

City Guide: San Luis Potosi





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Discovering San Luis Potosí

¡Bienvenidos! Welcome!

Whether you are a veteran or a novice, relocation can be both an exciting and challenging experience. This Dwellworks resource guide is intended to provide important information to consider as you relocate to San Luis Potosí. Your assigned Destination Services Consultant will assist you as you transition into your new community. Additionally, your consultant will expand on the topics covered in this guide according to the guidelines of your authorized program.

San Luis Potosí is the capital of the Mexican State of San Luis Potosí. Both the city and state are named after the French King Louis IX. The city and metropolitan area have a population of 1.1 million people.

This city has great historical significance given that it played important roles in both the Mexican Independence and the Mexican Revolution. Today, San Luis Potosí is an important industrial center located in a land ideal for agriculture, raising livestock and mining. The most important industry that has contributed to the city's economic growth is the automotive industry, although there are other important commercial sectors that have an important role as well. The quality of life in San Luis Potosí is considered amongst the highest in México.

On behalf of the Dwellworks team, we welcome you to San Luis Potosí and hope you will find this information helpful.



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Orientation

Part of the 32 states that shape the country of México, the San Luis Potosí region is located in north-central of México. San Luis Potosí is the capital of the state.

Its official name is Estado Libre y Soberano de San Luis Potosí, with an extension of 63,068 square kilometers. One of the largest states of the Mexican Republic. It is bordered by seven states in total, Nuevo Leon to the north, north-east with Tamaulipas, east with Veracruz, southeast with Hidalgo, west with Zacatecas and with Queretaro and Guanajuato to the south.

San Luis Potosí is considered rich in culture and history. Native Indians lived in the San Luis Potosí area as far back as 10,000 BC. Spanish explorer Hernan Cortes arrived in 1522, beginning European colonization. The Mexican national anthem was written here in 1854 by Gonzales Bocanegra.

Economically, the city has a privileged location as the union between the three main cities of the country: México City, Monterrey and Guadalajara. Part of its wealth and growth stemmed from the discovery of silver and gold veins during the 1590's, making it an important financial district in the north side of the country since the seventeenth century.

Weather

San Luis Potosí has a dry, semi-arid climate. Temperatures normally range from 53 to 86 degrees Fahrenheit in the warmer months of April through September. During the winter, temperatures can vary between 39 and 72 degrees Fahrenheit. December is San Luis Potosí's coldest month.

The recent changes in climate attributed to global warming have caused the weather in San Luis Potosí to become unpredictable, with higher temperatures each summer and unusually cold winters where the city could experience mild snow storms. There is also an increase in annual rainfall.

Season	Description	Average High	Average Low
Spring	Warm	35°C (95°F)	1°C (34°F)
Summer	Dry	34°C (94°F)	3°C (38°F)
Fall	Hot and rainy	31°C (87°F)	-2°C (27°F)
Winter	Cold	32°C (89°F)	-5°C (23°F)

Time Zone

San Luis Potosí falls in the Central Time Zone (GMT/UTC -6h during Standard Time and GMT/UTC -5h during Daylight Saving Time).

Daylight Saving Time begins at 2:00 a.m. local time on the first Sunday of April, and falls back to Standard Time at the same time on the last Sunday of October.



City Design and Layout

The State is divided in 58 municipalities, spread in four geographical zones: Region Huasteca, Region Media, Region Centro and Altiplano Potosíno. The metropolitan area is formed by four of these municipalities: San Luis Potosí, Soledad, Mexquitic de Carmona, and Cerro de San Pedro.

Highways

The following are frequently traveled highways inside the city and metropolitan areas:

- + **Av. Salvador Nava** is the main avenue of the city. This is an expressway that connects the 57 Highway and Las Lomas neighborhoods
- + Distribuidor Juárez has five main exits that connect the west of the city with the downtown through Av. Tecnologico and Blvd. Salvador Nava. The exits include: exit to 57 highway to México, exit to Monterrey (airport), exit to Rio Verde (Huasteca Potosína area), exit to Historic Downtown, and exit to Salvador Nava (to the Las Lomas area)
- + **Distribuidor Norte** has three main exits that connect Distribuidor Juarez with important avenues as: Blvd. Santiago, Av Acceso Norte, the highway to Matehuala and the International Airport
- + **Av. Venustiano Carranza** goes from the west of the city to the east. It was the original main avenue of this city, connecting the historical downtown with the Las Lomas area. It passes through the commercial areas of the city
- + **Av. Himno Nacional** main highway connecting the UNIVERSIDAD Autonoma de San Luis Potosí University campus area with Av. Juarez (Santuario de Guadalupe, Caja del Agua, and Centro Cultural de las Artes)
- + **Boulevard Rio de Santiago** connects the east to the west, from Priferico (in the east), through Soledad de Graciano Sánchez, to Periferico West (Lomas)

Frequently travelled highways to exit the city:

- + Carretera Federal 57 México City to Coahuila
- + Carretera Federal 80 Jalisco to Tamaulipas
- + Carretera Federal 70 Colima to Tamaulipas
- + Carretera Federal 49 Chihuaha to San Luis Potosí



Neighborhood Overview

There are different types of housing in México, from spacious houses on landscaped, private lots to high-rise apartments in a bustling city. Rental properties can be found in four to five distinct neighborhoods and the downtown area. Those more popular areas are:

- + La Loma Golf Course
- + Campestre Golf Course
- + Lomas
- + Pedregal
- + Tangamanga
- + Downtown area

The city is also growing to the northwest side. These such neighborhoods include:

- + Villamanga
- + Horizontes
- + Alto Lago

Each area has its own rental pricing. Finding a rental property is not like in the U.S. where there are multiple listings. It requires contacts and creativity and choices may be limited by availability, budgets, and costs. It is important to have flexibility during the housing search.

Travel

Getting In

By Plane

International Airport "Ponciano Arriaga" is located 17 km away from San Luis Potosí Downtown. This airport (SLP) offers domestic and international destinations as: México City, Monterrey, Cancun, Dallas/Fort Worth, and Houston.

Main Airlines:

- + AeroMéxico: www.aeroMéxico.com/es/mx
- + Interjet: www.interjet.com.mx/Home.aspx?Culture=en-us&Currency=USD
- + Volaris: <u>www.volaris.com</u>
- + American Eagle: www.aa.com/homePage.do?locale=es_MX
- + United Airlines: www.united.com/ual/es/mx

Bv Bus

For getting from México City to San Luis Potosí, there is one first-class service that offers trips from the Northern Bus Terminal of México City. You can also take various economy-class bus companies, such as ETN or Primera Plus (www.primeraplus.com.mx).



Getting Around

There are several options for traveling via public transportation. We recommend you do not use public transportation. However, in case you do, be sure to ride with caution, keeping in mind that it can be crowded, arrive sporadically, and sometimes be unsafe. Watch for pickpockets on all public transportation.

To and From the Airport

+ Transportación Terrestre Taxis Aeropuerto SLP

- Types of payment: Efectivo, Visa, and Mastercard

Hours: 6:00 am to 10:00 pmTelephone: (444) 822-2377

- Email: aeropuertoslp@gmail.com

+ Transporte Terrestre Potosíno SA de CV

- Types of payment: Efectivo, Visa, and Mastercard

Hours: 6:00 am to 10:00 pmTelephone: (444) 822-2377

- Email: aeropuertoslp@gmail.com

Transporte de Pasaje y Personal Sa de CV

- Types of payment: Efectivo, Visa, and Mastercard

Hours: 6:00 am to 10:00 pmTelephone: (444) 852-3030

- Email: betocon1950@yahoo.com.mx

+ Selectaxi Potosíno SA de CV

- Types of payment: Efectivo, Visa, and Mastercard

Hours: 6:00 am to 10:00 pmTelephone: (444) 829-2662

- Email: selectaxiPotosíno@gmail.com

By Bus

The Secretaria de Comunicaciones y Transportes of San Luis Potosí City offers information about the suburban bus routes and maps on their webpage. Note that there is no "arrival time" schedule available.

By Taxi

It is advised that you never take a taxi from the street; rather, you should call a taxi company to send a taxi to your location. There are many safe taxi companies throughout the city. Some of these companies include:



Companies	Telephone
Radio Taxi Alorta	(487) 872-1615
Radio Taxi San Luis	01 (444) 123-1312
Taxi Centro	01 (444) 810-4040
Taxi Express	(444) 820-4292
UBER	Phone app

There is also the smart-phone app UBER, which allows you to request a ride from safe taxis all over the city. Once requested, you'll get picked up in minutes. Rather than pay the taxi driver directly, you pay through the app using your credit card or PayPal account, thereby eliminating the need to carry cash. When you arrive at your location, UBER sends you an email with the receipt for that ride.

By Car

Before driving, it is recommended that you obtain a Mexican driving license. In order to receive a Mexican Drivers' License, you must be over 18.

Licenses are issued at the **Modulo de Licencias de Plaza del Valle**, in Avenida Rodríguez Barragán 1380, units B16 and B17, Col. Del Parque from Monday to Friday from 8:00 a.m. to 2:00 p.m. and Saturdays from 9:00 a.m. to 1:00 p.m.

You will need to bring with you a copy and the original of the following:

- 1. Official ID (Passport)
- 2. Proof of residence (telephone or water receipt)
- 3. Proof of payment (Fee)
 - + We recommend that you ask for a Chofer Particular, not an Automovilista. If you drive an SUV, truck, or a van you must use a Chofer Particular
- 4. Proof of having passed the driving test (expedited by the Dirección General de Seguridad Pública Municipal)
- 5. For foreigners, it is necessary to present a document that attests to his/her legal stay in the country

Driving in México can be a challenging experience to foreigners at first. Mexican drivers tend to be more aggressive than drivers in Europe or the United States. You should always be alert and on the lookout for drivers changing lanes or trying to get around you. Keep in mind that people often do not use turn signals; therefore, your turn signal probably will not have any effect on other drivers, so be extra careful and make sure you have enough space to change lanes. Do not expect other drivers to slow down for you.

Always be cautious at stop lights and intersections even if you have the right of way. Pedestrians tend to cross highways and streets at any point, so regardless of signs, watch out for people crossing.



If you ever need to rent a vehicle, you have several options:

Companies	Website	Telephone
Avis	www.avis.mx	01800 500 28 47
Budget	www.budget.com.mx	01800 462 83 43
Europcar	www.europcar.com.mx	01800 201 20 84
Sixt	www.sixt.com/car-rental/México	01800 830 1010
Hertz	www.hertz.com/rentacar/car-rental/México	01800 709 5000

By Bicycle

Due to the extension of the city, the use of bicycles is not recommended. The city offers multiple parks with bike tracks, visited specially during the weekends by the local families. One of these parks is Tangmanga Park. On Sunday mornings, Carranza Avenue is closed to transit. This allows for a "family ride," when families can bike, skate, or walk peacefully.

By Foot

Besides the downtown area, the city does not offer a proper design for walking, so it is not recommended to walk around the city. The historic downtown area, however, is great for walking.

Weekend Trips

San Luis Potosí has several destinations nearby where people go to spend their weekends.

Huasteca Potosína is a natural desert setting filled with remarkable mountains and rock formations. La Huasteca's vertical wall-like cliffs and canyons attract daring mountain climbers with a challenging experience. La Huasteca is home to a variety of flora and fauna typical of desert regions of northern México. This is one of the most beautiful natural places in all of México. It has a rich jungle ecosystem and exceptional beauty with its rivers, chasms, and waterfalls. It is the perfect area for a day of adventure tourism. The main sites of interest in the Huasteca Potosína are the Tamul Waterfall, the Bridge of God, the Castle of Sir Edward James, Xilitla, and Micos Waterfalls.

Several rivers in the area offer swimming and rafting excursions. There are special adventure agencies that can organize a trip for you.

Real de Catorce is considered a member of the *Pueblos Magicos* of México (Magic towns). This is a colorful town with multiple cultural activities. It was considered "Wirikuta" (a highly sacred place in Huichol) by the UNESCO.

Sotano de las Golondrinas is a cave that is one of the deepest pits in the world. Considered part of the 13 México's Wonders, this location is the natural habitat for millions of swift birds.



Shopping

Shopping Centers

There are shopping malls in most neighborhoods in the city that sell clothing, electronics, and sportswear, in addition to specialty shops and restaurants. There are also many shopping centers throughout the city that have a great variety of goods.

Some options for malls include:

Mall	Address
Plaza Sanborns San Luis	Anillo Periférico, Lomas 1° y 2° Sección Zona Residencial
Plaza el Dorado	Av. Nereo Rodríguez Barragán, Valle del Bravo
Plaza Citadella	Dr. Salvador Nava, Fraccionamiento Tangamanga
Plaza Sendero	Carretera 57, Zona Hotelera, Col, B Anaya 14°
Plaza Tangamanga	Dr. Salvador Nava, Fraccionamiento Tangamanga

Grocery

Supermarkets

There are many supermarkets available in San Luis Potosí including HEB, Comercial Mexicana, Chedraui, Soriana, Costco, Wal-Mart, Sam's Club, Superama, and Bodega Aurrerá. All these stores offer the same products plus local produce; in some cases, with a larger selection than you would find in many places in the United States.

Markets

You might see open air mobile neighborhood markets known as markets on wheels. They are normally held on a specific day of the week in a particular location. Other local markets include Hidalgo and Ponciano Arriga.



Arts and Culture

Museums, Cultural Centers, and Art

San Luis Potosí has many interesting cultural events throughout the year, starting with Seville style processions in Easter Week, as well as the Party of Lights in the Historical Center during the same time. The San Luis Festival in April celebrates with dancing, music, art, and culture. In August, the Feria Nacional Potosína takes place. It is one of the biggest fairs in México with many activities, in honor of their patron saint, San Luis Rey de Francia.

The baroque and neoclassical architecture has turned the city into a candidate for the World Heritage Site recognition by UNESCO.

Tourist Attractions

Places to visit in the city of San Luis Potosí:

- + **Historical Center** was established around the Plaza de Fundadores in 1592. It has historical monuments such as the San Luis Potosí Cathedral, Del Carmen, Templo de San Francisco, San Agustin, and Temple of the Loreto's Chapel, among others.
- + **Teatro de la Paz** is one of the four main theaters of the country. It has maintained its original design since 1894, when it was finished. There is space for 1,450 spectators.
- + Centro Cultural Bicentenario
- + Teatro Alameda
- + Palacio Municipal
- + Palacio de Gobierno
- + Casa Marti is in front of the Teatro de la Paz. The place retains the name of its original owner Ramon Marti, who acquired five houses and demolished them to build this significant palace. Today the building functions as the Telegrafos Nacionales offices and the Mascara National Museum with a collection of more than 2500 masks.
- + Capilla de Aranzazú
- Palacio Monumental
- + Plaza de Armas
- + Jardín de San Francisco
- + **Museo Laberinto de las Ciencias y las Artes** is an interactive museum for kids and young visitors. It shows exhibitions of science, art and technology and has a 35 meters high telescope for outer space observation.
- + Museo Federico Silva it is the first Contemporary Sculpture Museum in Latin America. It exhibits the collection of the highly recognized Mexican artist Federico Silva in drawings, paintings, and sculpture in steel.



Recreation and Outdoors

Sports Clubs

- + La Loma Golf Club: features a high-end golf course (designed by Jack Nicklaus) and a clubhouse including a gym, swimming pool, yoga, ballet, and dance classes
- + La Loma Centro Deportivo
- + Club Deportivo Potosíno
- + Raquet Club
- + There are many gyms all around the city with various types of classes offered.

Arts and Culture

- + Centro Cultural de las Artes: offers many kinds of art workshops
- + Instituo Potosíno de Bellas Artes
- + Independent studios for music, dance, painting, etc.

Entertainment and Dining

There is an app called Facilite, which is very helpful for researching entertainment around the city. Culinary options around the city include, among others:

- + Gran Central Restaurant
- + El Almacen
- + Santo Mar
- + La Legendaria
- + México de Frida
- + Cielo Tinto
- + El Gaucho

Athletics

San Luis Potosí has a professional soccer team named Atletico San Luis, popularly known on the region as "El San Luis", plays in the Ascenso de México league and plays as local on the Alfonso Lastras Ramirez Stadium. The soccer season goes from July to May.

The biggest foot race on the city takes place on June and is named "Tangamanga International Marathon."

Other races organized by charities, private companies or the local government include:

- + Color Vibe 5k
- + Corriendo Por Una Vida Digna 12k
- + Neon Run Fest
- + Medio Maraton Municipal



Parks

Some of the largest and most popular parks in the city include the following:

- Parque Tangamanga I In the west of the city, has a lake and trees planted during 1980's, in addition to museums. It is the second largest park in México after the Bosque de Chapultepec in México City
- + **Parque Tangamanga II -** As part of a restauration project to the entire recreational park, this section 2 of the park was open in 2014, offering new sport fields for basketball, football, tennis, baseball and fronton, with bike tracks all around the area
- + Parque Juan H. Sanchez Also known as Parque Morales, this park is located in the west of the city and is the favorite spot for the local people for bringing their dogs. You can see people all around, especially during the weekend mornings making exercise and taking walks with their pets

Education

Schools

The Mexican public school system is very limited; foreigners coming to México with children generally enroll their kids in private schools. There are a wide variety of options for private schools, from religious to non-denomination and same sex as well as co-ed schools.

Private Schools

The bilingual schools in San Luis Potosí include:

- + Instituto Real de San Luis www.irsl.edu.mx
- Instituto Lomas del Real www.ilr.edu.mx
- + Instituto Andes www.andessanluis.com/nuevo/index.html
- + Colegio Internacional Terranova www.terranova.edu.mx
- + ITESM (Instituto tecnológico de Monterrey) for High School and Career www.itesm.mx/wps/wcm/connect/Campus/SLP/San+Luis+Potosi

Additional Useful Information

Academic documents must be translated, notarized, and certified. It is recommended that transferees start this process as soon as they know that they will be transferred to México.

The admissions process starts online; schools require that only parents complete the admission process to ensure confidentiality. Academic documents must be translated, notarized, and certified. It is recommended that transferees start this process as soon as they know that they will be transferred to México.

The school calendar goes from August to June with breaks for Christmas and Easter week (including the Catholic Holy Days).



Health

Health System

Healthcare in México is usually very good, and in some places, it is top of the line. Most doctors and dentists in México today received at least part of their training in the U.S. and continue to travel to the U.S. and Europe for ongoing training.

First-rate hospitals are located in at least every medium to large city throughout México. Healthcare in México is also generally less expensive than what one can expect to pay in the U.S. and other first world countries.

Hospitals

All major hospitals accept well-known health insurance and are staffed with people who speak English. Some of the well-known hospitals include:

- Hospital Lomas de San Luis Av. Palmira No. 600. Col. Villas del Pedregal (444) 102
 5900
- + Hospital Ángeles Antonio Aguilar 155, Burócratas del Estado (444) 811 4783
- + **Sociedad de Beneficencia Española, A.C.** Av. Venustiano Carranza No. 1090. Col. Tequisquiapan (444) 813 4048
- + Hospitales Star Medica San Luis Potosí General Mariano Arista 730 (444) 812 3737

In Case of Emergency

In case of emergency, dial 066, 065 or (444) 815 3322 for the Red Cross, or dial the emergency line for the hospitals listed above. The best option, in case of health emergency, is going directly to the hospital listed above, or to call a particular service of ambulance.

- + **ABC Emphi** Nero Rodriguez 655 A Del Valle en San Luis Potosí. Tel. 01 (444) 813-0813
- + **Bios Ambulance** Av. Montañas Rocallosas 376, Cumbres de San Luis, San Luis, S.L.P. **Tel.** 01 (444) 127-8711



Safety and Security

At Home

Normally your company will provide a security briefing prior to your move to México. In some cases, they will also hire a security specialist to review the property before signing any lease.

Some neighborhoods do offer gated communities, but it still advised that residents be aware and cautious at all times. It is important to realize that break-ins are always a possibility no matter where you go or how good your security may be.

On the Streets

Regarding safety, it is recommended to keep a low profile and exercise caution as in any other major city in the world. Be aware of where to go and not to go.

In the Car

In case you are in an accident, do not move your vehicle. Immediately call your company lawyer and insurance agent. Then wait for a police officer.

Use extreme caution at all times; many accidents occur when it rains because the roads are extremely slick and hazardous. Be a cautious driver.

Traffic Tickets: If you are pulled over for a traffic violation, be polite, accept the ticket, and ask where you can pay it (*Donde pago?*). Do not offer a bribe. If you offer a bribe and the policeman does not accept it, you could be required to pay a fine as well as the ticket.

Emergency Contact

- + Emergency 066
- + Fire Department (444) 815 3583 or (444) 815 8090
- + Police (444) 824 0891 or (444) 824 0893



Utilities and Services

Upon moving to México, transferees are generally responsible for arranging their telephone, cable, and Internet. There are several providers that offer different plans.



Helpful Hint: Be flexible and patient, repairs usually take longer than expected.

Telephone

There are only a few companies in México that provide telephone landlines; each has its own offers on plans and prices. The companies you can hire for this service are Telmex, Cablevision, and Axtel.

The international telephone country code for México is +52, and the city code for San Luis Potosí is (444). Therefore, local telephone numbers have the following format: +52(444)0000-0000. In the case of mobile phones, the format is +52-1-(444)0000-0000. If you are making local calls, the +52 or +52-1 prefixes should be dropped.

Mobile Phones

Companies that offer mobile plans are Telcel, lusacell, and Movistar. International calls are very expensive, so most people use internet-based telephone or calling cards as an alternative. Roaming charges are also extremely high. Almost all the cell phone plans include unlimited calls to México, USA, and Canada.

It is recommended that before leaving your home country, you contact your cell phone service provider and ask for international coverage. Your provider will be able to activate an international plan for a minimal charge. Upon return to your country, you can cancel the international coverage and the plan charges will be prorated on your bill. The international coverage allows you data usage and reduces the charges for texts and phone calls.

Television

The following are cable television providers in México:

- Izzi: In addition to watching TV at home, for a small monthly fee, Izzi allows users access to online streaming of their channels on any computer or tablet with their "Veo" application. www.izzi.mx/productos
- + Dish México www.dish.com.mx/#!/home
- + SKY México www.sky.com.mx/sky
- + Cablecom
- + Total Play
- + VE TV



Internet

High-speed internet providers include Telmex, with its Infinitum product, and Cablevision, which provides Internet via cable and is usually a bit faster for uploads and downloads. Infinitum users also have access to the Prodigy Wi-Fi access from thousands of hotspots around México. Additionally, many cafes and restaurants in the city have free Wi-Fi for customers. Other options include Poder Net, Axtel, and Quadsys.

On-demand Internet providers of streaming media in México are:

- + Netflix
- + Cinepolis Klic
- + Crackle
- + Clarovideo
- + Veo

Yard and Trash Services

Waste collection vehicles make frequent stops around each neighborhood in the city; residents are responsible for leaving their trash bags outside the house before the vehicle passes. It is expected that you give the waste collectors a weekly tip for their services. If they are municipal workers, however, you do not have to pay; only give them a tip around Christmas. Unless you live in a gated community, you will need to hire a private company or a gardener to do your lawn.

Gas

A private company usually distributes gas and the building administration charges the tenants. Houses normally have a private contract with gas companies and receive the service depending on their consumption. Transferees will not need to make these arrangements given that apartments and houses have normally been occupied by previous tenants so there is already a gas company that provides the service. All bills can be paid online, at banks, or even at supermarkets.

Electricity and Water

Water and electricity bills always stay under the landlord's name. The bills are paid every 60 days. The electricity and water companies are government owned. For this reason, there is a lot of bureaucracy that can create frustration when dealing with inaccurate invoices or meter readings.

Helpful Hint: Transferees should maintain records showing proof of payment of all services, particularly water and electricity.



Hiring Household Help

It is common for people in San Luis Potosí to hire household help. Many houses and apartments have living space should you choose to hire a live-in maid; however, there is also the option of just having a maid during the day for cooking and cleaning. Many people also hire drivers and gardeners.

Dwellworks does not provide assistance hiring household help. We recommend you talk to the owner of the property to see if he or she can recommend people who have worked in the house or apartment before. Or, check with other expats from your company who have hired these services. The safest way to hire a maid is through friends who can give you recommendations.

Helpful Words

- + Hello / Hi Hola
- + See you later Hasta luego
- + Good Morning, Good Day Buenos días
- Good Afternoon Buenas tardes
- + Good Evening, Good Night Buenas noches
- + Good Bye Adiós
- + Yes Sí
- + No No
- + Please Por favor
- + Thank You Gracias
- + You are welcome De nada

We hope that you find this information useful. If you have any specific needs or require additional information, please contact your Dwellworks Destination Consultant.

Enjoy yourself and have a wonderful stay in San Luis Potosí!

Juan Salvador Agraz #50 Suite 601 Corporativo Santa Fe 50 Colonia Santa Fe, C.P. 05348