have the sales model punch lists complete by Friday each week.

The Customer Service Representatives and / or the Project Directors/VP's will walk the inventory homes once a week and put together a punch list. The Customer Service Representative will contact the appropriate vendors to schedule work and negotiate cost of work and / or materials required. The goal is to have the inventory homes punch lists complete by Friday each week.

Vendors will submit invoices for work and / or materials identifying the name of the Customer Service Representative, Community, Lot, and Address that the work and / or materials will be supplied to our Accounts Payable Department. Upon receipt of the invoices Accounts Payable will sort invoices by Customer Service Representative for approval. Any invoice over \$500 will require a second approval from the Project Director / VP of the community.

# **KOLTER HOMES Policies and Procedures**

**Policy Number:** 5.5.7

Policy Name: Vendor Change Process

Authorized By: Vong Bruk

Deug BEES Executive VP Kolter Homes

Authorized By: | Kick (avell

Rick Covell4 President, Kolter Homes

**Issued Date:** April 13, 2016

Revised Date:

Date: 4/14/2016

Date: 4/14/2016

#### Policy:

To release and replace a vendor that is not working according to the Kolter Homes standards which could include, but not limited to lack of performance and/or pricing issues. Also adding a new vendor to a community.

## Responsibility:

The purchasing department will work in conjunction with the construction department during all phase of this process

#### **Procedure:**

#### Expectations:

- Release and Replace a vendor in a timely manner, without interrupting work schedules at the community

#### Request and Coordination:

- Request can come from either Construction or Purchasing, request to release needs to include the reason for release and replacement of the vendor
- Coordination of the release and replacement will be done by the Purchasing Director once the letter is sent to the subcontractor. The Purchasing Agent or Director of Purchasing will obtain new pricing from tentative vendors and/or re-open the communities for bidding if necessary.

## Processing:

- Performance warning
  - A meeting will be scheduled with the vendor to outline any and all issues. Kolter Homes representatives and the vendor will come to an agreed upon timeline to rectify the said issues (between 5 to 30 business days) and a letter will be sent or given to the vendor
- 48 hour warning (receiving the certified letter back)
  - A letter will be sent to the vendor via certified mail to notify them of Kolter Homes intent to replace them if immediate action is not taken to resolve said issues within 48 hours
- Termination letter
  - A termination letter will be sent to the vendor via certified mail to notify them of Kolter Homes intent to replace them

#### Processing a release and replacement:

- Director /VP of Construction will fill out the "Release of a Vendor Change Form", date, subdivision(s) and reason for the changing of a Vendor
  - o Construction Department will obtain the following signatures:
    - Construction Manager
    - Area Construction Manager

- Release and Replacement form will then be turned over to Director of Purchasing for that community to schedule appropriate meeting
- The Director of Purchasing will place the original Release and Replacement form on the common drive
- Director of Purchasing will approve all new cost and final changes
- Purchasing Agent will notify the Construction Department of any change and all new vendor information
- New costs for Base & Option needs to be completed and turned over to contract coordinators for entry into new contract/documents
- The Purchasing Agent will adjust the sales prices and profit margins for options
- Contract Coordinator will process exhibits, un-commit appropriate lots, recommit new vendor and regenerate community

# Adding a vendor:

- Director /VP of Construction will fill out the "Vendor Change Form", date, Task type, subdivision(s) and reason for the adding a vendor one week prior to start of any work
- Purchasing will request the vendor to complete the following documents
  - New trade packet, master contract (if applicable), certificate of insurance, W-9, and pricing
- Accounts Payable will add the new trade (if applicable) in to the system
- Purchasing will release PO's

# **KOLTER HOMES Policies and Procedures**

Policy Number: 5.5.8

Policy Name: National Agreement Tracking

Authorized By: Vow Druc

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Authorized By:

Rick<sup>2</sup>Cover, Phesident, Kolter Homes

Issued Date: April 13, 2016

**Revised Date:** 

Date:

4/14/2016

Date: 4/13/2016

#### Policy:

This policy will ensure that all regions are utilizing the same tool(s) to collect, track, and analyze Closed Home Rebates. *Reference: Rebate Tracking Master spreadsheet XXXX (current year)* M:\Operations\Purchasing\National Agreements\01 Rebate Tracking

#### Responsibility:

The Purchasing Department is responsible for submitting for, tracking, and collecting rebates in accordance with each "Partner Agreement", "National Agreement", "Supplier Agreement", et al. as specified therein, to ensure all appropriate rebates are collected and accounted for.

#### Procedure:

#### Rebate Manager:

- Run closing report based on reporting criteria, i.e.: monthly, quarterly, and yearly.
- Request specific product usage information, as required, from Director(s) of Purchasing
- Modify report to fit required reporting structure (if required) per Agreement
- Submit report to Manufacturer Representative or to parties, as specified, in Agreement and save to applicable directory.
- Enter in Submittal Date and Submittal amount in tracking spreadsheet.
  - o If reporting for 1st quarter of year erase all input data and SAVE AS new tracking spreadsheet
- Save all files to appropriate network directory as described below
- Any prior quarter rebate(s) not received when submitting for current quarter should be followed up at this time with appropriate parties.
- Update Tracking spreadsheet when rebate is received. Enter the date received and verify the amount
- Initial the check stub of any received rebate prior to forwarding to accounting for processing.
- Attach closing/lot specific detail to check and forward to accounting for processing
- If a check/wire/direct deposit is received at accounting (or a check without Rebate Manager initials on it) a copy should be forwarded by accounting to Rebate Manager for tracking data entry.

#### Director(s) of Purchasing

- Provide specific materials usage information as requested/required by agreement to Rebate Manager
- Forward any rebates received locally/directly to Rebate Manager for tracking

#### Accounting

- Deposit a check or wire upon receipt and will post it to the correct company's General Ledger
- A copy of the check, deposit receipt, and support documentation is forwarded to the Rebate Manager and retained with the recording of the journal entry.
- If a check or wire is received without any documentation accounting will request documentation from the Rebate Manager

Policy No. 5.5.8, National Agreement Rebate

# **Default File Locations:**

- All directories will be in the N:\Operations\Purchasing\National Agreements\01 Rebate Tracking\....
- Closing report = ...\Closings\20xx where xx identifies the current year
- Submittal report = ...\Submittals\xQ20xx where x identifies the quarter and xx is the current year
- **Tracking spreadsheet** = ...\Rebate Tracking Master 20xx where xx is the current year

The Kolt Count	ter construction sta Application	rade Category	SFL	struction e	ngineerin NFL	g related to Georgia	So. Carolina	methods, and materials in order to reduce cost where the customer does not notice  Description	Approval Date
1	Eutorior	Guttors	v	v	v	V		Gutters - All down spouts to have splash blocks installed 2" minus crush stone or with egg rock	
1	Exterior	Gutters	Х	Х	Х	Х	Х	surround	2/16/2016
2	Exterior	Driveway	х	х	x			Driveway Paver Install Detail - 5" shell or crushed concrete on compacted subgrade with minimum 1" concrete screenings with cement edging	2/16/2016
	Exterior	Direction						Wood Fascia: Stucco to be held back from all wood fascia, sub fascia, minimum 1/4" to allow for	2/10/2010
3 4	Exterior	Stucco	X	X	X X	X	X	caulking. Fascia should never be buried in stucco i.e. facia cut short to caulk Slab on grade Stucco to be minimum 2" above ground	2/16/2016 2/16/2016
4	Exterior	Stucco	^	^	_^	^	^	All Window sills and raised banding should consist of corner bead on the outside of the band and	2/10/2010
5	Exterior	Stucco	Х	х	Х	х	Х	corner bead when returning to the window. Per standard details	2/16/2016
6	Exterior	Trim	Х	x	x	x	x	All exterior doors to have security hinges, except inswing doors and are to be stainless steel	2/16/2016
-								Cabinets - All cabinets to be caulked to the tile using a matching acrylic silicone to create protection	
	Finish Finish	Cabinets Cabinets	X	X	X	X	X	from moping or spillage of liquids on the floor  Cabinets to have applied molding/scrib at the end of all finished base cabinets at the floor and wall	2/16/2016 2/16/2016
9	Finish	Cabinets	X	X	X	X	X	Laundry uppers to be 57" off finish floor bottom	2/16/2016
40		el		v	v	, v	v	Rough electrical boxes in the kitchen base cabinets to be roughed in with using a single gang mud ring,	2/46/2046
10	Finish	Electrical	Х	Х	Х	Х	Х	allowing the receptacle to be installed & trimmed with a trim plate  All edges of shower knee wall cap material to be finished (all sides). No rough or sharp edges. One	2/16/2016
11	Finish	Flooring	Х	х	х	х	х	piece of material	2/16/2016
12	Finish	Flooring	х	х	x	x	x	Wet Ceramic Tile Areas: Tile grout must be removed from all interior and exterior corners and replaced with solid bead of sanded grout caulk.	2/16/2016
	1 1111311	. 10011118		^				Ceramic Tile or Marble under Base Cabinets or Vanities: All floor tile will be installed to the wall under	2, 10, 2010
13	Finish	Flooring	X	X	X	X	X	all Base Cabinets in all applications.  Tile to Wood Transition to have wood T-threshold.	2/16/2016
14 15	Finish Finish	Flooring Flooring	X	X	Х	Х	Х	Tile to Carpet Transition to have a schluter strip.	2/16/2016 2/16/2016
16	Finish	Flooring	х	х	х	х	Х	Wood to Carpet Transition to be tacked and tucked.	2/16/2016
17	Finish	Flooring	х	х	x	x	x	All Flooring Transitions at doorways must occur at the inside of the door stop, so the different materials are not seen when the door is closed.	2/16/2016
17	FIIIISII	Flooring	^	^	^	^	_ ^	Recessed showers in slab are not to have a curb. Must have a 3/4" marble threshold, or solid surface	2/10/2010
								material, mounted on top of tile where curb has been omitted. No joint can be on the surface. Inside	
18	Finish	Flooring	Х	Х	Х	Х	Х	face of the shower recess to be wall tile (see sketch).  Showers installed on wood subfloors must have a 4" curb. Top of Curb cannot have grout joints and	2/16/2016
								must have a 3/4" marble threshold, or solid surface material, installed to receive shower enclosure to	
19	Finish	Flooring	Х	Х	Х	Х	Х	promote a good bond with silicone caulk and prevent water intrusion.  All shower niches to be of one piece, pre made foam insert, to be sealed with 2" wide mesh tape and	2/16/2016
20	Finish	Flooring	х	х	Х	х	х	tiled.	2/16/2016
								Floor Covering: All Tile, Marble or Hardwood Floors are to be ultra-tough and waterproof Kraft paper	
21	Finish	Flooring	х	х	х	х	х	immediately after installation and maintained until Final Clean.	2/16/2016
								Shower Knee Walls - Where tile runs out the door opening, hold back 3/8" from exterior corner bead.	
22	Finish	Flooring	х	х	х	х	х	This gives a clean finish and a place to caulk the bullnose instead of trying to be flush	2/16/2016
23	Finish	Flooring	X	Х	X	X	X	Tile crack suppressant over saw cuts and cracks	2/16/2016
24	Finish	Plumbing	Х	Х	Х	Х	Х	Centerline of vanity sink side wall must be a minimum of 15" from side wall  Trim - Double doors to any room to receive one active privacy handle, one dummy handle with T-	2/16/2016
25	Finish	Trim	Х	х	х	х	Х	Astragal: Active door per plan	2/16/2016
26	Finish	Trim	х	х	x	x	x	Install 2-1/4" casing under countertop at island and peninsula tops to match trim package. Should be ripped down to 2 1/4" if trim package is wider.	2/16/2016
27	Finish	Trim	X	X	X	X	X	All garage doors to house to have self closing hinges.	2/16/2016
28	Finish	Trim	Х	Х	Х	Х	Х	All Exterior Doors to be Fiberglass Doors.	2/16/2016
29	Finish	Trim	х	x	X	x	x	All Exterior Door Thresholds to be protected with 3M Red Vinyl Tape (Spec to be provided) immediately after installation, and maintained until Final Clean.	2/16/2016
30	Finish	Trim	Х	Х	х	х	Х	Dryer box to have door casing installed around 3 sides and base to run to it.	2/16/2016
								Trim - Double entry door to receive one active handle, one dummy handle and one active dead bolt;	
31	Finish	Trim	х	х	Х	х	Х	NO DUMMY DEAD BOLT; When standing outside facing the doors the right hand door is active	2/16/2016
								Full Height Deglanderhaute authorization and the second of	
32	Finish	Trim	х	x	X	x	x	Full Height Backsplashes to only be on the rear walls unless on a wet counter top. In wet areas, it will terminate even with the upper cabinet, not the return wall.	2/16/2016
33	Mechanical	Electrical	X	X	X	X	X	Vanity light fixtures to be 86" off the floor to the center of the J-Box	2/16/2016
34	Mechanical	Electrical	х	х	x	x	x	Outlets in the kitchen backsplashes - decora type when using a GFI outlet for ground fault protection	2/16/2016
	Wicchanical	Licetrical					_ ^	decora type when using a Gir outlet for ground fault protection	2/10/2010
								Elevated TV Outlets: This option will consist of one additional outlet at selected height, the existing	
								outlet and TV Outlet to remain at standard height. Along with the elevated outlet there will be an open chase behind the drywall with a mud ring and blank plate, one at standard outlet height and one	
								at the option elevated height. Plywood backing will also be added for backing, approx. 2ft in height	<b>-</b> 44
35	Mechanical	Electrical	Х	Х	Х	Х	Х	and 3ft in width centered on rough in. 60" AFF per detail/chase or min 1" conduit. See Sketch  Garage coach lamps to be 6" down from bottom of the garage door header for 7' tall door; 1'-6" for 8'	2/16/2016
36	Mechanical	Electrical	Х	Х	х	Х	х	tall door	2/16/2016
27	8.4	rland to t	.,	.,	v	.,	.,	All coach lights to be 2 way from the saves and front down Door visit in the light	2/46/2012
37	Mechanical	Electrical	Х	Х	Х	Х	Х	All coach lights to be 3-way from the garage and front door. Does not apply to alley loaded plans.  36" vanity to receive 3-bulb fixture centered on vanity; Over 36" vanity to receive 4-bulb fixture	2/16/2016
		_						centered on vanity; Double bowl vanity over 6'2" receives 3-bulb fixture over each bowl; Pedestal	
	Mechanical	Electrical	X	X X	X	X	X	sinks 2-bulb fixture All irrigation time clocks to be hard wired	2/16/2016 2/16/2016
38	Mechanical	FIDCTFICS	_					IT THE PROPERTY OF THE CHOCKS TO BE HAT A WHEN	, _U, _U _U
38 39 40	Mechanical Mechanical	Electrical Electrical	X	X	X	X	Х	All toilet rooms to have exhaust fans and recessed light switched separately	2/16/2016
39									2/16/2016 2/16/2016 2/16/2016

Count	Application	Trade Category	SFL	CFL	NFL	Georgia	So. Carolina	Description	
44	Mechanical	Garage Doors	Х	Х	Х	Х		Garage door sensors wire to be run and installed by garage door vendor	2/16/2016
45	Mechanical	HVAC	Х	Х	Х	Х		All A/C compressors to be fastened to concrete pad using tapcons and straps	2/16/2016
46	Mechanical	HVAC	X	X	Х	X		Fresh Air Make Up (to be a standard when using spray foam insulation only)	2/16/2016
47	Mechanical	HVAC	X	X	X	X		New filters Filter Performance Rating (FPR) 4 installed prior to closing	2/16/2016
48	Mechanical	HVAC	Х	Х	Х	Х	Х	Jumper ducts in all Bedrooms IF NOT direct return	2/16/2016
49	Mechanical	HVAC	х	х	х	х		Supply boxes should be taped and protected from drywall texture, paint over spray, or dust and NOT painted.  Aluminum A/C stands must be used where possible. EXCEPTION where there is a second floor air	2/16/2016
50	Mechanical	HVAC	х	х	х	x	x	handler supplying the first floor air, a aducted drywall plenum can be used.	2/16/2016
51	Mechanical	HVAC	Х	X	X	X		Exterior vented Range hood or microwave	2/16/2016
								Sealed Duct System. All joints shall be taped with aluminum mesh tape. Mastic shall be spread evenly	, , , , ,
52	Mechanical	HVAC	Х	Х	Х	х	Х	to insure a leak free seal applied to exterior only	2/16/2016
53	Mechanical	HVAC	Х	Х	Х	Х	Х	Bath venting CFM Requirements per code	2/16/2016
								Disposals - when using a 50/50 sink the disposal is mounted closest to the dishwasher; 60/40 or	
54	Mechanical	Plumbing	Х	Х	Х	Х		anything different than 50/50 the disposal is to be mounted in the small bowl	2/16/2016
	20.1		.,		.,	.,		All countertops without a backsplash to use an air switch for the disposal in lieu of a surface mounted	2/46/2046
55	Mechanical	Plumbing	Х	Х	Х	Х		switch in the base cabinet. Switch to be located on the right corner of the sink	2/16/2016
56	Mechanical	Plumbing	x	х	х	x		Shower head height to be 82" from rough to finish floor of the bathroom. AFF on bathroom out floor, not shower floor	2/16/2016
57	Mechanical	Plumbing	X	X	X	X	X	Toilet flushing lever set to be white, bone or chrome	2/16/2016 2/16/2016
58	Mechanical	Plumbing	X	X	X	X		All water supply shut off's (stops) to be valve stops not push pulls	2/16/2016
59	Mechanical	Plumbing	X	X	X	X		Pex A water supply lines (copper with chrome finish)	2/16/2016
								Stucco Veneer Behind Electric Meter Can: Stucco must be installed completely and painted prior to	
60	Mechanical	Stucco	х	х	х	х		the meter being set.	2/16/2016
61	Mechanical	Trim	Х	Х	х	х	х	A/C closet louvered door with 2 1/4" spacing ONLY in locations where no AC Return Air is Available.	2/16/2016
								Complete house on a monolithic slab to have a 1-1/2" deep block recess. This will help direct the flow	
62	Structural	Concrete	Х	Х				of moisture toward the exterior of the home.	2/16/2016
								All garage floors to be covered, where CMU, with minimum 90# felt and visqueen underlayment until	
63	Structural	Concrete	Х	Х	Х	Х	Х	Rough Clean stage.	2/16/2016
								Saw cuts on slab for garage must be every (cross cut) 100SF, cut within the first 24 hours of pour and	
64	Structural	Concrete	Х	Х	Х	Х	Х	no less than 1" in depth.	2/16/2016
								Wet areas, shower/tub areas - all horizontal and vertical joints to be sealed using self-adhesive 2" wide	
<b></b>			.,		.,	.,		fiberglass mesh tape and imbed with a bead of flexible sealant. This is to create a backup for any water	2/46/2046
65	Structural	Flooring	Х	Х	Х	Х		intrusion that may come through the grout joints (See Denshield installation specs)	2/16/2016
66	Churchinal	Framina	v	v	v	V		1-1/2" recess to be framed in behind the refrigerator where framing allows; 74" in rough off concrete floor 2'4" min distance required and 39" wide.	2/16/2016
66	Structural	Framing	Х	Х	Х	Х		Standard bath with a tub and a door perpendicular to the vanity should be 5'-4". Build out to be on	2/16/2016
67	Structural	Framing	х	х	х	х		toilet wall; Valve to be on toilet wall	2/16/2016
68	Structural	Framing	Х	X	X	X		Island Knee walls to be 8'-2" from rear wall framing to near of knee wall framing.	2/16/2016
								Knee wall on kitchen island to be 2x6 and on standard have a 12" wing wall on each end (WHERE	
69	Structural	Framing	Х	Х	Х	Х	Х	APPLIACABLE)	2/16/2016
70	Structural	Framing	Х	Х	Х	Х	Х	Framing - Shower knee wall to be 46" High	2/16/2016
71	Structural	Framing	Х	Х	Х	Х	Х	Sheathing Requirements - Roof 15/32" OSB minimum at roof	2/16/2016
72	Structural	Framing						Exterior Wall Sheathing: 1/2" ZIP System.	2/16/2016
		1	.,		.,	.,	.,	Garage entry door to house - Wood 2x4 at jamb to be full height top to bottom core where metal	2/46/2046
73	Structural	Framing	X	X	X	X		framed only.	2/16/2016
74	Structural	Garage Doors	Х	Х	Х	Х		Garage door recess, we will be creating a 1-1/2" deep garage door recess.  Garage door bucks to be fastened to CMU with galvanized hardware, bolt, washer and nut or Topcon	2/16/2016
75	Structural	Garage Doors	х	х				(per product approval)	2/16/2016
, ,	Junululai	Garage DUUIS	^	٨				(pc. p. oddet approval)	_, 10, 2010
76	Structural	Gas	х	х	х	х	х	When using gas for the dryer - gas valve to be installed in the dryer box using prelocated knock out	2/16/2016
77	Structural	Gas	X	X	X	X		Dryer boxes to be used wherever allowable. Only exception is on exterior masonry walls	2/16/2016
	<u> </u>							Hot water heater bollard to be 3'x2-1/4" galvanized steel pipe with a galvanized 5" diameter base	
								flange and threaded pipe cap. Bollard to be fastened with 3/8"x2" power concrete lag bolt (unless	
78	Structural	Plumbing	Х	Х		<u></u>		required by local building department to be poured in the slab)	2/16/2016
79	Structural	Plumbing	Х	Х	Х	Х		Hot water heaters to be at garage floor elevation (NOT AT FINISH FLOOR OF HOUSE)	2/16/2016
T								Washer boxes - to be used at all times with laundry rough-in, even when on the exterior CMU wall;	$\neg$
								Either create a 2x4 chasewall holding it off the exterior wall 1/2" or cut into the CMU for the rough-in	
80	Structural	Plumbing	Х	Х	Х	Х		add detail for washer box to include drain and supply	2/16/2016
81	Structural	Roofing	X	X	X	X		Peel N' Stick. If peel stick is used it must have 30lb felt underlayment minimum	2/16/2016
82	Structural	Roofing	X	X	X	X		Hot Mop 30#/90#	2/16/2016
83	Structural	Roofing	X	X	X	X		Shingles 30# underlayment	2/16/2016
84	Structural	Trim	Х	Х	Х	Х	Х	All toilet rooms with an interior dimension of greater than 5ft the door must swing in	2/16/2016
OF.	C+m	Tuina	v	v	v		v	Prick molding on avterior doors to be also as suptletic anadist, not used (from a seven in the)	2/16/2016
85 86	Structural Structural	Trim Trusses	X	X	X	X		Brick molding on exterior doors to be pvc or synthetic product, not wood (frame saver jambs)  Coffer Ceiling Details. 8" step in roof truss/6" step in floor truss	2/16/2016 2/16/2016
00	Juluculal	าานรรษร	^	^	^			Window openings that have a vertical mull bar will must have a formed and poured window sill with	2,10,2010
87	Structural	Windows	х	х				(1) #5 rebar, in a masonry application (see sketch). Where CMU is used	2/16/2016
88	Structural	Windows	X	X	Х	Х	Х	Typical window size in the toilet room or powder bath to be H34 (26 1/2"x50 5/8")	2/16/2016
89	Structural	Windows	X	X	X	X	X	Typical window size in the tub/shower bath to be 26 1/2"x38 3/8" h33	2/16/2016
90	Structural	Windows	X	X	X	X	Х	Typical Laundry Room window must be SH24	2/16/2016
91	Structural	Windows	X	X	X	X	X	Typical master bath tub window. Front elevation fixed 34, side elevation is fixed 24	2/16/2016
93	Structural	Windows	Х	Х	Х	Х	Х	Typical window size in the laundry room must be SH24	2/16/2016
94	Structural	Trim	Х	Х	Х	Х	Х	Bathroom baseboard should be wood (pine or MDF)	2/16/2016
92	Structural	Flooring	Х	Х	Х	Х	Х	Detail for Waterproofing of balconies w/ different subst. Pending Final application process	Pending
95	Structural	Framing	Х	Х	Х	Х	Х	Typical laundry room dimensions should be 40" on wall at the door	New
96	Exterior	Driveway	Х	Х	Х	Х	Х	Driveway width related to the garage door should be 1'4" total wider than the garage door	New
1.		•	Į.		•	•	•		

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4807 PGA Boulevard Palm Beach Gardens, FL 33418 T (561) 515-4450

ARCHITEC	TURAL CHANGE FOR	RM (ACF)	ATTN: PROJE	CT MANAGER - ARCI	HITECTUR	RE	
Date of Request:	MM/DD/YYYY	Reference #:	16- Click here to	enter text.			
Originator:	☐ Construction Ma	nager 🗵 Project 🛭	Director □ OPS	Team   Other			
	Signature:		Print:				
	- J.g. attaro.			1			
Community:		Model Name / #:		Elevation(s):	All		
Reason for request:				Est. Cost (\$):			
☐ Plan Error ☐ ( ☑ Other (explain):	Construction /Project D	Director Request	rame walk Revision	Confirm with Purchasing Dire	ector		
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					>	፮	
					Update Master Library	Update Community MM	Lots Affected
Detailed descript	tion of work reques	sted and <u>drawing</u> at	ttached:		pdate laster	pdate	ots Aff
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Additional Notes:							
Include/Attach require	ed items: 🛛 Mar	rk Ups □ Photos					
Change to Kolter Sta		s $\square$ No					
	EQUIRED APPROVA	LS ** IF DENIED, F	RESEND TO ORIGINA	ATOR FOR REVISION	**		
☐ APPROVED	<ul><li>□ DENIED</li><li>Reason for Denial:</li></ul>						
	e:	ignoturo		Data			
Area President		ignature:		Date:			
☐ APPROVED	□ DENIED						
	Reason for Denial:						
<b>VP of Constructio</b>	<u>n</u> S	ignature:		Date:			
☐ APPROVED	□ DENIED					_	
	Reason for Denial:						
Director of Purcha	asing S	ignature:		Date:			
☐ APPROVED	□ DENIED						
	Reason for Denial:						
<b>Executive VP</b>	S	ignature:		Date:			

**KOLTER HOMES Policies and Procedures** 

Policy Number: 5.8.1

Policy Name: PASA DocuSign Process

Authorized By: Doug Bruk

Deug Brisk Ryther Live VP Kolter Homes

Authorized By:

Rick Conclus President, Kolter Homes

Date: 5/13/2016

**Issued Date:** 

Revised Date:

Date: 5/16/2016

May 11, 2016

# Policy:

The Purchase and Sales Agreement (PASA) DocuSign policy is designed to expedite our PASA processing from the Customer signing the agreement, through approval by the Project Director/VP and entry into CMS by the Closing Department.

#### Responsibility:

New Home Consultant:

 Responsible for ensuring that all documents for the PASA are correct and processed through DocuSign at the time of the agreement is created using the correct DocuSign template.

#### Sales Director/VP:

Responsible for checking the terms of the PASA and process approval through DocuSign.

#### Closing Coordinator:

Responsible to audit the PASA and process approval through DocuSign.

#### Project Director/VP:

Responsible to check the terms of the PASA and process approval through DocuSign.

#### Procedure:

## New Home Consultant (NHC):

- The NHC creates the PASA and all applicable addenda within CMS.
- The NHC completes all the items required in the documents through Microsoft Word (check boxes, garage orientations, etc....) and saves the documents on the common drive community folder:
  - o Communities\Active\Florida\YOURCOMMUNITY\Sales\Agreements\.
- A lot folder must be created for the specific lot number in the "Agreements" folder.
  - Communities\Active\Florida\YOURCOMMUNITY\Sales\Agreements\NAME=PROJECT-LOT#
- The NHC should save the documents (Naming the file as: the lot Reference number +the last name of the prospect + the name of the document) in the file folder:
- Example
  - Florida\Naturewalk\Sales\Agreements\NW35.2-0164\NW 164 Hays PASA PKG
  - Florida\Naturewalk\Sales\Agreements\NW35.2-0164\NW 164 Hays SALES INC ADDN
- The NHC will upload all files, creating the DocuSign Envelope and select the proper templates for the documents.
- The NHC will enter the email addresses for the envelope accordingly.
- If there is NO Realtor on the transaction the "Co-Broker" item on the template should be deleted.
- The NHC will personalize the email to the buyer and click "next" to view the envelope and documents.
- The NHC will verify the email addresses listed in the envelope to ensure any changes made on previous page are present.

Policy No. 5.8.1, PASA DocuSign Process

The process will flow in the following manner:

- 1) NHC initiates envelope by clicking "send". All documents loaded will be sent as one envelope. Recipients in the envelope will only see documents that are visible to them.
- 2) Buyer will receive email notifying them that they have a document to sign. Their email will include a link to the documents on DocuSign. Upon execution, the envelope will be routed to next buyer for signature.
- Upon buyer(s) signing, the envelope is routed to Cooperating Broker, if applicable.
- 4) If Cooperating Broker exists, they will sign and envelope will be routed to NHC.
- 5) NHC will review and sign, routing envelope to Sales Director/VP.
- 6) Sales VP/Director will review and sign, routing to Audit by Closing Department.
- 7) Closing Coordinator will audit and sign, routing to Project Director/VP.
- 8) Project Director/VP will execute, completing the envelope.
- 9) Recipients will receive an email notification that the documents have been fully signed with a link to obtain a copy.
- 10) Closing Department will retrieve the fully executed copies and save on Common in the designated Buyer folders.
- 11) The Contract Coordinator will commence the existing agreement processing procedures for CMS and NS.

#### Sales Director/VP:

- The Sales Director/VP will review the terms of the agreement and sign the checklist.
- Sales Director/VP will sign the Cooperating Broker Agreement if applicable.

#### Closing Coordinator:

- The Closing Department will review all documents for completion, accuracy and execution.

#### Project Director/VP:

The Project Director/VP will review the terms and execute the agreement.

#### Closing Coordinator:

- The Closing Department will upload the agreement for processing.