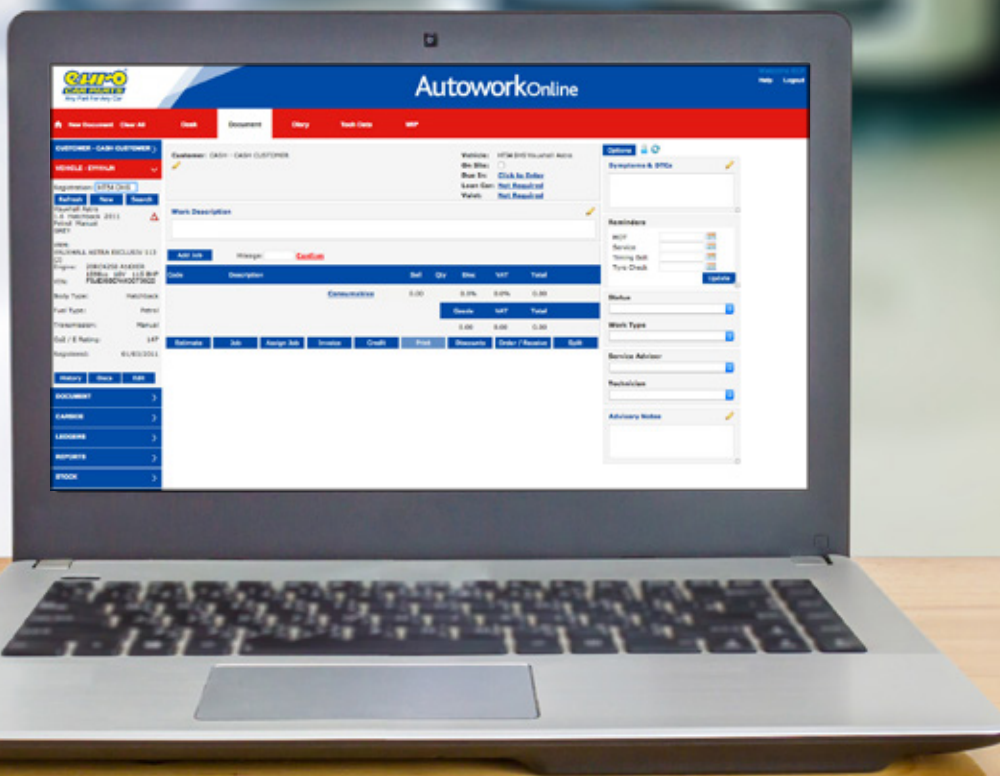


# Workshop Solutions

One call for complete peace of mind

## ECP AutoworkOnline



Garage Equipment, Tools,  
Training & Technology





## What is ECP Autowork Online?

ECP Autowork Online is a web-based application for managing the business activities associated with a modern workshop environment. Its comprehensive array of features controls all aspects of daily activity from the creation of quotations through to the printing of job cards and the production of invoices and service and MOT reminders.

ECP Autowork Online runs within a browser window, and so requires no installation or maintenance. All information is stored on secure servers and backed up on a daily basis. It has the ability to integrate with TopCat, which is an electronic parts catalogue and can be configured to order parts directly from your local Euro Car Parts branch.

# How will ECP Autowork Online help you?



## Improve efficiency

---

- Streamline the creation of documents
- Manage workshop bookings and schedules
- VRM/catalogue lookup, including repair times



## Simplify stock control

---

- Quickly view current stocks at a glance
- Automatically suggest purchase order quantities
- Easily perform a partial or full stocktake



## Cloud-based setup

---

- Software runs in-browser, no installation required
- Dedicated software support team
- Infrastructure ensures maximum uptime



## Monitor performance

---

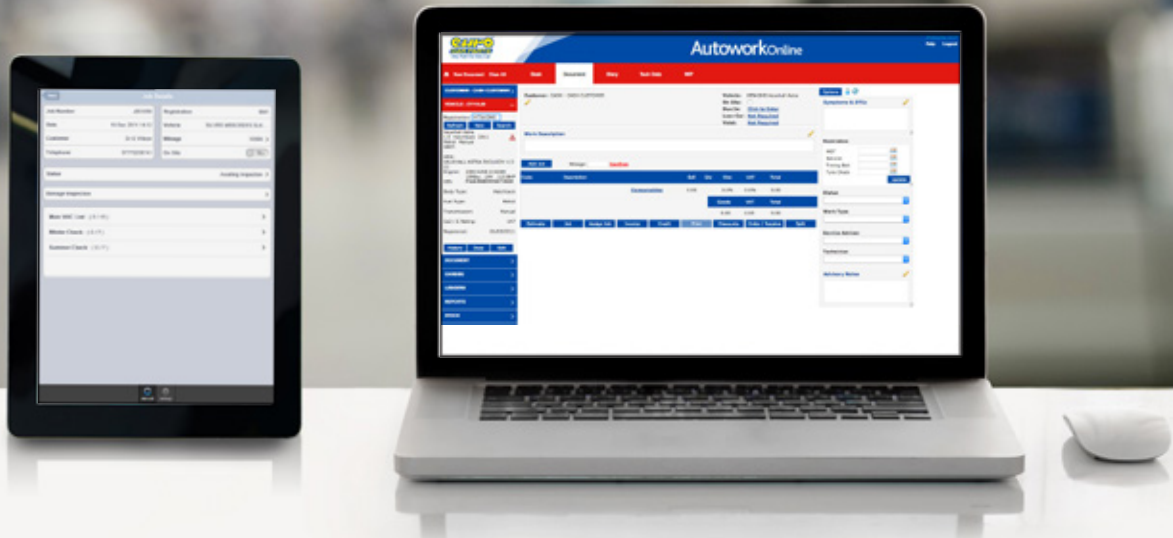
- Full sales and purchase ledger management
- Comprehensive reporting suite
- Easily see opportunities for improvement



## Enhance customer relations

---

- Manage customer data such as contact details
- Send automated SMS and email reminders
- Allow customers to book their MOT online



## Key features

- No installation required
- Works from a web browser
- Quotations, job cards and invoices
- Comprehensive service records
- Workshop diary system
- Integrated parts catalogue
- Registration number lookup
- Repair times & technical data
- Price and availability lookup
- Online parts ordering

## What are the benefits to your business?

- Simplified shop administration and accounting
- Improved shop efficiency and resource management
- Enhanced customer relationships
- Professional, accurate customer quotes without having to call the customer back
- More time to focus on core, revenue-generating tasks
- Autowork online uses Topcat - meaning more accurate part lookups
- Linked to your ECP branch for stock and garage price look ups
- Orders can be places and sent directly to your local ECP branch within 30 seconds
- No phone call needed for ordering





## What can ECP Autowork Online do for your garage?

### **Database & Information**

ECP Autowork Online allows you to create detailed, cross-referenced databases for all customer, vehicle, and technician information. The databases store instantly accessible, automatically updated work histories for each customer or vehicle. An exhaustive parts database provides information for use in quotations and invoices. TopCat provides access to millions of parts from your local Euro Car Parts branch; so you can quickly identify and order the right parts for every job and it will be delivered directly to you.

### **Manage your workshop**

Manage all of your workshop resources efficiently and easily with the comprehensive functionality of ECP Autowork Online. The system uses database information to create professional quotations, which can be progressed to detailed job cards, with parts either allocated from stock or ordered from Euro Car Parts. Repair time and service schedule data is used to ensure sufficient labour time and resources are allocated for each task. Booked jobs are scheduled into the workshop diary, while a separate MOT diary manages bookings for up to four MOT bays.

## Parts

You'll discover that stock control has never been simpler with ECP Autowork Online.

Parts required for any job can be searched in the extensive TopCat system and ordered at the click of a button (no phone call required). You can view complete order histories and outstanding orders for any part. A history of stock usage by month provides a summary of parts used over the past year. ECP Autowork Online will even generate suggested orders, based on current stock levels and workload. Printed stock sheets can be produced for stocktaking, with the option for manual adjustment.

## Accounting

Simplify and integrate all your accounts processes using the accounting facilities of ECP Autowork Online, which are specifically designed for the workshop environment. The system manages purchase and sales ledgers and VAT accounts. By integrating the accounting facilities with sales functions, all purchases and sales are automatically recorded in the relevant ledgers. You can generate a host of reports or customer statements, manage supplier payments and create linked accounts for fleet invoicing.

## Customer communication

ECP Autowork Online enables you to manage your customer relationships professionally and efficiently, with email and SMS text messaging for service or MOT reminders, invoices or promotions. All correspondence is automatically logged for future reference. The system also generates detailed reports to help you manage and monitor your business, as well as quick-reference charts and graphs to help you analyse performance in key areas.





## Prices

The system is simply charged at a set monthly rental on a 12 month contract based on the numbers of users. The single user standard charge is £61 per month, and the 3 user option is £86.50 per month. There is also an upgrade option to include 'Enhanced Tech Data' into the subscription and finally, you can choose from a suite of 'power options' which are charged according to usage, allowing you to tailor your Autowork Online to your specific requirement.

**Special offer – For a limited period we are offering a free training/set up worth £150 (whilst stocks last).**

There will be a £99 data transfer charge if you would like to transfer your data from an existing Garage Management System. If this is your first Garage Management System, then there will be no need for any data transfers and you will start as a new user.

### Autowork Online Full program (single user)

**£61.00** per month

- Workshop management
- Estimates
- Job cards
- Invoices
- Electronic catalogue
- Customer management
- Stock control

### Enhanced Tech Data

**£41.00** per month

(Service Schedules & Repair Times **FREE**)

- Repair information
- Adjustment data
- Technical drawing
- Wiring diagrams
- Fuses and relays
- Engine management data
- Aircon system diagrams

**For more details, email [info@workshopsolutions.com](mailto:info@workshopsolutions.com) or call 01827 838481**



# Maintenance and repair information

Autowork Online's optional technical repair data provides essential maintenance and repair information on cars and light commercial vehicles. The data is organised into seven main categories: Maintenance, Engine, Transmission, Exterior/Interior, Brakes, Steering/Suspension, and Electronics.

Autowork Online enhanced Tech Data features wiring diagrams for thousands of vehicles and engine management systems. Included are detailed schematics and troubleshooting guides to specific systems.

Enhanced Tech Data adds a fuse locations guide, detailing the location of fuse boxes, and the function and value of each individual fuse. The feature includes thousands of technical drawings and exploded diagrams for important components and systems, including brakes, steering, suspension, and air conditioning. The drawings also include critical information such as recommended torque settings.

Enhanced Tech Data features a list of supplier-recommended lubricants, coolants, hydraulic fluids, and refrigerants by application, including capacities.

Included with the feature are a wide array of adjustment specifications, including brake frictions material tolerances, optimal suspension settings, and recommended tyre pressures. The procedures sections includes a wide range of maintenance and fitting procedures, including timing belt and clutch renewal, key programming, and service interval resetting procedures.

