

Biannual News

Spring/Summer 2018



VIRGINIA VICTIMS FUND

Helping Innocent Victims of Crime

OFFICIALLY CRIMINAL INJURIES COMPENSATION FUND

A Division of the Virginia Workers' Compensation Commission

Mail: P.O. Box 26927, Richmond, Virginia 23261 • Phone: 1.800.552.4007 • Fax: 804.823.6905 • SAFE Fax: 804.823.6907



VIRGINIA VICTIMS FUND (VVF) HAS A NEW DIRECTOR

Kassandra (Kay) Bullock joined VVF on May 10, 2018. Many of you may know Kay from the Department of Criminal Justice Services (DCJS), where Kay led the Victims Services Section for a number of years. Kay has over 29 years working in the field of victims services.

Contents:

- New Director
- New Unclaimed Restitution Program
- VVF Audit Completed
- VWC Purchased Office Building
- Provider Portal Going Live
- New VVF Staff

UNCLAIMED RESTITUTION GETS AN OVERHAUL

During the 2018 General Assembly session, House Bill 483 and Senate Bill 562 added duties to the Fund to address how unclaimed restitution is handled in the Commonwealth. This bill gives VVF new responsibilities to locate victims entitled to restitution funds. Forms for requesting unclaimed restitution deposited with VVF can be found at <http://www.virginiavictimsfund.org/forms>.

VVF RECEIVES AUDIT

The Department of Justice (DOJ) Office of the Inspector General (OIG) completed an audit of two Victims of Crime Act (VOCA) victim compensation formula grants. DOJ concluded that VVF **used its victim compensation grant awards appropriately** to provide financial support for crime victims and **VVF implemented a strong process to assess, pay, and track compensation claims**. The full report can be found at <https://oig.justice.gov/reports/ojp-ext.htm#V>.

VWC PURCHASED OFFICE BUILDING

As many of you know, the Virginia Victims Fund has moved downtown. At the beginning of June, our parent organization, the Virginia Workers' Compensation Commission (VWC) officially purchased our new headquarters building. We are located at 333 East Franklin St., Richmond, VA 23219. A free parking lot for visitors is available at the corner of 3rd and East Main Street.



VVF Email: info@virginiavictimsfund.org **SAFE Email:** safe@virginiavictimsfund.org

Medical Provider Status Request Email: status@virginiavictimsfund.org

PROVIDER PORTAL GOING LIVE!

After several years of development, VVF is opening its new Provider Portal, in WebFile, to any provider seeking a better way to track expenses that may be paid by VVF. Provider Portal is a special system that allows providers to submit documents, check status, and provide updates on their accounts. The system guards victim privacy by only allowing providers to see expenses from their offices. Limited information about the claimant or the claim will be visible. If you know a provider who would like to access this new tool, please direct them to send an email to info@virginiavictimsfund.org.

WEBFILE

WebFile Login
Provider Portal Login
WebFile Resources

WELCOME NEW VVF STAFF!

Claims Examiner, Tabitha Saunders

Tabitha has been with the VVF team for over two years working as a Client Services Specialist. She has recently been promoted to Claims Examiner.

Claims Examiner, Alyssa Whitney

Alyssa has joined the VVF team as a Claims Examiner. Alyssa was formerly a Domestic Violence Advocate and also a Family Services Specialist with the Department of Social Services in King and Queen County.

Claims Examiner, Bertina Nichols

Bertina has joined the VVF team as a Claims Examiner. Bertina was formerly a Customer Support Analyst providing support and assistance with medical providers. Bertina also has experience examining claims for medical and dental submissions.

Client Services Specialist, Tiffany Covington

Tiffany has been with the VVF team for a year working as an Admin & Office Specialist. She has recently been promoted to Client Services Specialist.

Client Services Specialist, LaKeisha Askew

LaKeisha has joined the VVF team as a Client Services Specialist. LaKeisha recently worked with the Universal Health Systems and also with the Petersburg Department of Social Services as an Office Assistant.

FAREWELL, BRIE! After working at VVF for nearly a decade, Brienna Stammer Ribner, VVF's Training & Outreach Coordinator says farewell. We wish Brie success in all her future endeavors.