

GEORGIA ASSOCIATION of Community Service Boards, Inc.



Georgia Association of Community Service Boards



"A Future Through Partnerships"

19th Annual Educational Exchange

October 23-25 2016
Chateau Elan - Braselton, GA

The #1 reported difficulty of Community Service Boards across the state of Georgia is managing the annual budget.

We get it. You need to focus on caring for consumers who can't care for themselves. You've got a business to run, facilities to maintain and standards to uphold, all while ensuring the highest level of quality care for your consumers. HCS can help.

Partnering with HCS is the way for your business to:

- * Reduce Costs
- * Increase Productivity
- * Improve Organizational Flexibility and Performance
- * Reduce Administrative Burden and Risk

We are growing with 9 offices statewide and more to come. Learn how HCS can help your CSB negotiate the changes ahead.

We've got you covered.

19th Annual Educational Exchange

2016 PROGRAM

SCHEDULE-AT-A-GLANCE

SUNDAY
OCTOBER 23

AGENDA	START TIME	END TIME	ROOM NAME
SUNDAY, OCTOBER 23			
Registration Open	10:00 AM	5:00 PM	Hotel Lobby
Vendor Booth Set-Up - Exhibits Open Upon Arrival	1:00 PM	5:00 PM	Atrium Inn
Association Board of Directors Meeting	2:30 PM	4:00 PM	Elan
Opening Remarks: GACSB President - Macrenaris & Exchange Committee Chair - Brooks	4:30 PM	4:45 PM	Paris
Recovery on Fire - Carruthers	4:45 PM	5:00 PM	Paris
Plenary Kick Off Enomoto	5:00 PM	6:00 PM	Paris
President's Vendor Appreciation Reception	6:15 PM	8:15 PM	Pool Deck

MONDAY
OCTOBER 24

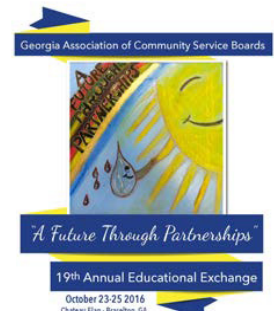
MONDAY, OCTOBER 24			
Exhibits Open	7:00 AM	6:00 PM	Atrium Inn
Continental Breakfast	7:00 AM	8:30 AM	Atrium Inn
Georgia Healthcare Landscape - Beyond Fee-For-Service - Booker, Fitzgerald, Wiant, Parks	8:30 AM	10:00 AM	Paris
Coffee and Refreshment Break in Exhibit Hall	10:00 AM	10:30 AM	Atrium Inn
Board Member Track - Boards of Excellence - Macfee	10:30 AM	12:00 PM	Monte Carlo
Management Track - Independent Physician Associations - McGinty	10:30 AM	12:00 PM	Elan A
I/DD Track I - Seagle, Dufresne, Howell	10:30 AM	12:00 PM	Cannes
MH/AD Track I - Understanding Eating Disorders - McEntyre	10:30 AM	12:00 PM	Elan C & D
Plenary Luncheon - Berry, Citron	12:15 PM	2:00 PM	Paris
Board Member/Management Track - Data Analytics - Ford, Thomas	2:30 PM	4:00 PM	Monte Carlo
I/DD Track II - Seagle, Dufresne, Howell	2:30 PM	4:00 PM	Cannes
MH/AD Track II - Psychological Management of Eating Disorders - Raney	2:30 PM	4:00 PM	Elan C & D
Coffee and Refreshment Break in Exhibit Hall	4:00 PM	4:30 PM	Atrium Inn
Board/Management Track - Media Supports in Healthcare - Cousino	4:30 PM	6:00 PM	Monte Carlo
I/DD Track III - I/DD Transitions/Community Integration - Seagle, Dufresne, Howell	4:30 PM	6:00 PM	Cannes
MH/AD Track III - Medical Management of Eating Disorders - Kaplan	4:30 PM	6:00 PM	Elan C & D
Dessert in the Vineyard	8:00 PM	10:00 PM	Rose Vineyard

TUESDAY
OCTOBER 25

TUESDAY, OCTOBER 25			
Exhibits Open	7:00 AM	12:00 PM	Atrium Inn
Breakfast	7:00 AM	8:30 AM	Versailles
Morning Plenary I - The Missouri Partners - Parks, McGinty	8:30 AM	10:00 AM	Paris
Coffee Break in Exhibit Hall	10:00 AM	10:30 AM	Atrium Inn
Morning Plenary II - Conference Wrap-Up and Next Steps - Bona, Parks, Johnson	10:30 AM	12:00 PM	Paris
Lunch	12:00 PM	2:00 PM	Versailles
Adjournment		2:00 PM	

www.GACSB.org

Georgia Association of Community Service Boards





The Georgia Collaborative ASO



The Georgia Collaborative ASO providing:

- The right service
- In the right amount
- For the right individuals
- At the right time

Beacon Health Options develops systems of care that promote recovery and resiliency. We focus on the individual, providing tailor-made solutions through localized care. With a real understanding of the populations served. We ensure full spectrum, high quality behavioral health care rooted in clinical expertise and proven solutions. Our own lived experience compels us to serve.

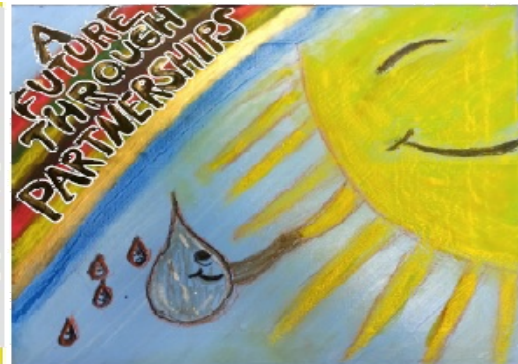
BHL – Behavioral Health Link a nationally accredited Health Care Call Center, Crisis Center and Partner in the National Suicide Prevention Lifeline, The Behavioral Health Link Crisis Call Center is proud to operate the Georgia Crisis and Access Line.

- Provide Telephonic crisis intervention services
- Dispatch mobile crisis teams
- Assist individuals in finding an open crisis or detox bed across the State
- Link individuals with urgent appointment services

Delmarva Foundation is a nationally recognized organization that supports state-wide quality management systems for the delivery of services for individuals with intellectual, developmental and other disabilities.

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"A Future Through Partnerships"

19th Annual Educational Exchange

October 23-25 2016
Chateau Élan - Braselton, GA

Conference Program Sponsored by:



The Georgia
Collaborative ASO



Redefining Pharmacy Service!

Service and Quality-focused, Guardian Pharmacy is one of the largest and fastest growing long term care pharmacy companies in the United States. We specialize in providing services for residents in Personal Care, Assisted Living and Skilled Nursing Facilities!

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- ◆ We provide Medication Carts, Treatment Carts and Fax Machines.
- ◆ Innovative Technology with Old Fashioned Values!
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- ◆ 100% committed to meeting your needs!

Our Georgia Locations:

Atlanta

Phone: 770-635-3301

www.guardianpharmacyatlanta.com

Statesboro

Phone: 912-764-7839

www.srcarerx.com

GACSB Events Photo Gallery

A Year's Worth of Memories





WELLCARE HEALTH PLANS IS PLEASED TO SUPPORT

**THE 19TH ANNUAL
EDUCATIONAL EXCHANGE OF
THE GEORGIA ASSOCIATION
OF COMMUNITY SERVICE BOARDS**



Greetings from the President

A Future through Partnerships

Georgia Association of Community Service Boards
19th Annual Educational Exchange

Welcome GACSB Members and Guests!

A Future through Partnerships, the theme for this year's Educational Exchange, speaks to the mission of the GACSB and its member organizations! It is what we strive to do, everyday, in each of our communities!

The 2016 Educational Exchange is designed to challenge CSBs to learn more about new directions in health care delivery and to acquire the knowledge, skills, and resources needed to be a successful behavioral health and developmental disabilities services provider in the emerging health care market place. This year we are pleased to announce that Kana Enomoto, Principal Deputy Administrator, of the Substance Abuse and Mental Health Services Administration (SAMHSA) will be speaking to Behavioral Health and the Beltway: Policy, Politics, and Practice during the Sunday, October 23rd opening Plenary. In addition, she will lead a Monday, October 24th interview panel with Dr. Joseph Parks, Director of MO Health Net Division, Department of Social Services, Dr. Linda Wiant, Chief of Georgia the Georgia Department of Community Health's Medicaid Division, and Judy Fitzgerald, Chief of Staff, with the Georgia Department Behavioral Health and Developmental Disabilities. They will be bringing us updates on how the partnerships and collaborative efforts, which have been building across Georgia, have produced positive results for individuals in need of services.

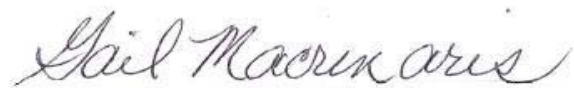
We are proud to continue our full-day Intellectual/Developmental Disability Track with Lynne Seagle, Dan Howell and Derrick Dufresne. Our combined Mental Health/Addictive Disease Track will focus on eating disorders, with Veritas Collaborative presenting. Leadership experts with Veritas include: Dr. Thomas Jefferson (T.J.) Raney, Stacie McEntyre, and Dr. Stuart Kaplan.

Be sure and review the complete agenda for other plenary sessions and workshops that I am sure you will find beneficial in serving your communities. As always we have invited not only nationally recognized experts in our field, but also resident experts from right here in Georgia.

Special thanks are due to the Educational Exchange Planning Committee for their efforts in creating an exciting and informative agenda. In addition to Dr. Kay Brooks who chairs the committee, the members include Dr. Joseph Bona, Dr. Glyn Thomas, Josiah Conrad, Lyly Trinh and Robyn Garrett.

Please enjoy your time at Chateau Élan Winery & Resort and absorb all that you learn! We extend our appreciation to our generous sponsors and exhibitors for their support and we appreciate our member organizations for attending this annual learning exchange!

Sincerely,



Gail Macrenaris
GACSB President



It's not just about making a change,
it's about making a *difference*.

CareSource envisions a future of inclusiveness where health care is available and affordable for every individual. A future where those who have less don't get treated like they are worth less. A future where those who are less well-off don't get treated like they are less important. A future where those who feel helpless no longer have to feel hopeless.

As a nonprofit organization, we're not accountable to shareholders, but rather to our members' well-being. We do everything in our power to assure they have dependable health care in an often undependable world.

It's not just about making a change. It's about making a difference in our members' health and well-being.

CareSource
Health Care with Heart

©2016 CareSource. All Rights Reserved.

Netsmart
Connecting the mind, body and communities

Coordinate Care, Improve Reporting and Claims

Visit the Netsmart booth to find out how we can help you:

- Align reporting with Georgia-specific quality measures
- Streamline authorizations and claims
- Develop workflows and establish consistency in the field

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Greetings from the Conference Committee Chair

Welcome to the 19th Annual GACSB Educational Exchange!

This year's theme, *A Future through Partnerships*, certainly reflects our journey as comprehensive community providers of *Recovery Oriented* Behavioral Health and Developmental Disability services. FY 2017 has been filled with new initiatives to enhance access to services and improve our public safety net for behavioral health and intellectual/developmental disabilities. The challenge of *change* within our agencies on this journey to excellence has been exhilarating as well as exhausting! But we remain committed to the individuals and families we serve.

Please take time to review the display of amazing entries for our *third* Educational Exchange Logo Contest. An invitation was extended to individuals receiving service across CSBs. We would like to give special recognition to our first, second, and third place winners: *Diane Renteria, View Point Health; Angela Steward, View Point Health; and Monteleta Dixon, New Horizons BHC.*

Please plan on visiting and conferring with our large number of vendors and sponsors, many of whom have generously supported this event. The knowledge and expertise they bring on products that assist our operations is valuable to all leadership and board members of CSBs.

We are excited to kick off this year's event with a Recovery on Fire message from Bill Carruthers, CPS, and Program Manager of Gateway Behavioral Health Services! Recovery is real...is that not why we are in the business we are in? Recovery is what we believe in! Recovery is what we support!

The plenary sessions and workshops will provide CMEs/CEUs to maintain professional designations for Psychiatrists, Psychologists, Social Workers, Marriage and Family Therapists, Professional Counselors, Addiction Counselors, and Nurses.

Our goal is for each to gain knowledge, energy, as well as, feeding your spirit so that we may return home to accept the on-going challenge of providing healthy foundations for building communities, building lives for individuals and families we serve!

Chateau Elan is a beautiful place to rest, relax and renew! Enjoy!!! God Bless!

Warmest Regards!



Kay N. Brooks, EdD, LPC
2016 GACSB Educational Exchange Chairperson

DO YOU LOVE YOUR EHR?

Behavioral health is the lever for healthcare transformation.
You need the right technology partner to help you take the lead.

Introducing Valant:
the platform for behavioral health



You should love your EHR. Learn more at valant.com

NOW ACCEPTING APPLICATIONS



*Veritas Collaborative is a specialty hospital system
for the treatment of eating disorders.*

Durham, NC

Douglas Street Inpatient,
Acute Residential, PHP & IOP
Ages 18+

Durham, NC

Research Triangle Park Inpatient,
Acute Residential, PHP & IOP
Ages 10–19

Atlanta, GA

Coming 2017 Inpatient, Acute
Residential, PHP & IOP
Ages 21 & under

Richmond, VA

Reynolds Crossing
PHP & IOP
Ages 10+

TOLL FREE: (855) 875-5812 · veritascollaborative.com



Consumer Art Corner

1st Place Winner

Georgia Association of Community Service Boards



"A Future Through Partnerships"

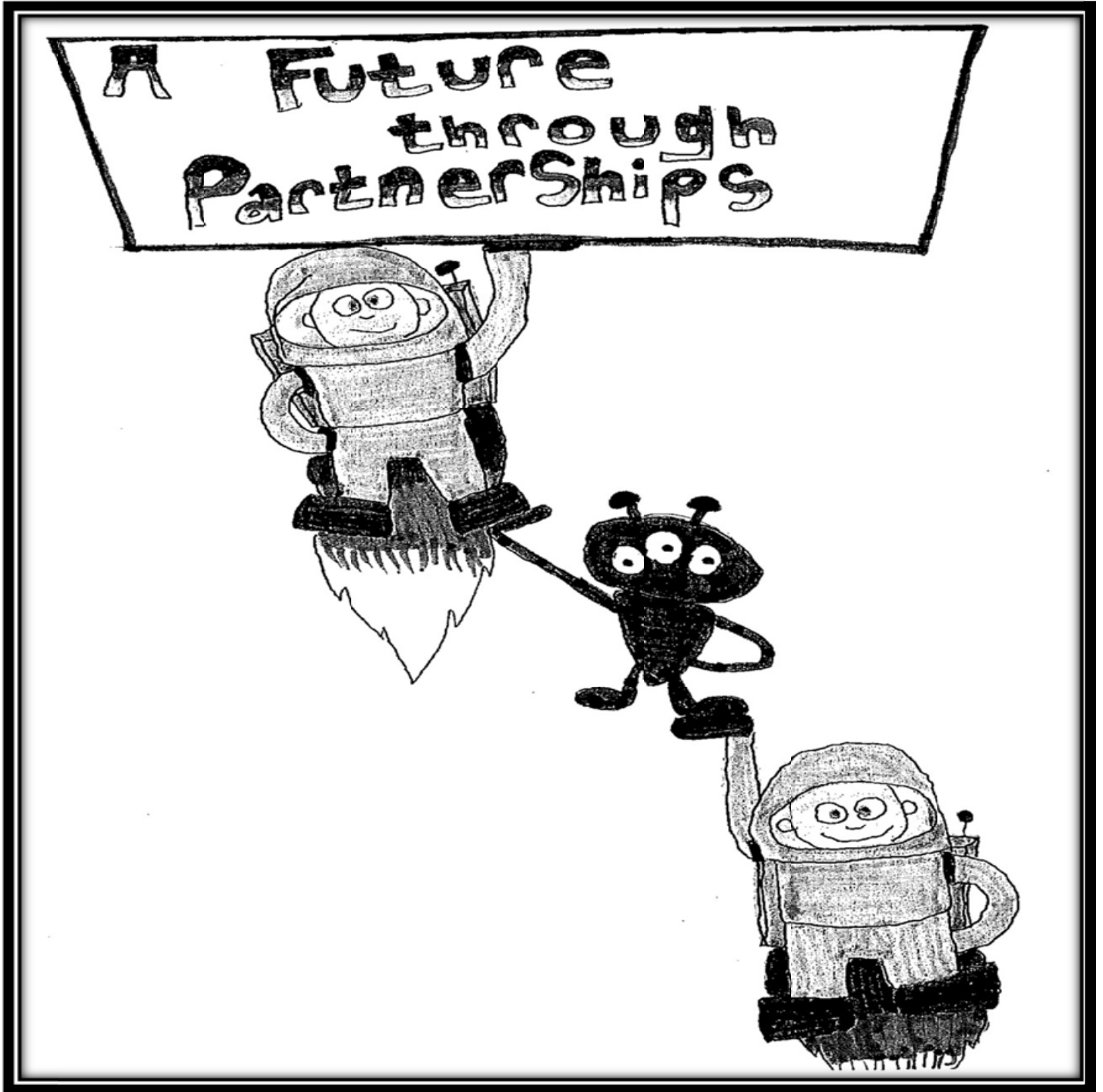
19th Annual Educational Exchange

October 23-25 2016
Chateau Elan - Braselton, GA

Artwork By: Diane Renteria

View Point Health

Runner-Up

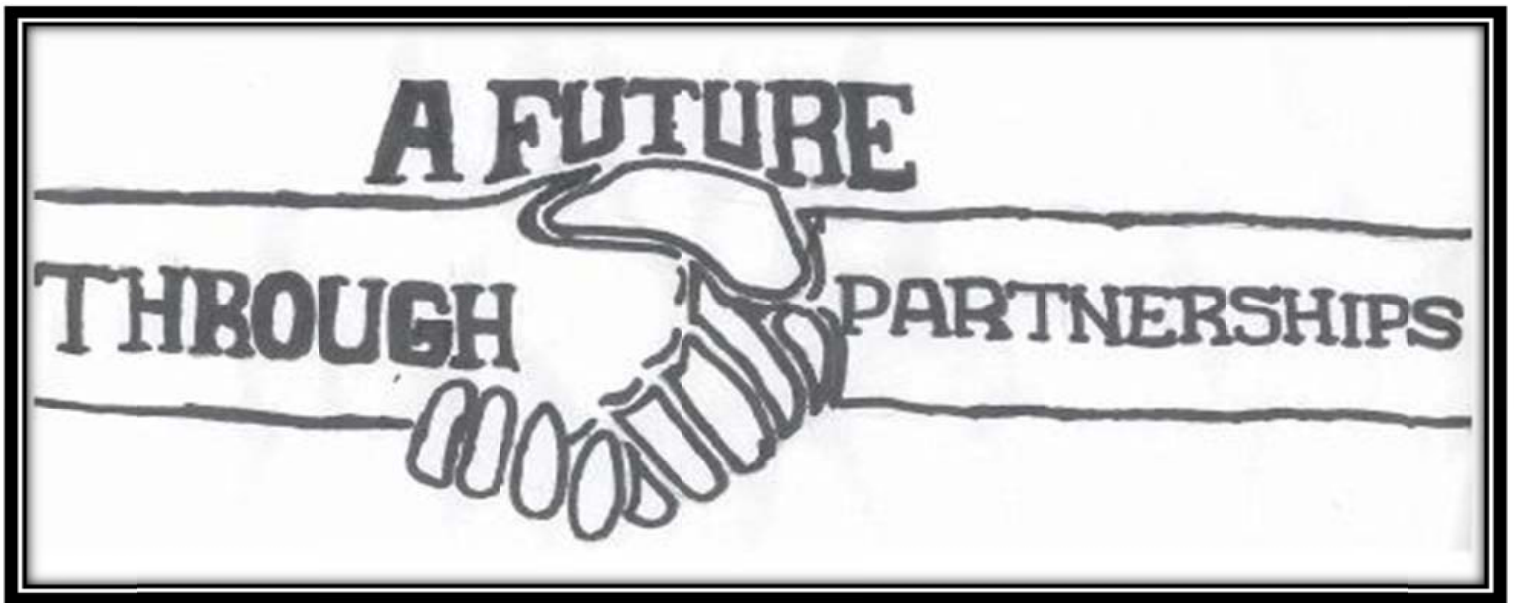


Artwork By: Angela Stewart

View Point Health

Consumer Art Corner

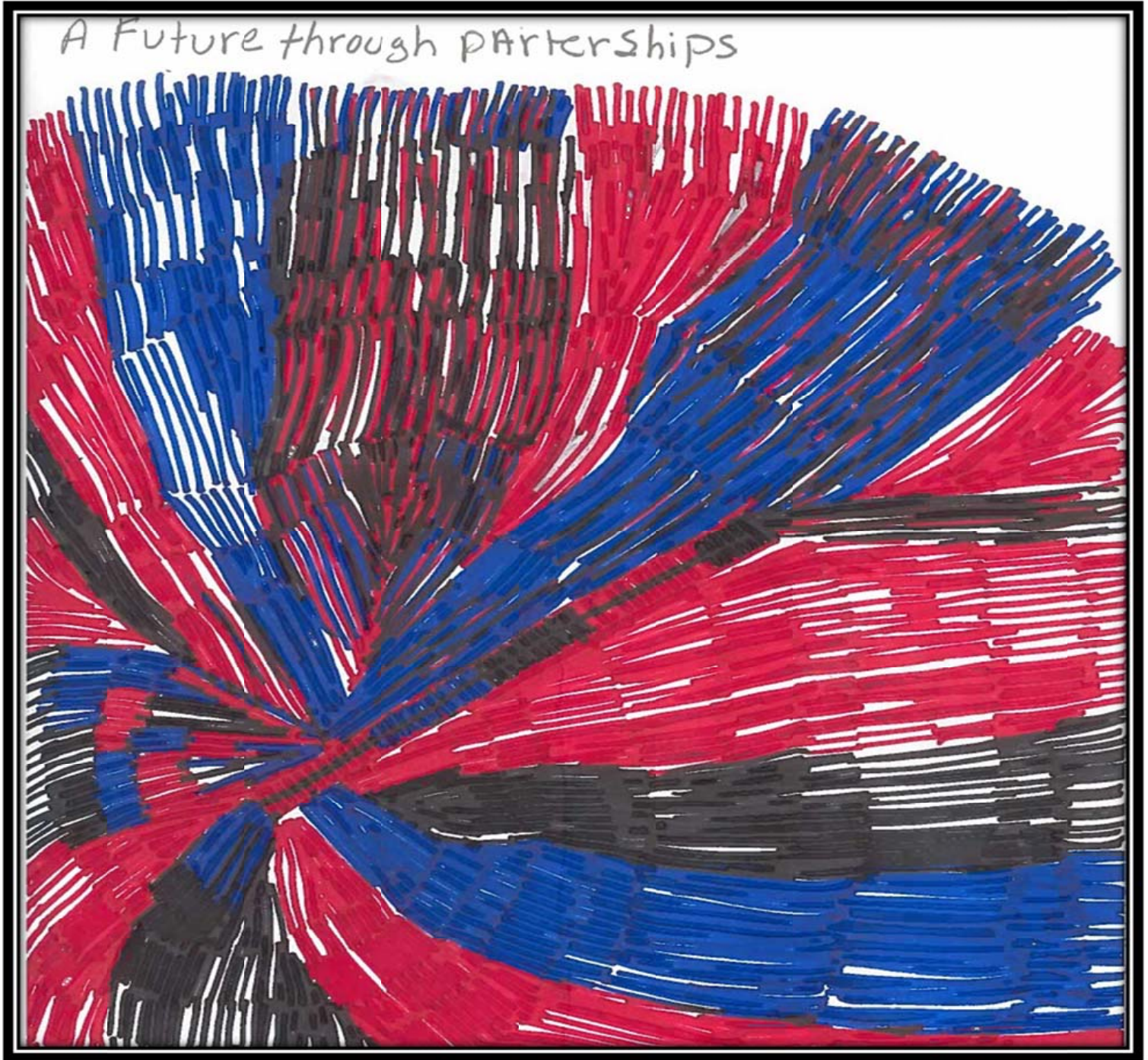
3rd Place Winner



Artwork By: Monteletha Dixon

New Horizons BHC

Consumer Art Corner



Artwork By: Annie Gail Esford

Aspire BH/DD

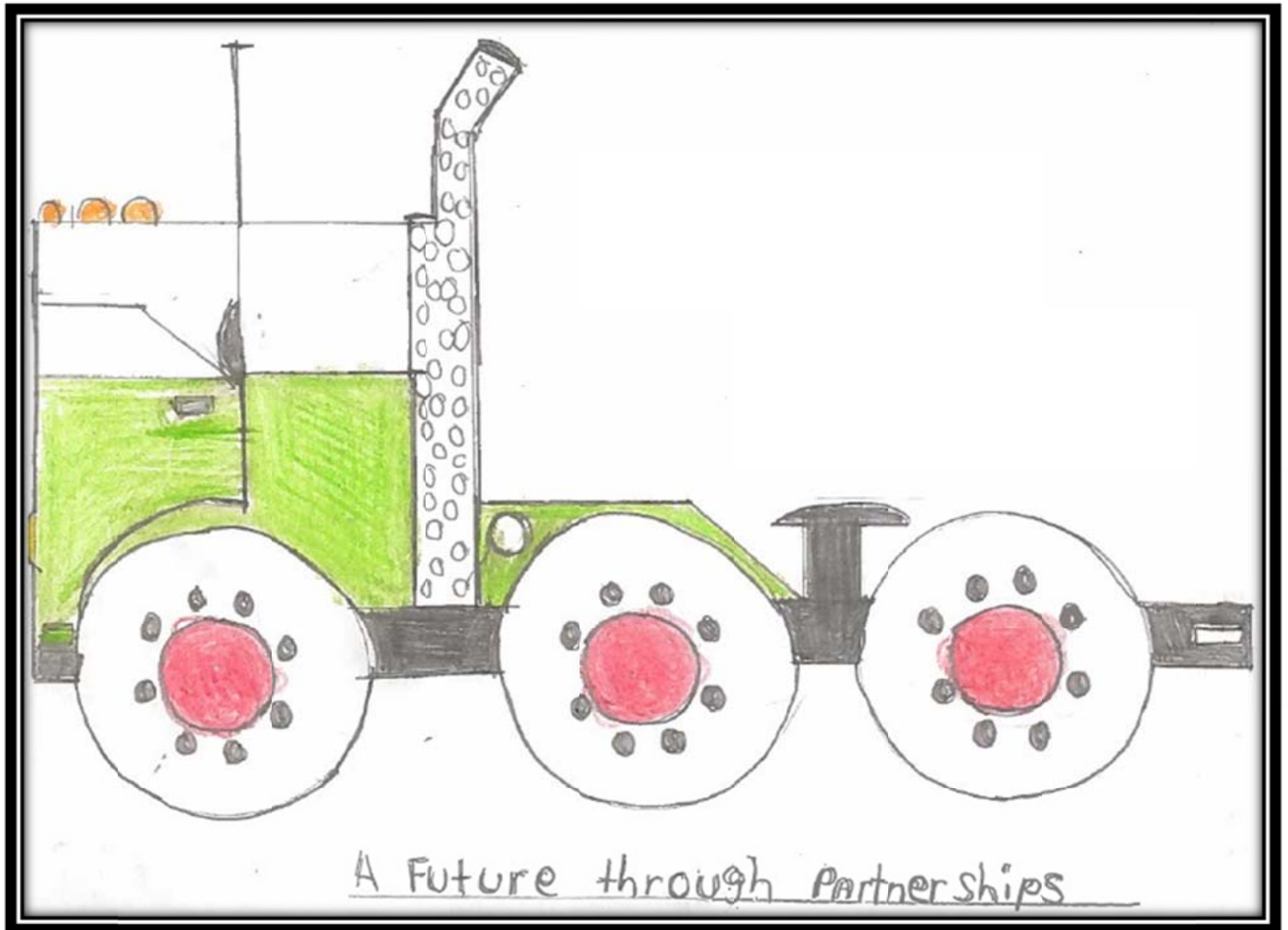
Consumer Art Corner



Artwork By: Jake Jones, Jr.

Aspire BH/DD

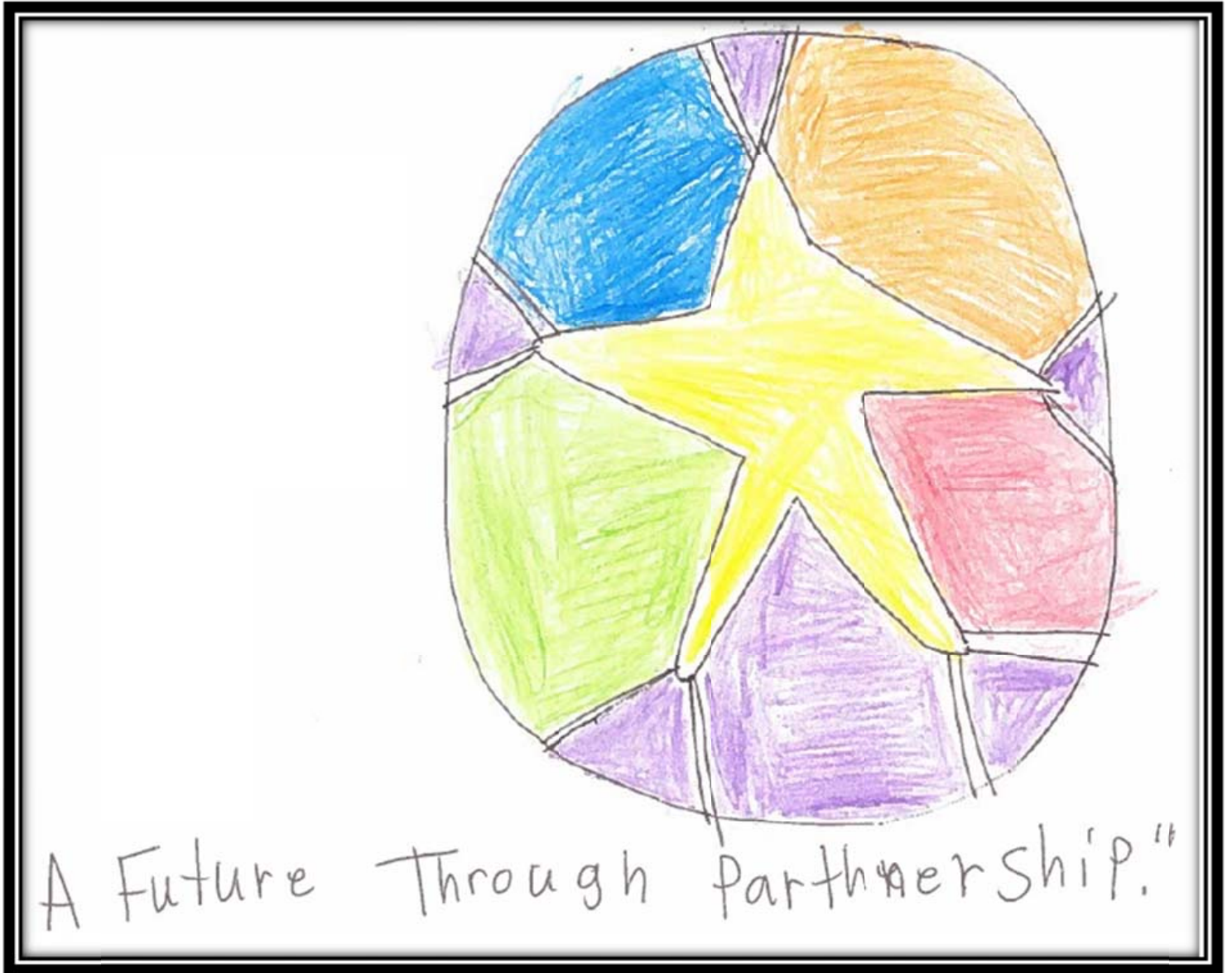
Consumer Art Corner



Artwork By: Anthony Sheppard

Aspire BH/DD

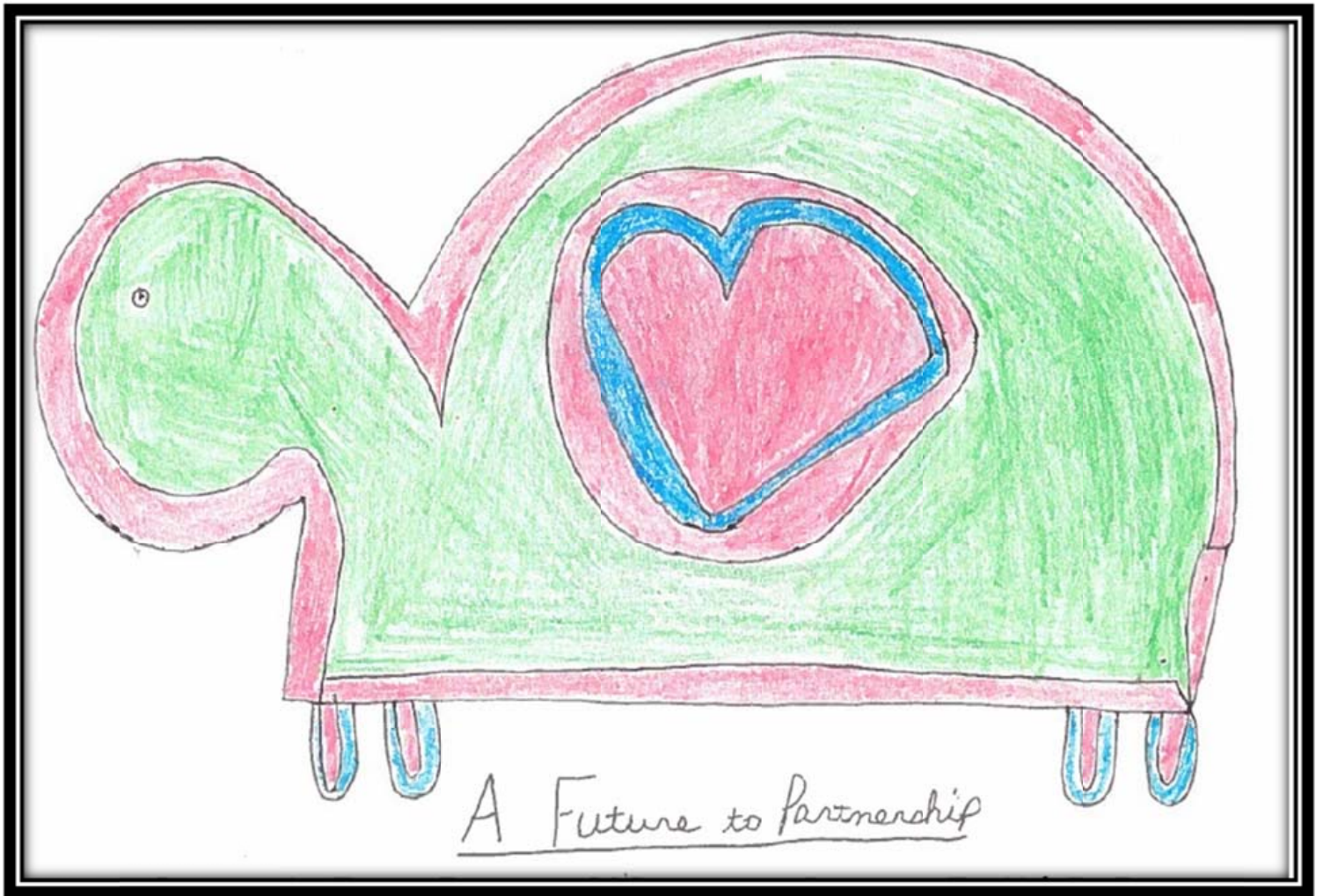
Consumer Art Corner



Artwork By: Derrick Maxwell

Aspire BH/DD

Consumer Art Corner



Artwork By: Farron Weaver

Aspire BH/DD



Artwork By: Hetal Patel

Aspire BH/DD

What We Do...

Our goal at Lighthouse Nursing Agency is to provide to you experienced healthcare professionals when and where you need them.

From CNA's to APRN's, Our staff is dedicated to providing fast reliable service in your time of need.

We have combined resources throughout the state of Georgia that work together to provide you the professionals you seek.

We understand the demanding need of tight scheduling and last minute cancellations that are associated with healthcare facilities.

Allow us to help ensure that your facility is fully staffed every shift, every day, every time.

What We Offer...

- Competitive rates for all of our facilities.
- A "Finder's Fee" Program for Permanent Placement.
- Our Services are always available and provided as needs arise.
- Contact us today and we'll help you find a staffing solution that truly fits your needs.

Quality

Lighthouse Nursing Agency has seen only growth since our establishment in 2002. We staff more than 500 facilities in ALL Regions of Georgia, and have affiliation with more than 30,000 Healthcare Professionals.



LIGHTHOUSE
NURSING AGENCY

Lindsey Dailey-Hayes, President
lindailey@lighthouse nursing.com | 478-224-2000 ext. 257

Stephanie Dodson, Vice President
sdodson@lighthouse nursing.com | 478-224-2000 ext. 243



Secure Records Solutions

www.secure record solutions.com

GACSB Mission & Purpose



The mission of the Georgia Association of Community Service Boards, Inc. is to promote the exchange of information; to represent the community service boards (CSBs) on legislative and administrative matters; and to advocate for the highest quality of life for consumers of mental health, developmental disabilities, and addictive diseases services. The Bylaws of the GACSB list several purposes for the Association, which are based on the following business goals and work:

- (1) To serve as a spokesperson in matters mutually involving and concerning its member boards;
- (2) To provide elected and appointed public officials with information related to public disability services and the activities of its member boards;
- (3) To advocate, initiate, and support actions designed to improve disability services in Georgia;
- (4) To provide its member boards with a forum for the sharing and exchanging of information, ideas, development of resources and solutions to problems;
- (5) To provide leadership in the development and operation of public disability services which are community-based and comprehensive in range, involve consumers and their families in their design and governance, and are provided in a cost effective manner in the least restrictive setting;
- (6) To encourage the development and maintenance of the highest professional standards for programs and services to persons with disabilities;
- (7) To promote the cooperation of its members and collaboration with other persons and organizations engaged in related activities;
- (8) To encourage, promote and support the continuing education and development of professional, technical, administrative and support staff of its member boards; and
- (9) To provide leadership in the development and implementation of sound, data-based methods for evaluating the performance and effectiveness of the services and programs of its member boards.

CCBHC or DCO – What’s best for your BH organization?

Beginning in 2018, anyone providing BH services needs to comply with the new SAMHSA laws surrounding coordination of care.

We can help you prepare, comply, and succeed for this SAMHSA change as well as for future health reform challenges.

Learn how. Visit us at the 19th Annual Educational Exchange of the Georgia Association of Community Service Boards (GACSB).

For more information, email Gary.Steiner@nextgen.com

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Association of
Community
Service
Boards, Inc.**



www.myamerigroup.com/GA



GEORGIA ASSOCIATION OF COMMUNITY SERVICE BOARDS

Robyn Garrett
Executive Director

3150 Golf Ridge Blvd St. 202
Douglasville, GA 30135

Phone: (912) 312-3205
Fax: (678) 868-1085

+ Community Service Boards (CSB)s were created through Title 37 of the Official Code of Georgia

The Georgia Association of Community Service Boards, Inc. (GACSB) was established in 1994 for the following purposes:

- ⇒ Lead the development and operation of public disability services (mental health, developmental disabilities, and addictive diseases), which are community-based and comprehensive in range; involve consumers and their families in their design and governance; and are provided in a cost-effective manner in the least restrictive setting;
- ⇒ Georgia's CSBs are the pre-eminent providers for children, youth and adults with serious Mental Illness, Intellectual/Developmental Disability, and Addictive Disease

2,107,702 • **306,000** • **157,272**

Georgians suffered from mental illness and/or addictive disease in the past year

experienced serious mental illness in the past year

Georgia adults are living with intellectual/developmental disability

Community Service Boards serve over 175,000 of these individuals with high quality, cost effective care each year.



facebook.com/gacsb



www.GACSB.org



[@GACSB](https://twitter.com/GACSB)

GEORGIA'S PUBLIC SAFETY NET PROVIDERS

Advantage Behavioral Health Systems
Aspire Behavioral Health & Developmental Disability Services
Avita Community Partners
Clayton Center Community Service Board
Cobb & Douglas Community Service Boards
Community Service Board of Middle Georgia
DeKalb Community Service Board
Fulton County DBHDD
Gateway Behavioral Health Services
Georgia Pines Community Service Board
Haralson Behavioral Health Services*
Highland Rivers Health
Lookout Mountain Community Services

McIntosh Trail Community Service Board
Middle Flint Behavioral HealthCare
New Horizons Behavioral Health
Oconee Center Community Service Board
Ogeechee Behavioral Health Services
Pathways Community Service Board
Phoenix Center Community Service Board
Pineland Behavioral Health and Developmental Disabilities
River Edge Behavioral HealthCare
Serenity Behavioral Health System
Behavioral Health Services of South Georgia
Unison Behavioral Health
View Point Health

*Statistics from the Substance Abuse and Mental Health Service Administration, National Alliance on Mental Illness and the University of Colorado

Relationships matter when it comes to behavioral health and recovery.

Cenpatico is committed to integrated solutions tailored to building relationships between health providers, members, and the community to improve the health and well-being of our members.

Visit us at booth 36 or cenpatico.com to learn more on how you can improve lives and join our provider network.

Improving Lives



Electronic Documentation for I/DD Service Providers

Individual Support

- Goal/Outcome Tracking
- Personal Finance
- Daily Notes
- Incident Reports

Staff Support

- Case Management Notes
- Certifications
- Training Sessions & Sign-up

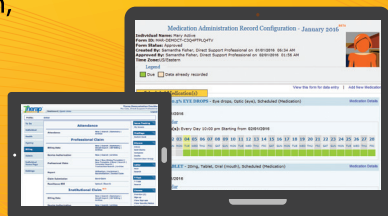
Electronic Health Records

- MAR with Drug Database
- Nursing Care Plans
- Comprehensive Health Assessments
- Health Care Reports
- Appointments, Vital Signs, Intake/Elimination, Lab Tests & more

Billing Support

- Electronic Billing
- Unit Calculations
- Electronic Claim Submission
- Denied Claim Report **and much more!**

HIPAA Compliant



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(203) 596-7553

GEORGIA ASSOCIATION
OF
COMMUNITY SERVICE BOARDS

Save-the-Date!

CORDIALLY INVITING YOU TO:



CSB Day 2017

Thursday, February 23, 2017

8:00 a.m. – 4:00 p.m.

It is our pleasure to announce:

GACSB's 2017 CSB Day at The Capitol
Thursday, February 23, 2017

Activities will include a meeting of the Board, as well as visits from supporting legislators.

Meetings will be held in **Room 216 of the Capitol Building**. Lunch will be provided for GACSB members.

Additional details to come!

Robyn Garrett
Executive Director
rgunnee@shplc.com
(912) 312-3205

Josiah Conrad
Health Policy Associate
jconrad@shplc.com
(912) 704-6290

Lyly Trinh
Member Services Coordinator
ltrinh@shplc.com
(912) 704-1729

GACSB Composition

FY17 Officers and Executive Committee

President:

Gail Macrenaris

Vice President:

Lowell Williamson

Secretary:

Tom Ford, PhD

Treasurer:

Charles “Chuck” Williamson

CEO Liaison:

Oliver “O.J.” Booker

Region #1 Representative:

Cindy Levi

Region #2 Representative:

Amy Tribble

Region #3 Representative:

Jennifer Hibbard

Region #4 Representative:

Kay Brooks, EdD

Region #5 Representative:

Glyn Thomas, PhD

Region #6 Representative:

Andrea Winston

Standing Committees

Cost Control & Benchmarking Committee

Committee Chair: Tom Ford, PhD

Benchmarking Coordinator: Glyn Thomas, PhD

Education & Training Committee

Committee Chair: Kay Brooks, EdD

Public Information & Policy Committee

Committee Chair: Lowell Williamson

GACSB Presidents



Gail Macrenaris
View Point Health
2015-Current

Lowell Williamson
Unison Behavioral Health
2013-2015

William “Bill” Hogan
DeKalb Community Service Board
2004-2006

Ralph Herndon
Serenity Behavioral Health Systems
2011-2013

John Davis, EdD
Advantage Behavioral Health Systems
2002-2004

Ellice Martin, EdD
Unison Behavioral Health
2009-2011

Charles Knight
View Point Health
2000-2002

Angelo Harris
View Point Health
2008-2009

Thomas Whitten, PhD
Middle Flint Behavioral Healthcare
1998-2000

Sarah Roach
Lookout Mountain Community Services
2006-2008

David Levine, PhD
Advantage Behavioral Health Systems
1997-1998

Louise Radloff
View Point Health
1995-1997

Community Service Board Membership



Advantage Behavioral Health Systems
250 North Avenue
Athens, Georgia 30601
Contact: 855.333.9544
www.advantagebhs.org



ASPIRE Behavioral Health & Developmental Disability Services
1120 West Broad Avenue
Albany, Georgia 31702
Contact: 229.430.1360
<http://www.aspirebhdd.org/>



Avita Community Partners
4331 Thurmond Tanner Pkwy
Flowery Branch, Georgia 30542
Contact: 800.525.8751
www.gamtms.org



Clayton Center CSB
157 Smith Street
Jonesboro, Georgia 30236
Contact: 770.478.2280
www.claytoncenter.org

Community Service Board Membership



*A Provider of Mental Health, Addiction
and Developmental Disability Services*

Cobb County & Douglas County Community Service Boards

3830 South Cobb Drive, Suite 300
Smyrna, Georgia 30080
Contact: 770.429.5000
www.cobbcspb.com



CSB of Middle Georgia

2121-A Bellevue Road
Dublin, Georgia 31021
Contact: 478.272.1190
www.csbmg.us



Mental Health, Developmental Disabilities & Addiction Services
"Helping to Make Brighter Tomorrows"

DeKalb CSB

445 Winn Way
Decatur, Georgia 30031
Contact: 404.294.3834
www.dekcsb.org



Fulton County Department of MHDDAD

99 Jesse Hill Jr Drive, Suite 408
Atlanta Georgia 30303
Contact: 404.612.4000
www.fultoncountyga.gov

Community Service Board Membership



Gateway Behavioral Health Services

700 Coastal Village Drive
Brunswick, Georgia 31520
Contact: 866.557.9955
www.gatewaybhs.org



Georgia Pines CSB

1102 Smith Ave, Suite H
Thomasville, Georgia 31792
Contact: 229.225.4335
<http://georgiapines.net/>



Highland Rivers Health

1401 Applewood Drive, Suite 5
Dalton, Georgia 30720
Contact: 706-270-5000
<http://highlandrivershealth.com/>

ONE COMMUNITY ADVANCING MIND, BODY AND HEALTH



Lookout Mountain Community Services

501 Mize Street
LaFayette, Georgia 30728
Contact: 706.638.5580
www.lmcs.org

Community Service Board Membership



McIntosh Trail CSB

1435 North Expressway, Suite 301
Griffin, Georgia 30223
Contact: 770.358.5252
www.mctrail.org



Middle Flint Behavioral Healthcare

415 N. Jackson Street
Americus, Georgia 31709
Contact: 229.931.2470
www.middleflintbhc.org



New Horizons Behavioral Health

2100 Comer Avenue
Columbus, Georgia 31907
Contact: 706.596.5583
www.newhorizonscsb.org



Providing high quality, cost effective behavioral healthcare services that meet customer expectations.

Oconee Center CSB

131 North Jefferson Street
Milledgeville, Georgia 31061
Contact: 478.445.4817
www.oconeecenter.org

Community Service Board Membership



Ogeechee Behavioral Health Services
223 North Anderson Drive
Swainsboro Ga. 30401
Contact: 478.289.2522
<http://www.obhs-ga.org>



Pathways Center CSB
122-C Gordon Commercial Drive
LaGrange, Georgia 30240
Contact: 706.845.4045
www.pathwayscsb.org



Phoenix Center Behavioral Health Services
940 GA State Highway 96
Warner Robins, Georgia 31088
Contact: 478.988.1222
www.phoenixcenterbhs.com



**Pineland Behavioral Health/
Developmental Disabilities**
5 West Altman Street
Statesboro, Georgia 30458
Contact: 912.764.6906
www.pinelandcsb.org

Community Service Board Membership



River Edge Behavioral Health Center
175 Emery Hwy
Macon, Georgia 31217
Contact: 478.803.7600
www.river-edge.org



Serenity Behavioral Health Systems
3421 Mike Padgett Highway
Augusta, Georgia 30906
Contact: 706.432.4800
www.serenitybhs.com



Behavioral Health Services
of South Georgia

Behavioral Health Services of South Georgia
3120 North Oak Street, Suite C
Valdosta, Georgia 31602
Contact: 229.671.6100
www.bhsga.com



Unison Behavioral Health
1007 Mary Street
Waycross, Georgia 31503
Contact: 800.342.8168
www.unisonbehavioralhealth.com

Community Service Board Membership



VIEW POINT
Health

View Point Health

175 Gwinnett Drive, Suite 260
Lawrenceville, Georgia 30046
Contact: 678.209.2370
www.myviewpointhealth.org

ASSOCIATE MEMBER

Haralson Behavioral Health

1449 Temple Road
Bremen, Georgia 30110
Contact: 770.537.2367

2017 SPRING FLING

20TH ANNIVERSARY

GEORGIA
ASSOCIATION
of Community Service Boards, Inc.



SAVE THE DATE

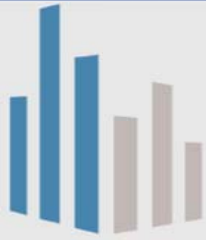
Sun , April 30th to Wed May 3rd, 2017.
(*Conference extended an extra day*)

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GA. 31522

Registration Coming Soon!

Contact Lyly Trinh: 912-704-1729 or ltrinh@shpllc.com

GACSB Consultants



OWEN, GLEATON, EGAN,
JONES & SWEENEY, LLP



Joseph Colette focuses on the representation of public health entities, private health care practices, and several regional and local businesses in both transactional and litigation matters.

Mr. Colette's practice also includes the representation of governmental and private entities in large-scale commercial real estate and financing transactions, and he has successfully tried cases in the areas of employment, insurance coverage disputes, and premises liability.

Mr. Colette has been named a Rising Star by Georgia Super Lawyers magazine for the past three years and is an active member of the Health Law Section of the State Bar of Georgia.

Mr. Colette earned a bachelor's degree in Political Science and Journalism from Emory University, and a law degree from the University of Georgia.

Joseph Colette

JCOLETTE@OG-LAW.COM



Chuck Cole focuses on the representation of public health entities, the defense of non-medical professionals in malpractice actions, insurance coverage disputes, and premises and product liability litigation.

Mr. Cole has tried numerous cases to jury verdict throughout Georgia, and he has been counsel of record in more than ten reported appellate decisions. Three of these decisions have significantly impacted Georgia law as it relates to insurance professionals.

Mr. Cole has achieved the highest possible rating of [AV Preeminent](#)[®] from Martindale-Hubbell. He is an active member of the Professional Liability Committee of the Defense Research Institute.

Mr. Cole earned a bachelor's degree in Journalism from Auburn University, and a law degree from the University of Georgia.

Charles J. Cole

COLE@OG-LAW.COM

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Phone: 404-688-2600

GACSB Consultants



Strategic Healthcare Partners, LLC provides association management services to the GACSB including headquarters staffing and communication services. SHP is a strategic healthcare consulting firm with locations in Albany, Douglasville, and Savannah. SHP offers global healthcare financial and decision support consulting services to health care providers. SHP provides managed care consulting and overall business support services to GACSB members through Select Systems. The firm currently provides services to over 30 hospitals with more than 700 physicians, in addition to the 26 Community Service Boards in the State of Georgia.

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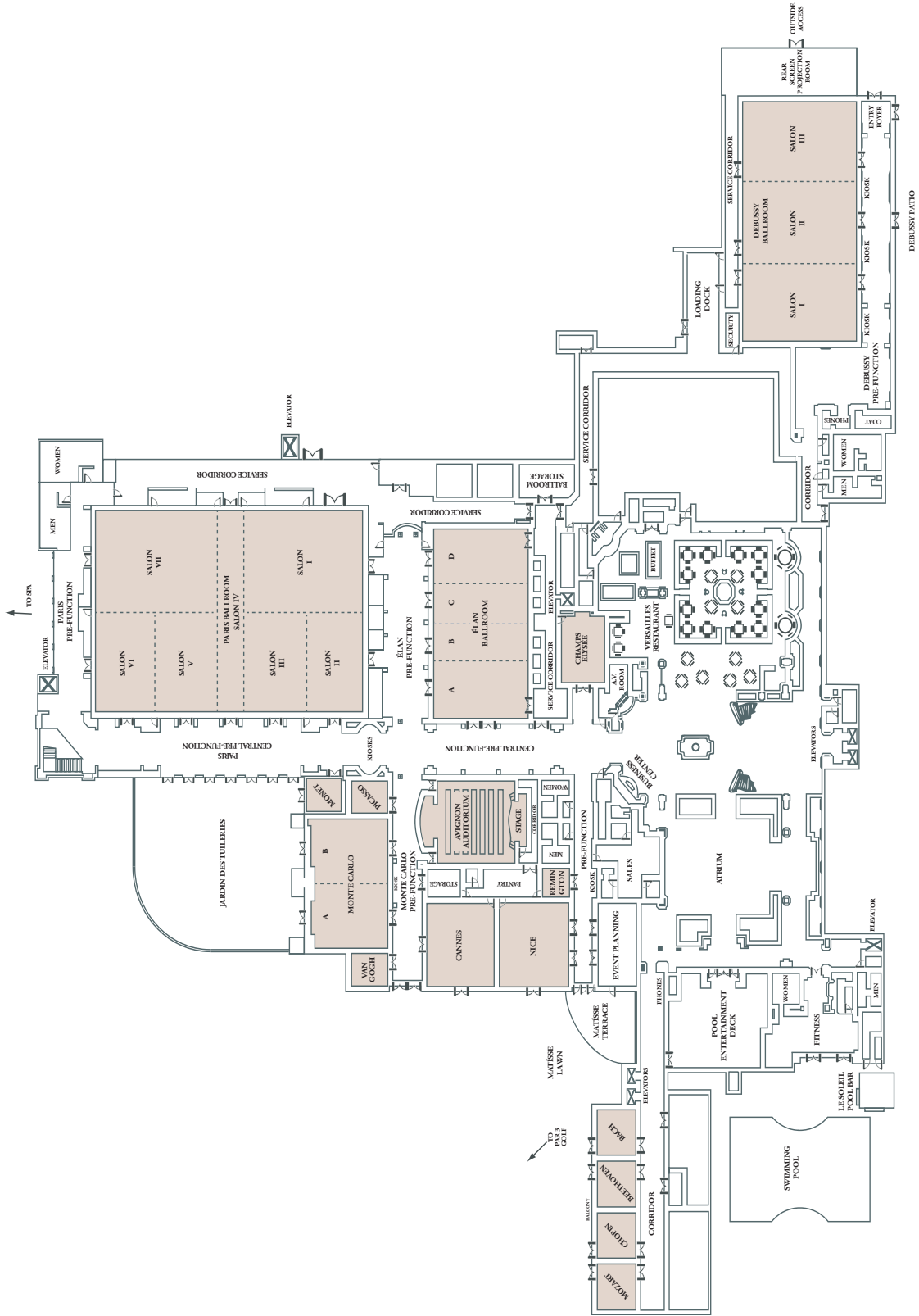
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Chateau Elan
 WINERY & RESORT



On-Site Attractions

Golf

The **Chateau** is a beautiful 7,030-yard, par 71 Chateau course with contoured fairways, three lakes and two creeks. It opened in July 1989. The Chateau was designed by Denis Griffiths. The championship layout was instantly recognized as one of the top courses in Georgia. Water comes into play on ten of the 18 holes while 87 bunkers lend challenge and character to the lush fairways and bent grass greens. The course is open from 7:30 AM to sunset daily. Proper golf attire is required: shirts with a collar and no jeans please. We are a soft spike Golf Club. Contact the Chateau Élan Golf Club and Pro Shop for reservations at 678-425-6051.

The **Woodlands** course was also designed by Griffiths and opened in 1996. Many consider the Woodlands to be the most picturesque of the three championship layouts. The stunning 6,851-yard, par 72 course has numerous elevations presenting memorable views of sparkling lakes and tree-lined holes to give players a blissful feeling of solitude. The course is open from 7:30 AM to sunset daily. Proper golf attire is required: shirts with a collar and no jeans please. We are a soft spike Golf Club. Contact the Chateau Élan Golf Club and Pro Shop for reservations at 678-425-6050. The rates for the Woodlands are the following:

The Clubhouse Grille serves Breakfast, Lunch and Dinner.

The **Executive Walking Course – Par 3** is a stimulating course which provides a perfect venue for the golf enthusiast when time does not allow a full round. Located behind the Inn at Chateau Élan, the attractive layout features beautifully landscaped holes, strategically placed bunkers and small bent grass greens. Holes vary in length from under 100 yards to more than 200 yards making it ideal also for beginners and young children. Clubs are available for rent. The Par 3 is open 8 AM until sunset. Please call 678-425-0900 for more information and tee times.

Spa

The Spa at Chateau Élan is quiet, romantic and serene. It provides indulgent sensory treatments to refresh and revive the body, mind and soul. Located by a sparkling lake, surrounded by a canopy of trees, emerald green lawns and flowering shrubs, the 33,000 square foot Spa Mansion exudes style and serenity, in luxuriously comfortable French country atmosphere. Services include Massages, Body Exfoliations, Body Wraps, Hydrotherapy Treatments, Skin Care Treatment, Nail Care, Hair Care, Make Up and Depilatory Waxing. The Spa's own chef creates seasonal gourmet dishes served in the Fleur-de-Lis dining room overlooking the lake. All spa Packages include: Use of steam, sauna, whirlpool and indoor resistance pool, use of fitness area and classes, gourmet spa lunch and afternoon tea. Please call 1-800-233-9463 for reservations.

On-Site Attractions

Winery

The Winery at Chateau Élan opened in 1985. The full production Winery inside the Chateau is the largest producer of premium wines in Georgia and was recognized by Wine Spectator for exceptional vintages. At Chateau Élan winemaking is art and science, tradition and modern technology. Our winemakers have come from generations of French, German and American wine families, blending the best of the old ways with the best of the new. The grapes are picked by hand to ensure only the finest fruit is chosen.

Chateau Élan offers winery tours and tastings daily except Christmas. Tours include a video presentation, tour with a knowledgeable guide of our winemaking facility, concluding with a wine tasting. Tours last approximately 45 minutes. All guests are welcome to tour our winery. Guests younger than 21 are restricted from the wine tasting. Please bring a driver's license or other proper identification. Public tours are available at the following times with no advanced booking required:
Monday – Friday 11AM and 3 PM

The Wine Market is located just inside the Chateau Élan Winery and sells Chateau wines along with a large variety of merchandise and unique gift items. From finely crafted wine related gifts and Irish crystal to high quality golf shirts with our emblem, you are bound to discover a keepsake of your visit to Chateau Élan or simply a unique gift idea.

Tennis

The Chateau Élan Tennis Center, designed by legend Stan Smith, offers play on four hard and three clay courts. Our professional staff will help sharpen your game and provide a relaxing atmosphere for your play.

Ball machines, racquet rentals, private and semi-private lessons are available at the Front Desk. Proper attire is required on and off the courts. The staff requests that players wear regulation tennis shoes at all times to ensure safety on the courts. Running and basketball shoes, cutoffs, men's tank tops and bathing suits are inappropriate. Call Reservations at 678-425-0900 to Reserve a Court.

Bike Trails

The Chateau Élan Winery and Resort has seven miles of all-purpose bike trails that meander through the entire 3,500-acre property. The trails extend through canopied forests of trees, quiet nature paths, around the equestrian center, past the vineyards, through the exclusive Chateau Élan residential community with its luxurious homes and landscape and along the championship golf courses.

Many of the bikes are brand new Mountain Comfort models from the well-known Adventure Cycles shop of Oakwood, Georgia. Bikes are \$20 per Person for 2 Hours. Reservations can be made at 678-425-0900. The bike rental depot at Chateau Élan is located at the Front Desk.

On-Site Restaurants

Café Elan

1. Chateau Elan Winery & Resort
100 Tour De France
Braselton, GA 30517
(678) 425-0900, Ext. 6317
Reservations: 24-hours in advance recommended.
<http://www.chateauelan.com/cafe-elan.html>
Modern French inspired cuisine classics with a Mediterranean twist.



VERSAILLES RESTAURANT

2. Chateau Elan Winery & Resort
100 Rue Charlemagne Drive
Braselton, GA 30517
(678) 425-0900, Ext. 6181
<http://www.chateauelan.com/versailles.html>
Modern American Cuisine served Breakfast and Lunch Buffet style with a la carte dinner menu.

L'AUBERGE LOUNGE

3. Chateau Elan Winery & Resort
100 Rue Charlemagne Drive
Braselton, GA 30517
(678) 425-0900, Ext. 6866
<http://www.chateauelan.com/l-auberge-lounge.html>
Enjoy the relaxed sports-bar atmosphere overlooking the Atrium. Offers a full bar, cocktails, spirits, and wine. Gourmet appetizers and burgers are available.

Fleur-de-Lis

4. Chateau Elan Winery & Resort
100 Haven Harbor Drive
Braselton, GA 30517
(678) 425-6064, Ext. 41
<http://www.chateauelan.com/fleur-de-lis.html>
Nutritious gourmet cuisine offers heart healthy breakfast and lunch served at the Spa.

Paddy's Irish Pub

5. Chateau Elan Winery & Resort
100 Tour De France
Braselton, GA 30517
(678) 425-0900, Ext. 6317
<http://www.chateauelan.com/paddys-irish-pub.html>
Pub offering Irish cuisine in authentically furnished atmosphere. Live entertainment offered Friday and Saturday night.

GOLF GRILLE

6. Chateau Elan Winery & Resort
100 Rue Charlemagne Drive
Braselton, GA 30517
(678) 425-0900, Ext. 6054
<http://www.chateauelan.com/golf-grille.html>
Enjoy American style cuisine such as grilled meats, sandwiches, and salads served at the resorts relaxed views of a golfers' green.

LE SOLEIL POOL BAR

7. Chateau Elan Winery & Resort
100 Rue Charlemagne Drive
Braselton, GA 30517
(678) 425-0900
<http://www.chateauelan.com/le-soleil-pool-bar.html>
Pool-side Refreshments such as Sandwiches, Salads, and snacks.

Local Restaurants

Braselton Restaurants

(Approx. 5 minutes away)

1. Jeffrey's Sports Bar
6332 Grand Hickory Drive
Braselton, GA 30517
770.967.8377
www.jeffreysportsbars.com
2. Hound Tooth Grill & Tavern
6323 Grand Hickory Drive 200A
Braselton, GA 30517
770.967.2225
3. Monterey Mex Restaurant
5745 Old Winder Highway,
Suite A
Braselton, GA 30517-1636
770.965.2541
www.monterreymexrestaurant.com/

Mall of Georgia Restaurants

(Approx. 15 minutes away)

1. Kani House
3208 Buford Drive
Buford, GA 30519
770.271.5272
www.kanihouse.com
2. PF Chang's China Bistro
3333 Buford Drive
Buford, GA 30519
678.546.9005
www.pfchangs.com

Mall of Georgia Restaurants Cont.

3. Ramano's Macaroni Grill
3207 Buford Drive
Buford, GA 30519
678.714.0049
www.macaronigrill.com
4. Red Lobster Seafood Restaurant
3230 Buford Drive
Buford, GA 30519
678.482.1777
www.redlobster.com/

Downtown Buford Restaurants

(Approx. 20 minutes away)

1. Sperata
9 E Main Street
Buford, GA 30518
678.546.9111
www.speratarestaurant.com
2. Aqua Terra
55 E Main Street
Buford, GA 30518
770.271.3000
www.aquaterrabistro.com

Lawrenceville Restaurant

(Approx. 25 minutes away)

1. Dave & Busters
5900 Sugarloaf Parkway
Lawrenceville, GA 30043
678.847.5400
www.daveandbusters.com



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Meet Our Speakers



Bill Carruthers is a person in long term recovery. He is a Certified Peer Specialist, certified CIT and is a Certified Addiction Recovery Empowerment Specialist. As one of the original Community Navigation Specialist's he works at the Opening Doors to Recovery program. Mr. Carruthers is also the Director of Savannah Counseling Service Peer program. He is the program manager for the Reed House PSR/ Clubhouse program and is on the Executive Board of Directors for NAMI GA. Mr. Carruthers is also involved as an advisor to the Board of Directors for NAMI Savannah and sits as the Chair for the Pilot of NAMI's Consumer Council. Bill is a proud veteran of the United States Navy and he speaks out loud about recovery because he says

he is the evidence that recovery is possible.

Bill Carruthers, CPS, WHAM, CARES

Program Manager

Gateway Behavioral Health Services

Contact: 912.644.0793

Email: billy.carruthers@gatewaybhs.org



Kana Enomoto, M.A., as Principal Deputy Administrator, has been delegated the functions, duties, and authorities of the Administrator to oversee an agency with four centers, four offices, over 600 employees, and a budget of \$3.7 billion.

Ms. Enomoto has been delegated the functions, duties, and authorities of the Administrator by the Department of Health and Human Services Secretary Sylvia M. Burwell. Ms. Enomoto oversees an agency with four centers and four offices, over 600 employees, and a budget of \$3.7 billion. Through data, policy, public education, and grants, Ms. Enomoto and the SAMHSA team advance the agency's mission to reduce the impact of substance abuse and

mental illness on America's communities.

Ms. Enomoto has served as Principal Deputy Administrator and principal advisor to the SAMHSA Administrator on operations, policies, and programmatic activities for the

Meet Our Speakers

agency since August 2011. Prior to that, Ms. Enomoto served as the Director of the Office of Policy, Planning, and Innovation, where she developed, coordinated, and

Communicated SAMHSA policies across the full spectrum of mental health and substance abuse issues. From 2005-2009, Ms. Enomoto served as the Principal Senior Advisor to three SAMHSA Administrators, and as the Acting Deputy Administrator between 2008 and 2009. She began her tenure at SAMHSA in 1998 as a Presidential Management Fellow. She began her career in research and clinical services with a focus on minority mental health and trauma.

Ms. Enomoto has received awards in recognition of her work, including the Arthur S. Flemming Award, the American College of Mental Health Administration King Davis Award, and the Secretary's Award for Distinguished Service.

Ms. Enomoto earned her bachelor's degree in psychology and master's degree in clinical psychology from the University of California, Los Angeles and is a graduate of Harvard University's Kennedy School of Government, Senior Managers in Government Program.

Kana Enomoto, M.A.

Principal Deputy Administrator

Substance Abuse and Mental Health Services Administration (SAMHSA)



Oliver J. Booker obtained 25 years of experience in acute care hospital executive management before he came to Advantage as Chief Operating Officer in December 2011 and became the CEO in January 2014. A native of Warm Springs and Macon, GA, he holds a BS degree from Mercer University, MS in Biology from Auburn University, and an MBA and MHA from Georgia State University. O. J. is a Georgia CARES (Certified Addiction Recovery Empowerment Specialist) with almost 25 years in recovery, is married, has four children, and lives in Madison, GA.

Oliver J. Booker

Chief Executive Officer

Advantage Behavioral Health Systems

Contact: 706.389.6789

Email: obooker@advantagebhs.org

Meet Our Speakers



Judy Fitzgerald currently serves as the Chief of Staff for the Georgia Department of Behavioral Health and Developmental Disabilities a \$1 billion dollar agency with over 5000 employees. She was appointed to the role after two years of serving as the Deputy Commissioner of Programs for Commissioner Frank W. Berry. Judy is a Social worker with a long standing interest in behavioral health and public service delivery systems.

Prior to her appointment at DBHDD, Ms. Fitzgerald worked in a variety of human service settings. She served as Vice President of Strategy for View Point Health, one of Georgia's twenty-five public community service boards. She has also worked as a consultant on child and adolescent services in several states and was the Executive Director for the Mental Health Association of Georgia. She was privileged to begin her career in the Mental Health Program of The Carter Center, working for former First Lady Rosalynn Carter on domestic and international advocacy and policy efforts to promote mental health and reduce the stigma of mental illness.

Judy earned her Master's degree in Social work from the University of Georgia. She and her husband Tim Gould live in Smyrna with their two children, Abbie and Jack.

Judy Fitzgerald, LCSW

Chief of Staff

GA Dept. of Behavioral Health and Developmental Disabilities (DBHDD)

Contact: 404.463.7945

Email: judy.fitzgerald@dbhdd.ga.gov



Dr. Joseph Parks currently serves as the Director of Missouri MO HealthNet Division (Missouri Medicaid) in the Missouri Department of Social Services. He is a Distinguished Research Professor of Science at Missouri Institute of Mental Health with the University of Missouri, St. Louis. He is the Senior Medical Advisor for the National Council for Behavioral Health and national behavioral health representative at large for The Joint Commission. He practices outpatient psychiatry at Family Health Center, a federally funded community health

Meet Our Speakers

center established to expand services to uninsured and underinsured patients in Columbia Missouri.

He previously served as the Medical Director for the Missouri Department of Mental Health in Jefferson City and as the Division Director for the Division of Comprehensive Psychiatric Services.

Dr. Parks has conducted research and published in the areas of implementation of evidence-based medicine, pharmacy utilization management, integration of behavioral healthcare with general healthcare, and health care policy. He has received numerous awards for improving the quality of care and leadership.

Joseph J. Parks, M.D.

Director, MO HealthNet Division
Missouri Department of Social Services
Contact: 573.751.6884
Email: joe.parks@dss.mo.gov



Linda Wiant, PharmD currently serves as the Division Chief, Medical Assistance Plans in the Georgia Department of Community Health, a position she has held since March, 2015.

Dr. Wiant previously served as Pharmacy Director for the Department of Community Health, Medicaid Division, and has over twenty years experience in managed care pharmacy, with much of that experience in Medicaid and Medicaid Managed Care environments. She has been with the Department since 2011. Her previous experience includes 10 years in the Medicaid and Federal pharmacy benefits management arena, and product development, auditing and business development in the private sector.

Dr. Wiant received her pharmacy degree from Mercer University and completed a pharmacy practice residency at University Medical Center (Now Shands Jacksonville) in Jacksonville, Florida.

Linda Wiant, PharmD

Chief, Medical Assistance Plans
Georgia Department of Community Health
Contact: 404.657.7792
Email: lwiant@dch.ga.gov

Meet Our Speakers



Darren Macfee has more than 20 years of experience in the nonprofit sector, serving a wide variety of organizations large and small. Beginning as a college intern and working his way up to Executive Director, there are very few angles from which he hasn't watched organizations operate. Additionally, serving as a volunteer and board member have further widened his perspective of nonprofit management and leadership.

Four years ago, he left his position in order to serve the sector more broadly. In founding Nonprofit Wizards, a boutique consulting and coaching firm, Darren gets the chance to be "hands on" with numerous nonprofits, often on a daily basis. He helps organizations with organizational assessments, strategic planning, board training, executive transition, management operating systems and staff alignment. He also coaches a number of CEOs/Executive Directors. He derives great satisfaction from helping talented execs get "unstuck" by getting more from their staff and board members.

Darren and his wife recently celebrated 20 years of marriage. They have four children who are approaching their college years with alarming speed. When not onsite with clients or supporting his children at various activities, Darren enjoys cycling and is a big fan of galleries, museums, and zoos.

Darren M. Macfee

Founder, Nonprofit Wizards

Contact: 402.613.0716

Email: Darren@NonprofitWizards.com



Brent McGinty became the chief executive officer of the Missouri Coalition for Community Behavioral Healthcare (Coalition) in December 2012. Under his direction, the Missouri Coalition has continued to grow in its leadership for positive public policy and budgetary changes to improve access to services. These initiatives have included healthcare homes, community mental health liaisons, crisis intervention training, disease management, emergency room enhancement, and many others.

Since 2007, Mr. McGinty was a valued staff member at the Department of Mental Health, beginning as director of budget and finance, advancing to director of

Meet Our Speakers

administration of the Division of CPS, and then being promoted to deputy director of administration of the entire department. From 1998 to 2007, Mr. McGinty served on the Missouri Senate Appropriations Committee staff. From 1991 to 1998, Mr. McGinty worked in several positions in local government, including city administrator and budget analyst. His accumulated experience of nearly 20 years includes working during nine legislative sessions on eight state department budgets, as well as having direct responsibility for DMH contracts and budgets. Mr. McGinty earned a BA in political science and history in the honors program at Missouri Southern State University. His master's degree in public administration as an "outstanding graduate" was earned at the University of Missouri-Columbia.

Brent McGinty

President/ CEO

Missouri Coalition for Community Behavioral Healthcare

Contact: 573.634.4626

Email: bmcginty@mocmhc.org



Lynne Seagle is the Executive Director of Hope House Foundation, a private not-for-profit- serving people with disabilities in Hampton Roads. For the past 20 years she has also been providing organizational development consultation to business, government and agencies here in the United States as well as internationally. Her focus is on team-building, participative management, and communication and decision-making systems. She has consulted with a wide variety of groups including the ODU women's basketball team, police departments, architectural and engineering firms, health authorities and the National Health Service in the United Kingdom. Lynne has also worked with private industry and business in Canada and Japan. She holds a Master's degree in public administration and Education Leadership and received the Joseph P. Kennedy International Award of Excellence in Leadership in 1997.

Lynne Seagle

Executive Director

Hope House Foundation

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Email: lseagle@hope-house.org

Meet Our Speakers



Derrick Dufresne is President of CRA- a training and management consulting firm dedicated to promoting full community membership for people with disabilities. As president and founder of CRA, Derrick has provided training and consultation to more than 75,000 thousand people, in forty-nine states, since 1982. He is also on the faculty of the National Leadership Institute on Developmental Disabilities.

He is currently leading an effort in Georgia to assist the State in meeting the requirements of a DOJ Settlement agreement. This includes recruitment and training of providers, conducting person-centered assessments, and transitioning individuals out of institutions, to community settings. In addition, CRA is assisting the

State in reworking and refining its support coordination system. All work is in line with the new CMS settings rule.

From 2003-2009 Derrick was President and CEO of the Institute on Public Policy for People with Disabilities. The Institute is a membership organization that focuses on promoting best practice and quality community supports for people with disabilities throughout Illinois. From 2012-2014 he assisted in closing a 180 person state institution, and developing transition plans for 165 others, living in 6 additional state institutions.

Derrick has worked in a variety of leadership positions in both community and institutional settings since 1974. His experience in running a community residential program included the closing of nine ICF-MRs and eleven group homes and converting them to supported living arrangements based on the personal choice of the individuals served.

He has served two terms on the Board of the American Association on Intellectual and Developmental Disabilities (formerly AAMR. He was co-founder of AAIDD's Community Living Division (now Community Services) and served as chairperson of its Legislative and Social Issues Committee (LASI) from 1988-1990., He has received the AAIDD Service Award for "unwavering service to people with developmental disabilities in support of self-determined and inclusive lives in communities across our nation". Closer to home, he received the Monsignor Elmer H. Behrman Award for outstanding contributions to the field of mental retardation on behalf of the Missouri State Chapter of AAIDD.

With CRA, Derrick works extensively in the closing of residential facilities. His work includes developing personalized residences for individuals, regardless of disability. As a real estate broker, he has used his knowledge of real estate, financing, tax credits and

Meet Our Speakers

subsidies to create affordable integrated housing for people with disabilities throughout the United States.

He has taught the principles of Positive Behavior Supports, 5 Star Quality, Supervision and Leadership throughout the country. In 2009, He assisted the State of Nebraska in completely rewriting their Community Regulations governing service provision. With his leadership, the State has prohibited restraint and required all providers to adopt the principles of Positive Behavioral Support. The Regulations were crafted after a national review of 20+ States approach and regulations.

Derrick has devoted increasing time to consultation with parents, school systems and young people to assist in transition planning for individuals as they move from the educational system to adult services. He has recently been assisting in the implementation of self-determination in a Medicaid environment. This has included teaching and coaching to pair person-centered planning with individual budgets.

He is deeply committed to assisting providers, advocates, state officials and others in the implementation of the principles of full inclusion for all persons with disabilities into the mainstream of community life.

Derrick Dufresne, MPBA

President

Community Resource Alliance

Contact: 314.606.8400

Email: cra@aol.com



Dan Howell currently serves as the Division Director of Intellectual and Developmental Disabilities for the state of Georgia. He holds a BA in Health Care Administration and a Master's in Management with an emphasis in Organizational Leadership. As a Chief Executive Officer and leader in healthcare for 30 years, Dan has had the opportunity to work in many diverse settings from rural hospitals in private industry to state government programs. Dan enjoys speaking to various groups on the difference between leadership and management. As a valued speaker at conferences in the DD field Dan addresses the issues faced by leaders in transitioning individuals from institutions to an inclusive setting. By embracing his core

values of honesty, integrity, and respect Dan leads people with humor and kindness. It is these attributes that drive him to ensure persons with intellectual and developmental disabilities in the state of Georgia have a meaningful life.

Meet Our Speakers

Dan Howell

Director, Division of Intellectual & Developmental Disabilities
Georgia Department of Behavioral Health & Developmental Disabilities
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Email: dan.howell@dbhdd.ga.gov



Stacie McEntyre is the Founder, President, and Chief Executive Officer at Veritas Collaborative, a specialty hospital system for the treatment of eating disorders. She is a Certified Eating Disorders Specialist and has a 25-year track record of excellence in treatment, program development, and advocacy within the field of eating disorders.

Stacie is keenly invested in eating disorders certification for treatment professionals. She believes that both clinicians and eating disorder treatment facilities must function with best-practice, evidence-based models of care. She serves on the International Association of Eating Disorders Professionals Board of Directors and on the Standards Committee for the Residential Eating Disorders

Consortium.

Stacie McEntyre, MSW, LCSW, CEDS

Founder, President & Chief Executive Officer
Veritas Collaborative
Contact: 919.908.9730
Email: smcentyre@veritascollaborative.com

Meet Our Speakers



Tod Citron served as the Chief Executive Officer of the Cobb & Douglas Community Services Boards from 1999 to 2015; a \$35 million, 450 employee, public behavioral health and human services organization located in the metro Atlanta area. Prior to this position, Mr. Citron was the Administrative Director of the behavioral healthcare programs at Columbia West Paces Medical Center and Columbia Parkway Medical Center, both located in the Atlanta area. He received a bachelor's degree, double majoring in psychology and communications from the State University of New York at Oswego; and holds a master's degree in social work from Atlanta University as well as a master's degree in healthcare policy and administration from the Stetson School of Business and Economics at Mercer University. Tod has served as an adjunct professor in the Health and Human Services Department at Kennesaw State University. Additionally, he has served as a director on numerous governing boards.

Tod Citron

Former CEO

Cobb and Douglas Community Service Board

Contact: 678.525.1765

Email: tcitron@comcast.net



Thomas W. Ford, PhD, is the CEO of Lookout Mountain Community Services, a Community Service Board providing services to four Northwest Georgia counties. The agency, with over 300 employees and a \$23 million budget, provides comprehensive mental health, developmental disability and addictive disease services. Dr. Ford has provided more than 20 years in behavioral healthcare leadership as well as treatment and counseling for 20 years in a clinical setting. He is the Region 4 Board member to the National Council of Community Behavioral Healthcare and received his B.S. in Psychology from Valdosta State College, his Masters from Mississippi State University and his Ph.D. at the University of Texas at Austin. He has served as the Secretary for the Georgia

Meet Our Speakers

Association of Community Service Boards for over five years and was the Chair of the CEO Interest Group for a total of six years. He is currently the Chair of the Benchmarking Committee for the GACSB.

Thomas W. Ford, Ph.D.

Chief Executive Officer

Lookout Mountain Community Services

Contact: 706.638.5584

Email: tomf@lmcs.org



Glyn V. Thomas, PhD, is currently CEO of Unison Behavioral Health. Until recently he also contracted with Strategic Healthcare Partners to advise and assist the members of the Georgia Association of Community Service Boards, Inc. in gathering and analyzing data on their financial and clinical performance.

He began his career in Scotland at the University of Stirling as a lecturer (assistant professor) in psychology, teaching and conducting research in learning and human development, and in clinical psychology. In 1974 he served as Visiting Assistant Professor in Psychology at Bucknell University, PA. Subsequently, he was appointed full professor of psychology at the University of Birmingham in England, and eventually Head of the School of Psychology there. In addition to extensive teaching and administrative responsibilities, Dr. Thomas was active in research, publishing over 70 papers in research journals, and making numerous presentations at scientific meetings. He is a Member of the Experimental Psychology Society and a Fellow of the British Psychological Society. On leaving the University of Birmingham in 2001 he was appointed Emeritus Professor of Psychology, and came to the USA to join his wife, Sheila, who was working in Georgia.

Soon after arriving in Georgia, he was appointed Organizational Development Director at Satilla Community Services (currently known as Unison Behavioral Health), based in Waycross. In that capacity, he developed a balanced score card methodology for tracking financial and clinical performance, devising several customized assessments of clinical outcomes. In 2005 he was appointed Executive Director to Satilla Community Services, and served in that capacity till 2011, rejoining that organization as its CEO again in 2014. Since 2007, Dr. Thomas has worked through the Georgia Association of Community Service Boards to coordinate the benchmarking initiative established by the Association's President, Sarah Roach. This collaboration of chief financial officers and quality directors

Meet Our Speakers

across the CSBs has resulted in a system of financial and clinical performance measures that help CSBs demonstrate the value of their services as well as to support their efforts at quality and organizational improvement.

He is a graduate of the University of Wales, and holds a PhD degree in Psychology from The University of Nottingham in England. Born in England, he is now naturalized as an American Citizen.

Glyn V. Thomas, PhD

Chief Executive Officer

Unison Behavioral Health

Contact: 912.449.7103

Email: gthomas@unisonbh.com



T.J. Raney, PhD is Chief Clinical Officer at Veritas Collaborative, a specialty hospital system for the treatment of eating disorders. Dr. Raney is a licensed clinical psychologist and has held faculty positions at the University of Arkansas for Medical Sciences and the University of North Carolina, Chapel Hill. He has nearly two decades of experience in supervision, training, and programming for patients with eating disorders.

T.J. has provided individual, family, group and couples therapy for eating disorder patients and their families and has led multidisciplinary treatment teams comprised of physicians, nurses, dieticians, therapists, social workers and teachers on inpatient, partial hospital and outpatient eating disorder treatment units serving patients of all ages and genders. He is a member of the Academy for Eating

Disorders and the International Association of Eating Disorder Professionals.

T.J. Raney, Ph.D.

Chief Clinical Officer

Veritas Collaborative

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Meet Our Speakers



Scott R. Cousino is the CEO and co-founder of myStrength, Inc., a digital behavioral health company delivering innovative, evidence-based, scalable solutions for healthcare payers and providers. Prior to founding myStrength, Scott was a digital media executive at Alta Colleges, a higher education services company offering associate and bachelor degree programs to more than 18,000 students. As President of the 600-employee organization, he and his team were responsible for the initial launch and rapid growth of Alta's fully accredited e-learning platform. Prior to Alta, Scott served as Senior Vice President at Fidelity Investments and led the offshore division, with locations across Canada, United States and South America. Scott has an MBA from the University of Colorado and a BBA with distinction from the University of Michigan.

Scott R. Cousino

Chief Executive Officer
myStrength, Inc.

Contact: 303-250-3911

Email: scousino@mystrength.com



Stuart Kaplan, MD, FAAP is the Executive Director of the North Carolina Child and Adolescent Program at Veritas Collaborative, a specialty hospital system for the treatment of eating disorders. Dr. Kaplan is a graduate of Columbia University College of Physicians and Surgeons. He completed his pediatric residency at Children's National Medical Center and continued his training at St. Jude Children's Research Hospital.

The majority of Dr. Kaplan's career has been spent navigating complex medical care and advocating for the care of children, adolescents, and young adults in the oncology arena. This experience and expertise has afforded him a unique perspective into the significant medical consequences of eating disorders and has provided him with insight into the treatment challenges faced by patients struggling with these devastating illnesses.

Meet Our Speakers

Stuart Kaplan, MD, FAAP

Executive Director of the North Carolina Child and Adolescent Program

Veritas Collaborative

Contact: 919.908.9752

Email: skaplan@veritascollaborative.com



Dr. Joseph Bona is presently the Chief Executive Officer and Chief Medical Officer of the DeKalb Community Service Board. He is also Adjunct Clinical Professor of Psychiatry at the Emory School of Medicine and the Medical College of Georgia.

Dr. Bona is originally from Buffalo, NY and earned a Bachelor of Arts degree in Biology and English at Canisius College in Buffalo, and a Medical Doctor degree at the State University of New York at Buffalo. He completed psychiatry residency training and chief residency at the Duke University Medical Center in Durham, NC; and earned an MBA at the University of South Florida in Tampa.

Prior to his present role, Dr. Bona served as Vice-Chairman of the Department of Psychiatry at Emory and Director of Schizophrenia Research at Emory. He has published numerous peer-reviewed articles, book chapters and maintains a research interest in psychotic disorders, psychopharmacology, early episode schizophrenia, primary care integration and service delivery structure and policy.

Dr. Bona is a Distinguished Fellow of the American Psychiatric Association, a member of the American College of Psychiatrists, and President of the Georgia Psychiatric Physician Association. He was awarded the Georgia Psychiatrist of the year for 2016.

Dr. Bona and his wife Laura live in Sandy Springs, Georgia and have a daughter who attends the University of Miami, School of Law.

Joseph Bona, MD, MBA

Chief Executive Officer and Chief Medical Officer

DeKalb Community Service Board

Contact: 404.294.3836

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Meet Our Speakers



Dr. Mark Johnson is currently the CEO of Gateway CSB, on the Georgia coast, an Associate Professor of Clinical Psychiatry, Washington University School of Medicine in St Louis, and lives in Savannah.

He came to Georgia after 17 years in community mental health leadership in Missouri where he participated in the development of clinical metrics, use of claims paid data for improvements in quality of care, and implementation of integrated health care homes for FQHC's and Community Mental Health Centers.

Born in Pulaski County, Kentucky, Mark holds a BA from Eckerd College, St Petersburg, FL, where he majored in Social Psychology and minored in African American Studies. Following pre-med studies at Stetson University

he graduated from the University of Kentucky College of Medicine and trained in psychiatry at the Philadelphia Child Guidance Clinic and Hahnemann University in Philadelphia.

Until becoming CEO at Gateway he practiced outpatient medicine at BJC Behavioral Health in St Louis, where he managed a number of cost centers and grants which featured a combination of motivational interviewing, case management and peer support to assist consumers with making recovery oriented healthcare behavior changes.

Three children, three grandchildren. A single source coffee aficionado.

Mark C. Johnson, M.D.

Chief Executive Officer; State Appointed Manager

Gateway Behavioral Health Services

Contact: 912.554.8490

Email: mark.johnson@gatewaybhs.org

19th Annual Educational Exchange

DAY ONE

GETTING STARTED

Registration

10:00 AM - 5:00 PM

CHATEAU ELAN HOTEL LOBBY

The 19th Annual GACSB Educational Exchange Registration opens at 10:00 am. Grab all of your goodies and registration materials at the registration desk, and be sure to ask about how you can download the official Educational Exchange app.



GETTING STARTED

Vendor Set-Up

1:00 PM - 5:00 PM

ATRIUM INN

Exhibitors and Sponsors can begin setting up in their designated area of the Chateau Elan Atrium Inn at 1:00 PM. Upon the completion of their set-up, the exhibits will be open for attendees.



BOARD MEETING

Association Board of Directors

2:30 PM - 4:00 PM

ELAN BALLROOM

Gail H. Macrenaris, View Point Health
President, Georgia Association of Community Service Boards
Chair, Executive Committee
Berkeley Lake, Georgia



OPENING REMARKS

Welcome Attendees

4:30 PM - 4:45 PM

PARIS BALLROOM

Gail H. Macrenaris, View Point Health
President, Georgia Association of Community Service Boards
Chair, Executive Committee
Berkeley Lake, Georgia



OPENING REMARKS CONTINUED

Welcome Attendees

4:30 PM - 4:45 PM

PARIS BALLROOM

Kay N. Brooks, EdD, LPC
CEO, Aspire Behavioral Health & Developmental Disabilities
Chair, Education & Training Committee (Educational Exchange)
Albany, Georgia



PLENARY INTRO.

Recovery on Fire

4:45 PM - 5:00 PM

PARIS BALLROOM

Bill Carruthers, CPS, WHAM, CARES
Program Manager - Savannah Counseling Peer Program
Gateway Behavioral Health Services
Savannah, Georgia



PLENARY KICK-OFF

National Healthcare Landscape

5:00 PM - 6:00 PM

PARIS BALLROOM

Kana Enomoto
Principal Deputy Administrator
Substance Abuse and Mental Health Services Administration
Washington, D.C.



RECEPTION

President's Vendor Appreciation Reception

6:15 PM - 8:15 PM

POOL ENTERTAINMENT DECK

Join us out on the pool deck for networking, heavy h'ors doeuvres, and a wide array of beverages, as we showcase our appreciation for all of the organizations sponsoring this year's event.



SUNDAY
OCTOBER 23

www.GACSB.org

Georgia Association of Community Service Boards

GETTING STARTED

Exhibits Open & Registration

7:00 AM - 6:00 PM
 ATRIUM INN

The exhibit hall and registration desk will be open until the conclusion of the final sessions. Be sure to meet with the vendors, and see what each of them have to offer!



BREAKFAST

Continental Breakfast

7:00 AM - 8:30 AM
 ATRIUM INN

Breakfast will be offered in the Atrium Inn, within the exhibit area. Be sure to get great food and coffee to fuel up for the first big day of sessions!



KEYNOTE ADDRESS

Georgia Healthcare Landscape Beyond Fee-For-Service

8:30 AM - 10:00 AM
 PARIS BALLROOM

Interviewer:

Oliver "O.J." Booker
 CEO
 Advantage Behavioral Health Systems
 Madison, Georgia



Interview of the Following:

Judy Fitzgerald, LCSW
 Chief of Staff
 Department of Behavioral Health and Developmental Disabilities
 Atlanta, Georgia



Linda Wiant, PharmD
 Chief, Medical Assistance Plans
 Division Department of Community Health Atlanta, Georgia



Joe Parks, MD
 Director, MO HealthNet
 Senior Medical Director,
 National Council for Behavioral Health
 Jefferson City, Missouri



BREAK

Coffee & Refreshment Break

10:00 AM - 10:30 AM
 ATRIUM INN

Come to the Atrium Inn/Exhibit Hall to re-fuel with some light refreshments and coffee. Exhibits will remain open during this time.



MANAGEMENT TRACK

Boards of Excellence

10:30 AM - 12:00 PM
 MONTE CARLO A & B

Darren M. Macfee
 Founder, Nonprofit Wizards
 Lincoln, Nebraska

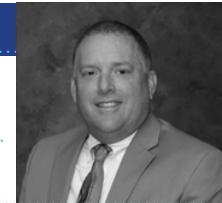


MANAGEMENT TRACK

Independent Physician Associations

10:30 Am - 12:00 PM
 ELAN A

Brent McGinty
 President/CEO,
 Missouri Coalition for Community Behavioral Health
 Jefferson City, Missouri



INTELLECTUAL/DEVELOPMENTAL DISABILITIES TRACK

Intellectual/Developmental Disabilities Transitions/Community Integration

10:30 AM - 12:00 PM
 CANNES

Lynn Seagle
 Executive Directors, Hope House
 Norfolk, Virginia



Derrick Dufresne, MPBA
 President, Community Resource Alliance Des Peres, Missouri
 Dan Howell



Director, Division of Intellectual & Developmental Disabilities
 Department of Behavioral Health and Developmental Disabilities
 Atlanta, Georgia



MONDAY
OCTOBER 24

MENTAL HEALTH & ADDICTIVE DISEASE TRACK (I)

Understanding Eating Disorders

10:30 AM - 12:00 PM

ELAN C & D

Stacie McEntyre, MSW, LCSW, CEDS
Founder, President & CEO, Veritas Collaborative
Durham, North Carolina



BREAK

12:00 PM - 12:15 PM

PLENARY LUNCHEON

12:15 PM - 2:00 PM

PARIS BALLROOM

Welcome By:

Frank W. Berry, III
Commissioner
Georgia Department of Behavioral
Health & Developmental Disabilities
Atlanta, Georgia



Keynote Address:

"A neurological and psychiatric crisis: My real life experience with a differential diagnosis"

Tod Citron
Former Chief Executive Officer
Cobb and Douglas Community
Service Boards
Atlanta, Georgia



BREAK

2:00PM - 2:30 PM

BOARD MEMBER/MANAGEMENT TRACK

Data Analytics

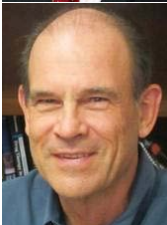
2:30 PM - 4:00 PM

MONTE CARLO A & B

Tom Ford, PhD
Chief Executive Officer
Lookout Mountain Community Services
LaFayette, Georgia



Glyn Thomas, PhD
Chief Executive Officer
Unison Behavioral Health
Waycross, Georgia



INTELLECTUAL/DEVELOPMENTAL DISABILITIES TRACK - (II)

Intellectual/Developmental Disabilities Transitions/Community Integration

2:30 PM - 4:00 PM

CANNES

Lynn Seagle
Executive Directors, Hope House
Norfolk, Virginia



Derrick Dufresne, MPBA
President, Community Resource
Alliance Des Peres, Missouri



Dan Howell
Director, Division of Intellectual &
Developmental Disabilities
Department of Behavioral Health
and Developmental Disabilities
Atlanta, Georgia



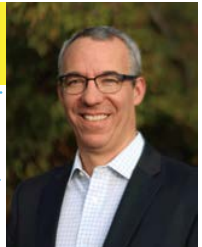
MENTAL HEALTH & ADDICTIVE DISEASE TRACK (II)

Psychological Management of Eating Disorders

2:30 PM - 4:00 PM

ELAN C & D

T.J. Raney, PhD
Chief Clinical Officer
Veritas Collaborative
Durham, North Carolina



BREAK

Coffee & Refreshment Break

4:00 PM - 4:30 PM

ATRIUM INN



Come to the Atrium Inn/Exhibit Hall to re-fuel with some light refreshments and coffee. Exhibits will remain open during this time.

MONDAY
OCTOBER 24

19th Annual Educational Exchange

DAY TWO

BOARD MEMBER/ MANAGEMENT TRACK



Current & Future Trends in Internet Supported Mental Health Interventions

4:30 PM - 6:00 PM
MONTE CARLO A & B
Scott Cousino
Chief Executive Officer/Co-Founder
myStrength, Inc.
Denver, Colorado

INTELLECTUAL/DEVELOPMENTAL DISABILITIES TRACK - (III)

Intellectual/Developmental Disabilities Transitions/Community Integration

4:30 PM - 6:00 PM
CANNES
Lynn Seagle
Executive Director, Hope House
Norfolk, Virginia



Derrick Dufresne, MPBA
President, Community Resource
Alliance Des Peres, Missouri



Dan Howell
Director, Division of Intellectual & Developmental Disabilities
Department of Behavioral Health and Developmental Disabilities
Atlanta, Georgia



MENTAL HEALTH & ADDICTIVE DISEASE TRACK (III)



Medical Management of Eating Disorders

4:30 PM - 6:00 PM
ELAN C & D
Stuart Kaplan, MD, FAAP Executive
Director, Child and Adolescent Program
Veritas Collaborative
Durham, North Carolina

DINNER ON YOUR OWN

Check out pages XX for on-site & local restaurants

DESSERT

Dessert in the Vineyard

8:00 PM - 9:30 PM
Rose Vineyard
End the evening with some delicious desserts in the beautiful Rose Vineyard



MONDAY
OCTOBER 24

www.GACSB.org

TUESDAY
OCTOBER 25

GETTING STARTED

Exhibits & GACSB Help Desk Open

7:00 AM - 12:00

PM ATRIUM INN

The exhibit hall & GACSB help desk will be open until the conclusion of the final session. Stop by the GACSB help desk for CEU sign-ups, and be sure to meet with the vendors, and see what each of them have to offer!



BREAKFAST

Breakfast Buffet

7:00 AM - 8:30 AM

VERSAILLES RESTAURANT

A breakfast buffet will be offered in the Versailles, right next to the exhibit area. Be sure to get great food and coffee to fuel up for the last day of sessions!



MORNING PLENARY I

The Missouri Partners

8:30 AM - 10:00 AM

PARIS BALLROOM

Joe Parks, MD
Director, MO HealthNet & Senior Medical Director Medical Director, National Council for Behavioral Health Jefferson City, Missouri



Brent McGinty
President/CEO, Missouri Coalition for Community Behavioral Health Jefferson City, Missouri



BREAK

Coffee Break

10:00 AM - 10:30 AM

ATRIUM INN

Come to the Atrium Inn/Exhibit Hall to re-fuel with some coffee. Exhibits will remain open during this time.



MORNING PLENARY II

Conference Wrap-Up and What Now?

10:30 AM - 12:00 PM

PARIS BALLROOM

Moderator:

Joseph Bona, MD, MBA
Chief Executive Officer
DeKalb Community Service Board
Decatur, Georgia



Joe Parks, MD
Director, MO HealthNet & Senior Medical Director Medical Director, National Council for Behavioral Health Jefferson City, Missouri



Mark Johnson, MD
Chief Executive Officer
Gateway Behavioral Health Services
Savannah, Georgia



LUNCH

12:00 PM - 2:00 PM

VERSAILLES RESTAURANT

Stay around after the final session to enjoy lunch and networking. The 19th Annual Educational Exchange will conclude after lunch.



VENDOR BREAK-DOWN

12:00 PM - 2:00 PM

ATRIUM INN

We ask that vendor booths be cleared by 2:00 PM please!

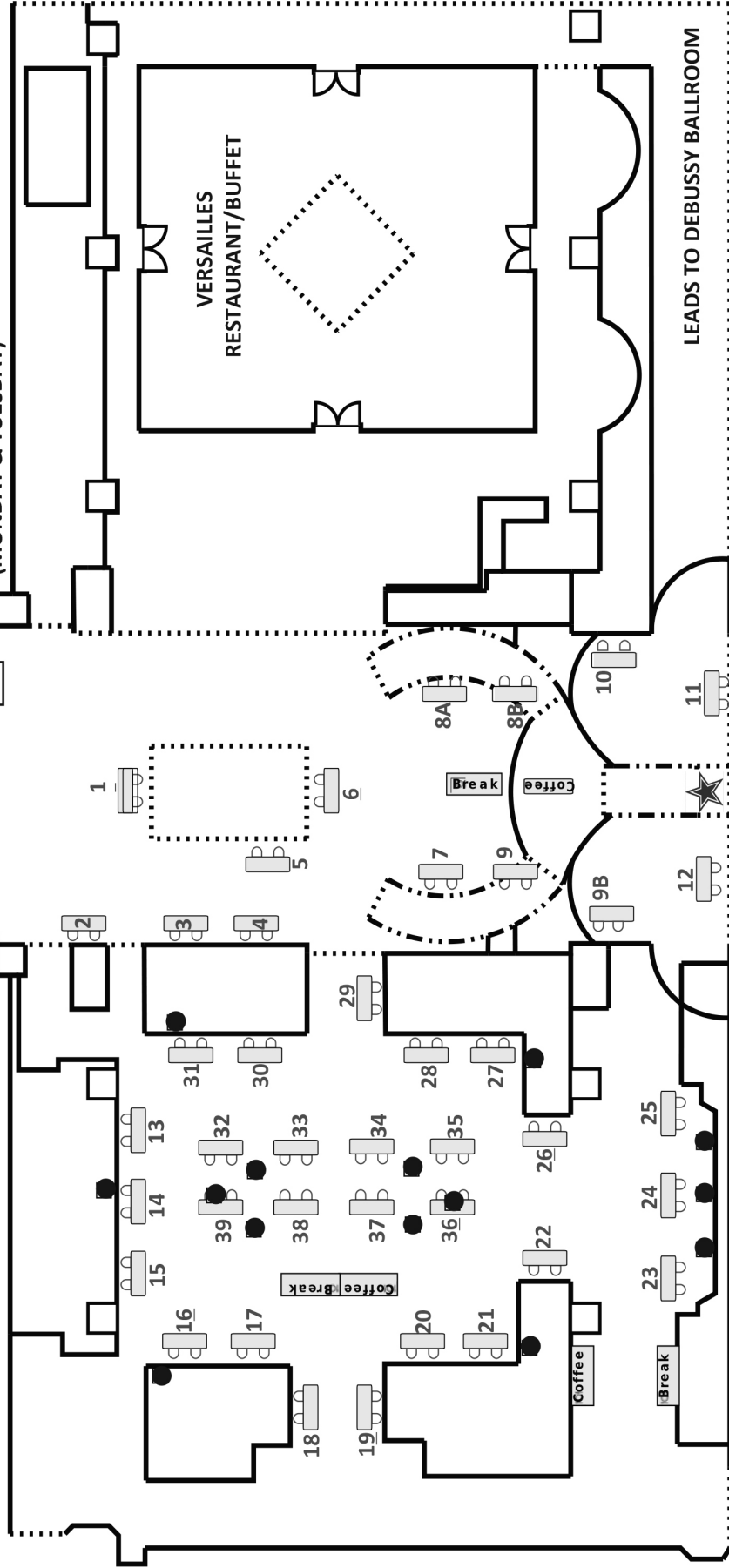


**GEORGIA ASSOC. OF COMMUNITY SERVICE BOARDS
(GACSB) EDUCATIONAL EXCHANGE VENDOR LAYOUT
OCTOBER 23-25, 2016**

*PLEASE NOTE THE BLACK DOT INDICATES POWER

LEADS TO PARIS BALLROOM
& ELAN BALLROOM

GACSB REGISTRATION/HELP DESK
(MONDAY & TUESDAY)



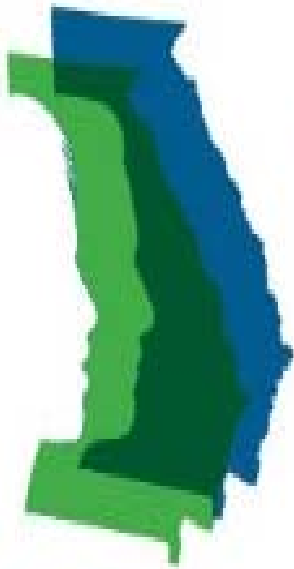
P A T I O A R E A

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| 7. JANSSEN PHARMACEUTICALS | 17. GENOA-QOL | 29. ALKERMES (CNS) | |
| 8a. ENTERPRISE | 18. THERAP SERVICES | 30. NEXTGEN HEALTHCARE | |
| 8b. TRANSITWORKS | 19. ATLANTA POSTAL CREDIT UNION | 31. AMERIGROUP | |
| 9. INGENUITY HEALTH | 20. BUTLER HUMAN SERVICES | 32. GA SUPPORTIVE HOUSING ASSOC | |
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The Georgia Collaborative ASO

Beacon Health Options contracts with the Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD) to provide administrative services in support of Georgia's public, integrated behavioral health and intellectual and developmental disability (IDD) services system. The covered population includes adults and children who are eligible for fee-for-service Medicaid and those who are uninsured, as well as adults with disabilities.

Operating together as the Georgia Collaborative ASO, Beacon Health Options partners with long-time Georgia healthcare contractors Behavioral Health Link (BHL) and Delmarva Foundation. BHL provides telephonic and mobile crisis single-point-of-entry services for the Georgia Crisis and Access Line (GCAL), as well as all other ongoing operational elements of the GCAL program. Delmarva Foundation conducts Person-Centered Reviews, Quality Enhancement Provider Reviews and other quality oversight and reporting services relevant to the IDD quality management system.

Website: www.georgiacollaborative.com

Mary Mastrandrea
Interim CEO,
The Georgia Collaborative, ASO
&
Senior Vice President,
Beacon Health Options
229 Peachtree St, NE
International Tower, Suite 1800
Atlanta, Georgia 30303
Contact: 404.836.1700

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Chris Cornelius

Clinical Specialist

Alpha Genomix

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Behavioral Health Software

Michael Moss

Senior Account Executive

Credible Behavioral Health Software

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Rockville, MD 20855

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Email: michael.moss@credibleinc.com

Website: www.credibleinc.com

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DBHDD

Department of
Behavioral Health
and
Developmental
Disabilities

DBHDD

Two Peachtree Street, N.W.

24th Floor

Atlanta, Georgia 30303

Commissioner's Office Contact:

404.657.2252

Website: <https://dbhdd.georgia.gov/>

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INCORPORATED

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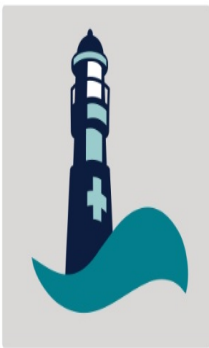
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Email: netsmart@ntst.com
Website: www.ntst.com

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A SPECIALTY HOSPITAL SYSTEM FOR
THE TREATMENT OF EATING DISORDERS

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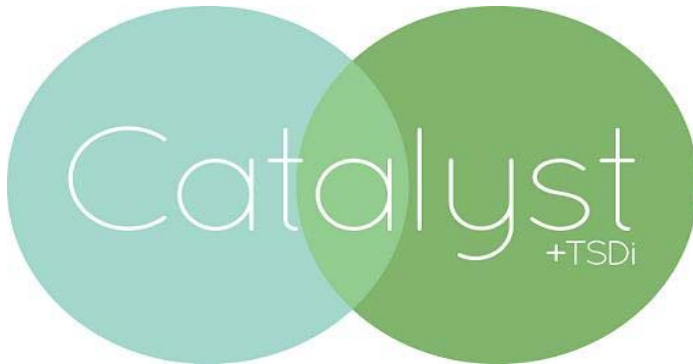
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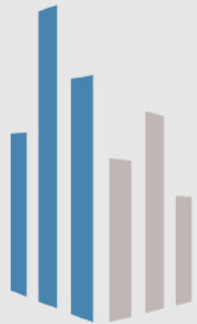
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Notes

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SPONSOR & EXHIBITOR'S EVALUATION FORM

The GACSB strives to improve its Educational Exchange each year, and we are asking for your input. Please take a few minutes to evaluate and complete this evaluation form. Please return the completed form to the GACSB registration/help desk. Thank you.

Company Name: _____

Person Completing Evaluation Form: _____

Please rank all questions on the following scale:

(1) Strongly Disagree, (2) Disagree, (3) Neutral, (4) Agree, (5) Strongly Agree

Pre-meeting information and service was timely and helpful.

1. 2. 3. 4. 5.

The pre-registration process was smooth and well organized.

1. 2. 3. 4. 5.

My needs and desires for booth space and location were taken into consideration and met to the best of GACSB staff's abilities.

1. 2. 3. 4. 5.

The booth space was adequate and the amenities provided met the needs of my company.

1. 2. 3. 4. 5.

The check-in process was smooth and well organized.

1. 2. 3. 4. 5.

The number of people I connected with at my booth makes the GACSB Educational Exchange worth my company's time and resources.

1. 2. 3. 4. 5.

I was satisfied with the quality and quantity of food.

1. 2. 3. 4. 5.

I plan on participating in or will strongly consider participating in future Educational Exchange(s).

1. 2. 3. 4. 5.

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Please feel free to share any additional comments or suggestions you have concerning the GACSB’s Annual Educational Exchange.

We value your input and thank you for your time.

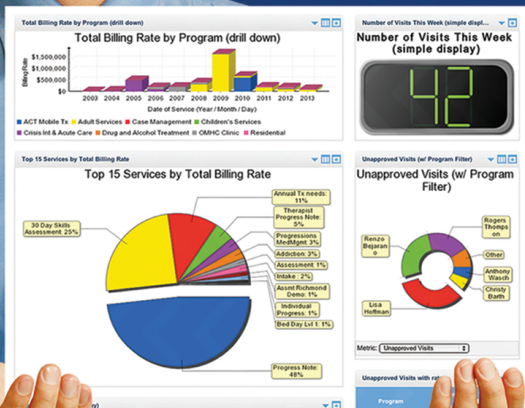
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2017 20th Annual EDUCATIONAL EXCHANGE

The GACSB's Education & Training Committee invite you to join us at the upcoming 2017 Educational Exchange, where a common perspective is brought to professionals and advocates providing Mental Health, Development Disabilities and Addictive Diseases services in Georgia.

Dates

Sunday,
October 22, 2017
to
Tuesday,
October 24, 2017

Location

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