

## DIGITAL HERBALIFE MEMBER PACK



## TOOLS & RESOURCES



## RULES & FORMS



## GLOSSARY & FAQ









### PRODUCTS

- 1. Intro on the products
- 2. Herbalife Nutrition Philosophy
- 3. Macronutrients
- 4. Product testimonials
- 5. Create your story
- 6. Set up your Goals
- 7. Meal Plans
- 8. Shake recipes
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- 2. HFF

- 3. Business opportunity
- 4. Direct selling business
- 5. Business testimonials
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PRODUCTS

BUSINESS

TOOLS & RESOURCES

RULES & FORMS

GLOSSARY & FAQ



# WELCOME TO HERBALIFE

## WHAT IS HERBALIFE?

Simply put, we are the producers of top quality, scientifically-formulated products; products that are loved by our global community of like-minded individuals who are on the road to becoming the best version of themselves.

## WHAT DO WE BELIEVE?

Not in fad diets, quick fixes or eliminating food groups! In our 35 years of experience, we've found the supportive, community-based approach to be far more effective - helping you change your life in an enjoyable, effective and sustainable way.

## WHAT MAKES HERBALIFE DIFFERENT?

## WATCH HERBALIFE COME TO LIFE ...



## INTRODUCTION









# A WORD FROM THE CEO...

Michael O. Johnson is not only Chief Executive Officer and Chairman of Herbalife; he is a product of the product. Starting everyday with a Herbalife Formula 1 shake, he is an avid cyclist and fitness enthusiast who has long been interested in the benefits of balanced nutrition.

"There's no company with a better mission and a better opportunity than Herbalife," he says. "The true value is our Members. While consumers have other choices in the marketplace, what they do not get with the competition is a coach and somebody to inspire and motivate them - a Herbalife Member."

"The original dream of Herbalife Founder and First Member Mark Hughes (1956-2000) was to change the nutritional habits of the world and to give people an opportunity to earn what they are worth, and that's what we do at Herbalife. We are part of an incredible company, making great nutrition products that help people lead healthy, active lives."

## ALL ABOUT HERBALIFE, AS TOLD BY THE CEO...

NOW THAT YOU HAVE SIGNED UP AS A HERBALIFE MEMBER, WATCH THE VIDEO BELOW AND BE INSPIRED BY HERBALIFE CEO MICHAEL O. JOHNSON AS HE DESCRIBES WHAT IT'S LIKE TO BE A MEMBER AND HOW HERBALIFE IS CHANGING LIVES AROUND THE GLOBE.

## INTRODUCTION



## HERBALIFE HISTORY

# OUR HERBALIFE HISTORY



LOSE WEIGHT NOW ASK ME HOW!/







### 1980

Mark Hughes launches Herbalife in February 1980, selling the "original" weight-loss programme straight from the trunk of his car!

## 1982

Herbalife goes international as it opens in Canada, and dozens more countries will soon follow. Meanwhile, sales are already topping the \$2 million mark and climbing.

## 1986

Herbalife opens trading on the NASDAQ exchange. Jim Rohn brings his motivational inspiration to the Company, and two new Formula 1 Protein Drink flavors are introduced: Chocolate and Strawberry.

### 1988

The company expands internationally with breathtaking speed, so much so that four Extravaganzas take place around the world, including events in the United States, United Kingdom, Australia and Canada.

## THE 1990s

### 1992

Cutting-edge products launch and monthly sales soar from \$3.1 million to an impressive \$21 million!

## 1994

Mark Hughes unveils the Herbalife Family Foundation\*, a charity dedicated to helping at-risk children around the world look forward to a better future.

## 1996

Herbalife reaches the \$1 billion milestone and celebrates as its home offices relocate to an office tower in Century City, California.

## 1998

19 new products launch at the U.S. Extravaganza in Orlando, Florida, to cheers of thousands in attendance. Herbalife also records its largest production-bonus payout at that time of \$16 million.

## THE 2000s

## 2000

Herbalife celebrates its 20th anniversary with a sales force of more than one million Independent Members marketing over 100 Inner and Outer Nutrition® products in 50 countries.

## 2003

Herbalife sales exceed \$1.8 billion and still growing in 58 countries around the world. As the Mark Hughes Cellular & Molecular Nutrition Laboratory opens, Herbalife's Scientific & Medical Advisory Boards form and even more groundbreaking products debut!

## 2004

Herbalife launches ShapeWorks® and goes public. With the participation of world-renowned weight-loss scientists, Herbalife brings its revolutionary ShapeWorks® weight-management programme to market. It is the company's largest corporate initiative ever, paving the way for unprecedented success. The year ends on a high note with Herbalife's Initial Public Offering.

## 2009

Herbalife UK celebrates its 25th Year Anniversary at the UK Leadership Weekend which took place in Manchester on April 25-26.

## 2010 AND BEYOND ...

## 2010

Herbalife celebrates 30 years of changing people's lives.

Herbalife adds global sports icons Lionel Messi and FC Barcelona to a sponsorship roster of more than 100 international athletes, teams and sporting. Herbalife establishes the Herbalife Nutrition Institute (HerbalifeNutritionInstitute.com) to serve as an educational resource on good nutrition and health. Sixteen HFF Casa Herbalife programs launch around the world.

## 2011

Herbalife records \$3.5 billion in net sales in 2011. Nine HFF Casa Herbalife programs launch around the world. Herbal Aloe Concentrate mango flavour launches. Herbalife24 launches, the first comprehensive performance nutrition line empowering athletes 24 hours a day.

## WHAT'S NEXT?

The exciting possibilities in Herbalife's future are limitless! If you'd like to learn more about opportunities to change your life with Herbalife, you can get the facts about sharing our rewarding future right now. Just visit our section on the Herbalife Business Opportunity.

## INTRODUCTION



















## HERBALIFE ATHLETES & TEAMS

# INTERNATIONAL ATHLETES LOVING HERBALIFE SPONSORED ATHLETES

It's not just our customers and Members. Around the globe, over 190 sponsored athletes, teams and events choose Herbalife products to help them perform at their best. Read, watch and find out more, directly from the athletes you admire...



## CRISTIANO RONALDO WORLD-RENOWNED FOOTBALLER & HERBALIFE GLOBAL NUTRITION PARTNER.

"I want to share my experiences of Herbalife products with people, especially young people just starting out in sports. Most importantly, I want to be honest about it. I believe Herbalife offers exceptional products, and by using them, athletes will have an advantage."

## READ THE FULL 'BEHIND THE SCENES' STORY WITH CRISTIANO RONALDO <u>HERE</u>.

Rapidly Fuel your workouts and Enhance Hydration

HERBALIE



GET READY FOR <u>HERBALIFE24</u> CR7 DRIVE, DEVELOPED IN CONJUNCTION WITH CRISTIANO RONALDO.

## INTRODUCTION

## HERB ALIF

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## HEATHER JACKSON PROFESSIONAL TRIATHLETE.

I constantly have a bottle of Hydrate in my hand; I'm drinking it constantly for the electrolytes.



<u>**Click here</u>** to watch the full interview with Heather Jackson?</u>



## HERBALIFE ATHLETES & TEAMS

## HERBALIFE SPONSORED ATHLETES



## OSPREYS RUGBY TEAM, WALES

B Herbalife share our passion for drive and excellent performance, targeting individual needs.

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## GABRIEL VILLARAN, PROFESSIONAL SURFER, PERU

When heading out for a long surf day, I make sure to have a good meal, snacks and plenty of water. I use Herbalife products to get ready for my next session. 22



## REBEKAH TILER - WEIGHTLIFTER, UNITED KINGDOM

Balanced nutrition is essential for any sportsperson. I take Herbalife24 Restore at night to supplement my nutrition, particular after an intense training session.

## GRAN CANARIA BASKETBALL TEAM, SPAIN

@ With the support of Herbalife nutrition, the Spanish Basketball Team made history by reaching the semi-final of the ACB Pay Off.



## HERBALIFE FAMILY FOUNDATION

## SOCIAL RESPONSIBILITY JUST ONE MORE REASON TO JOIN HERBALIFE





Mark Hughes, Herbalife Founder and First Member (1956-2000) had a dream of providing children with a healthy foundation for growth and development through good daily nutrition. In 1994, he established the Herbalife Family Foundation to do just that; and they've been successfully continuing his work ever since.

By partnering with existing charitable programmes, the Foundation has been able to provide food security to children in challenging environments around the world. It's their belief that every child is entitled to good nutrition; providing essential nutrients and support to help them reach their full potential.



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	CHILDREN RECEIVED



TODAY, THROUGH OUR HFF CASA HERBALIFE PROGRAMMES, WE ARE ABLE TO HELP SUPPORT MORE THAN 100,000 Children in over 50 countries every day. For more information on HFF, <u>click here</u>.

## INTRODUCTION

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When you spend time with the children at a Casa Herbalife programme, you see appreciation in their faces and their smiles.

- Michael O. Johnson, Herbalife Chairman and Chief Executive Officer.













# START WITH THE PRODUCTS & ACHIEVE YOUR PRODUCT RESULTS

## PRODUCTS

## 1. INTRO ON THE PRODUCTS

- 2. HERBALIFE NUTRITION PHILOSOPHY
- 3. MACRONUTRIENTS
- 4. PRODUCT TESTIMONIALS
- 5. CREATE YOUR STORY
- 6. SET UP YOUR GOALS
- 7. MEAL PLANS
- 8. SHAKE RECIPES
- 9. PRODUCT BROCHURE
- 10. CREATE YOUR STORY

## HERBALIFE NUTRITION PHILOSOPHY

# EVERYTHING YOU NEED TO KNOW ABOUT HERBALIFE NUTRITION

## SO WHAT SHOULD YOU EAT?

It's all about balance. Alongside regular exercise and adequate hydration, getting the nutrients you need from the right foods and science-backed products is key. That's why the nutrition experts at Herbalife developed the Herbalife Nutrition Philosophy - to take the effort out of creating a healthy, balanced diet and lifestyle that you can (and want to) sustain.



## PRODUCTS



## SEED TO FEED

## QUALITY IS EVERYTHING...

We take pride in ensuring high quality in all stages of manufacturing; from the ground the seeds are planted in, to labelling, packaging, distribution, and beyond.



## FROM SEED TO FEED AN OVERVIEW OF OUR RIGOROUS SEED TO FEED PROCESS:



Seed to Feed is more than just a catchy phrase. It's our commitment to ensuring the highest quality, safety and effectiveness of all Herbalife<sup>®</sup> products. While the process is far more extensive, **Seed to Feed is founded on three main standards:** 

### INGREDIENTS WITH PURPOSE

We are invested in new discoveries, responsible farming and advanced production methods to craft the best products possible. Our team consists of leading nutrition and health experts from around the world.

### CARE AT EVERY STAGE

We go to great lengths to ensure Herbalife<sup>®</sup> products meet or exceed a variety of industry standards in quality. You can be confident in the purity and effectiveness of our individual ingredients, as well as the integrity of our processes. NUTRITION YOU CAN TRUST Using advanced technology, we carefully monitor the environment where our

environment where our products are stored – ensuring they are just as pure and powerful when you receive them as when they were first developed.

## "BALANCED NUTRITION IS EASY TO SAY, BUT HARDER TO PUT INTO PRACTICE."

Our dedicated team of scientists and Ph.D.'s combine their expertise to give you confidence in the Herbalife brand and products. Each member of the Herbalife Nutrition Advisory Board is at the top of their field; from a Nobel\* Laureate in medicine to the former director of the FDA\*\*.

There is a wealth of materials on the science behind the products, so watch the video below and download the materials to educate yourself and share with your customers.





## **800,00** SQ. FT.

The size of the Herbalife Innovation & Manufacturing facility in Winston-Salem, North Carolina. With its incredible 3-mile circumference, it's the largest Herbalife facility to date, which opened in May 2014 with the aim of enhancing our ability to deliver top nutrition products to people around the globe.

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## PRODUCTS





# HAVE YOU REACHED YOUR GOAL?

ch survey, across 15 countries with 15,000 responses

of Europeans say they would like to live a healthier lifestyle<sup>\*</sup>.

## WE ALL WANT TO LOOK AND FEEL HEALTHY, BUT WHAT IT TAKES TO GET THERE WILL BE DIFFERENT FOR EVERYONE.

As a new Herbalife Member, you may have already achieved your personal best or still be on your journey towards it. Either way, it's important. Achieving your own product result makes you the best person to help motivate and support your customer as they work towards great results.

For both you and your customer, becoming the best version of yourself is a gateway to improved self-confidence and health. And it all starts with setting goals.

## PRODUCTS





## Тір

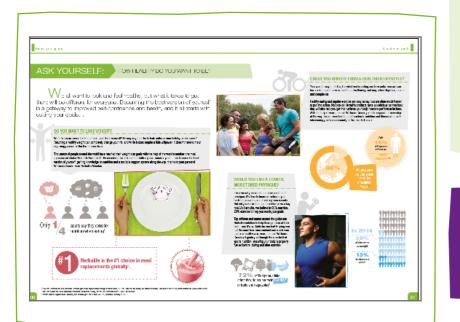
Don't forget to share your story! Read all about best practice for sharing your product success story <u>here</u>.

## YOUR CUSTOMERS, THEIR GOALS

# HELPING YOUR CUSTOMERS TO SET THEIR GOALS

Whether your customer is looking to improve their eating habits, get back into a favourite pair of jeans, or improve their fitness and conquer a half marathon, Herbalife believes in a healthy, active lifestyle and community support to help them get there.

As their Member and Wellness Coach, it's your role to help your customer set their goal, and find the activity and Herbalife products that are right for them.



## WHERE DOES YOUR CUSTOMER FIT?

The 3 main goals in Herbalife are:

- Lead a healthier lifestyle
- Improve fitness or increase
  muscle mass
- Lose weight

Discuss each one with your customer to see what category they fall into. This will help you to decide which healthy active lifestyle programme is best for you to help them put in place.

<u>CLICK HERE</u> TO DISCOVER MORE ABOUT THE 3 MAIN GOALS IN HERBALIFE.



## In 2014

**39%** of adults were overweight

13% of adults were obese\*

## PRODUCTS





Keep them motivated! Reassure your customer that you'll be there through every step of their journey, and will help them to stay at their best once they've achieved it.



## HEALTHY LIFESTYLE PLAN

# A NEW HEALTHY LIFESTYLE PLAI

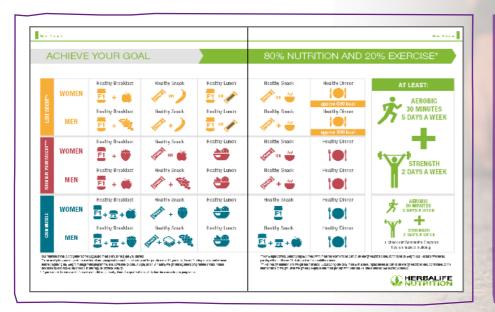
Now that you've helped your customers set their goals – it's time to help them get started on making them a reality.

At Herbalife, we believe in a healthy lifestyle plan based on 80% nutrition and 20% exercise. Download the basic 80/20 meal plan below, divided according to goal, and help your customer to tailor the plan to suit their tastes and lifestyle.



CHALLENGE, EDUCATE, MOTIVATE

Visit MyHerbalife to order the Level 10 booklet now.



FOR MORE DETAILED MEAL PLANS, <u>CLICK HERE</u>.

EACH ONE IS DIVIDED BY GOAL AND LIFESTYLE, TO ENSURE THERE IS SOMETHING TO SUIT EVERY TYPE OF CUSTOMER.



\*Formula 1 Healthy Meal Replacement Shake Mix is available in different sizes. For example, in some markets, it comes in 750g (30 servings) canisters. The total number of servings sold in 2014 includes all servings from all package sizes

## PRODUCTS

To help your customers form the habits of a healthy, active lifestyle you need to provide them with more than just a new eating plan. Educate them and share knowledge on how and why certain nutrition habits are important, and encourage them to get regular exercise too. You need to be there when their motivation dips, and inspire them to keep going.

The Level 10 challenge and philosophy booklet is designed to help you do just that. This easy-to-follow guide contains information on nutrition and exercise, and tips and trackers for key macronutrients such as protein. Inside, you can write down your customer's goal and go through their current and improved eating and exercise plan step by step. Help your customer to fill it in where necessary, and show them where they can find the answers to their questions.





## TIPS FOR YOUR CUSTOMER

# TIPS FOR YOUR CUSTOMER

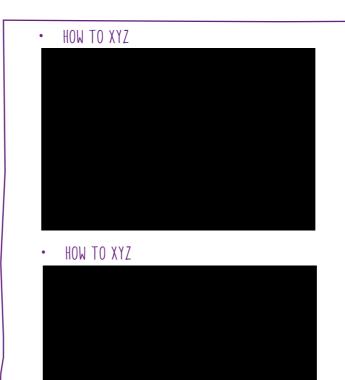
Changing your lifestyle to be healthier and more active is easy to say, but can be harder to put into practice. That's why you, as their personal Wellness Coach, need to be on hand with guidance and top tips to help your customer meet their daily nutrient recommendations and stay on track through even the most tempting of situations. Each of the videos below helps to tackle a frequently asked question.





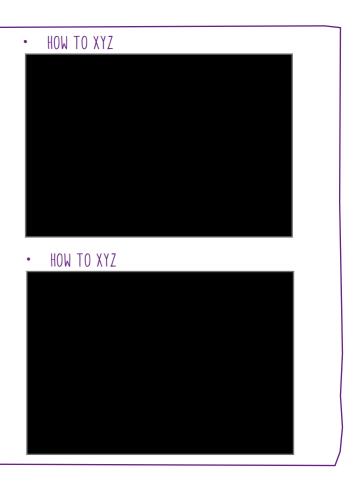
## CUSTOMER TIPS VIDEOS





## PRODUCTS







## **CREATE YOUR STORY**

At Herbalife, we often talk about 'becoming a product of the products' and achieving your own product result. Not only is this a fantastic triumph for you personally; it's also a great starting point to build your business...

## SHARE YOUR RESULTS!

People will often notice your personal transformation in both physique and confidence, and be interested to hear how you achieved it. This easy, natural conversation is your opportunity to talk about Herbalife; speaking from personal experience with genuine conviction, and sharing your story and results to inspire others.

## WHY NOT...?

...show friends, family and potential customers your 'I used to...' and 'Now I...' story and photos, and explain how you reached your personal best! Sharing your own Herbalife journey is great for providing motivation and helping others to become a better version of themselves; just like you.

### FOR A GUIDE ON HOW TO PREPARE YOUR OWN SUCCESS STORY, <u>Click here</u>!



Name: Emilia Karwat Country: Poland

## "I'VE INCREASED MY MUSCLE MASS AND FEEL GOOD!"

- I DRINK MORE WATER EVERY DAY.
- INCREASE MY CONCENTRATION.
- EAT BALANCED MEALS RICH IN PROTEIN.
- WORKED CLOSELY WITH MY WELLNESS COACH WHO HELPED ME ACHIEVE MY GOALS.

Name: Marek Karwat Country: Poland

- I DRINK MORF WATER EVERY DAY.

- INCREASED MY DAILY FIBRE INTAKE WITH OAT APPLE FIBRE DRINK.

## PRODUCTS

HERE'S HOW I ACHIEVED MY SUCCESS:

• I USE THERMO COMPLETE. WHICH CONTAINS CAFFEINE TO HELP

## "I'VE INCREASED MY MUSCLE MASS AND FEEL GOOD!"

HERE'S HOW I ACHIEVED MY SUCCESS:

- A FORMULA 1 SHAKE WITH FORMULA 3 PERSONALISED PROTEIN
- POWDER TO HELP ME MAINTAIN LEAN MUSCLE MASS.
- EXERCISE FOR ONE HOUR THREE TIMES A WEEK.



## FORMULA 1

# THE PIONEERING HERBALIFE PRODUCT:

With multiple flavours to delight your taste buds day after day, people across the globe have Formula 1 shakes to thank for helping them make their goals a reality. Still the best-selling Herbalife product, Formula 1 shakes provide all that you need in a balanced healthy meal.



The number of servings of Formula 1 shake that were sold in 2014\*.

👙 3g FIBRE ° 18g PROTEIN ANTIAL PROPERT AVAILABLE IN A COMPANY OF A 9 DELICIOUS FLAVOURS AGE DISPLAY FOR USE WITH (

# SHAKE IT UP!

The saying goes that 'variety is the spice of life', and at Herbalife, we couldn't agree more, so keep motivation high and get creative with your shakes!

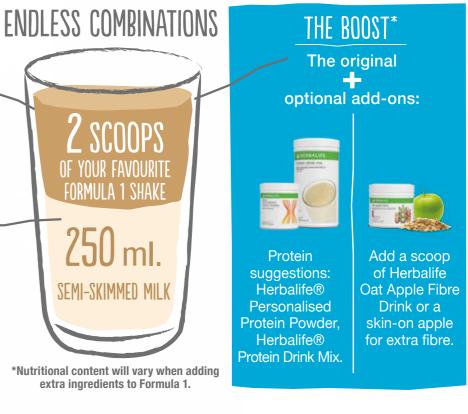
We all have different health and lifestyle needs, so feel free to customise your shake to suit you. Optional add-ons provide a boost of nutrients, such as the healthy and convenient Herbalife products listed below.

THE ORIGINAL\* **Traditional shake** semi-skimmed milk or a milk alternative

## THE FLAVOUR TWIST

Add extra flavour with Herbalife Instant Herbal Beverage, Herbal Aloe Concentrate or a dash of spice such as cinnamon

Flavour suggestions: Herbal Aloe Concentrate, Instant Herbal Beverage, spices.



DISCOVER THE BENEFITS OF OTHER HERBALIFE PRODUCTS IN THE HERBALIFE PRODUCT BROCHURE ON THE NEXT PAGE.

## PRODUCT

YOU CAN ALSO WHIP UP A SHAKE USING ADDED FRUITS AND VEGETABLES - TURN OVER TO VIEW A SELECTION OF RECIPES AND VIDEOS.



## SHAKE RECIPES

## A DIFFERENT SHAKE FOR EVERYDAY

Get creative! All of the ingredients below can be added to your Formula 1 shake, providing extra nutrients and flavours that are tailored to your taste buds.

### Spinach

Low-calorie leafy greens like spinach provide fibre, protein, iron & magnesium. Their mild flavour means you won't even taste these power veggies when they're added to your shake!

### Banana

Potassium, fibre and folate are just some of the benefits of bananas. Readily available and low in cost, they're an easy & great-tasting addition to Formula 1.

Low-fat Greek yoghurt As well as thickening up your shake, low-fat Greek yoghurt provides the body with calcium, protein and vitamin A.

### Oats

Oats are a healthy carbohydrate and source of soluble fibre, which has been shown to help lower blood cholesterol.

### Bluberries

For a sweet yet tart and fruity taste, add blueberries to your Formula 1 shake. They contain polyphenols too, which help to protect cells from oxidative stress.

## SHAKE RECIPES

With so many optional add-ins to your Formula 1 shake, the choices are endless! Watch the videos below for a few of our favourite combinations.

### 'SHARE A SHAKE' RECIPES

### BLUEBERRY ALMOND SHAKE



### • APPLE PIE SHAKE



### SHAKE RECIPE BOOK





## PRODUCT

### STRAWBERRY MINT SHAKE

### • CHERRY RICOTTA SHAKE



## THE PRODUCTS

# DISCOVER THE HERBALIFE PRODUCT BROCHURE

The Herbalife Product Brochure is your guide to the products – the benefits, the flavours, when to enjoy and which to take on the go. From pioneering product Formula 1 to food supplements, the beauty range and the Herbalife24 sports nutrition line, it's your go-to guide for Herbalife products.

PRODUCT BROCHURE SEPTEMBER 2016



YOU CAN ALSO <u>view the product brochure online</u>. Want to place an order? <u>click here</u>! 📃 💌

### HOW TO SELL PRESENTATIONS

## THE ROADMAP TO SUCCESS: It's All About Balance

Our nutrition philosophy is simple. It's a combination of balanced nutrition, featitity activity and a personalized program with support from an independent. Herballite Member. Lat's break it down. So you know you need to set right, but what does eating "right" really mean? For optimal well-being, make sare you're covered in the following areas:



## FOR MORE TRAINING ON HERBALIFE PRODUCTS, INCLUDING HOW TO COMBINE THEM AND WHAT MAKES THEM STANDOUT FROM COMPETITORS, <u>DOWNLOAD THE PRESENTATION</u> TO BROWSE AT YOUR CONVENIENCE.

## PRODUCT







## GET YOUR BUSINESS STARTED



- 1. HERBALIFE ATHLETES & TEAMS
- 2. HFF
- 3. BUSINESS OPPORTUNITY
- 4. DIRECT SELLING BUSINESS
- 5. BUSINESS TESTIMONIALS
- 6. FIRST 72H
- 7. BUSINESS METHODS
- 8. BUSINESS FLOW
- 9. CUSTOMER LIFE CYCLE
- 10. LOYAL CUSTOMERS
- 11. 'GROW YOUR BUSINESS'
- 12. SALES & MARKETING PLAN

## SKIN CARE PARTY

# RUN A HERBALIFE Skincare Party

Give new and existing customers the chance to be pampered and discover the luxurious range of Herbalife skincare in a relaxed, social setting.

## 5 STEPS TO THE PERFECT Skincare Party:

- 1. Get a group of like-minded people together both potential and existing customers!
- 2. Demonstrate the products in a fun and friendly environment.
- 3. Explain the importance of combining inner and outer nutrition.
- 4. Spoil your guests and build a relationship.
- 5. Generate referrals, and take your Herbalife business to the next level!

## ADD EVEN MORE VALUE...

- Find out your guests' skin type and personal skin needs, and tailor a skincare programme just for them! The Skin Wellness Evaluation can help you do just that.
- Look and feel professional and confident with Herbalife Skin Care tools and props.

What will I need? How should I start my party? Should I decorate the room?

All the answers to your questions can be found <u>here!</u> Browse the link for advice on all of the above, plus best practices, product information and more!

## ROMOTE YOUR SKINCARE PARTY

We've made it easy for you. Simply download the Skincare Party materials to share face-toface, via email or on social media, then get planning!

## A MEMBER'S TOP TIPS!

For Corina Ilie, GET Team Member from Romania, Skincare Parties are an integral part of her business. Corina shares her top tips below...

- 1. Be professional.
- 2. Adopt a "no problem" attitude.
- 3. Dress appropriately.
- 4. Share your own product success story.
- 5. Represent Herbalife with lots of energy and smiles.
- 6. Ensure guests are happy and spoilt so they leave with a good impression of Herbalife and want to come back.

