



# *Railtrail*

QUALITY ESCORTED HOLIDAYS  
BY TRAIN



*Touring Europe by Rail*

*2015*

**FLIP OVER** for  
the UK by Rail



# Welcome

I am pleased to invite you on board to view our **Railtrail Classic European** tour collection for 2015, superb escorted holidays by train taking you on Great Continental Railway Journeys through stunning scenery to incredible destinations.

During 2014 we welcomed to the Railtrail team Rob Carroll, who is quite probably the most experienced and well known European rail holiday specialist in the business of rail holidays. With his and our combined experience and commitment to quality of service we have been developing our portfolio of European classic rail holidays.

We are delighted to launch both here and in our separate **Railtrail Signature Tours** brochure, the first of these **NEW tours**, with fabulous Lake Garda, Venice and The Italian Lakes appearing in our Classic collection for the first time. We trust they will prove as attractive to you as our original, ever-popular tours.

We have also started a new initiative, contracting a professional film company to accompany and film some of our tours, to enable you to preview a previous departure of your Railtrail holiday. The first of these films – **Swiss Mountain Steam** – can be viewed at [www.railtrail.co.uk](http://www.railtrail.co.uk) along with our latest UK film following some of the **superb Scottish rail journeys** that feature in a variety of our Highlands tours. To the best of my knowledge this approach is unique in our business. When viewing these films you will not see a “promotional tourism video”, but OUR clients on OUR tours – such is the confidence we have in our holidays and your enjoyment of them.

From recent client feedback we see that ‘all-inclusive’ is now frequently requested. We are delighted to announce in this brochure our first all-inclusive European tour- **Switzerland More Inclusive** - to the stunning, picturesque, car-free village of Mürren in the Swiss Alps. Surrounded by high alpine peaks and meadows, your holiday includes lunch in the revolving Piz Gloria restaurant at the summit of the Schilthorn, known as the “James Bond” mountain for its 007 film connections. You can as ever be assured of our continuing commitment to Railtrail’s first class quality of service to give you the very best escorted holiday by rail.

I trust you will enjoy your armchair travel browsing our Classic European pages; “flip over” for our Classic UK tours - and visit [www.railtrail.co.uk](http://www.railtrail.co.uk) to see more images and films featuring tours from all our collections.

**Dave Felstead**  
Founder & Managing Director  
Railtrail Tours Ltd



# Explore Europe by Train



**Extraordinary short breaks and tours featuring amazing railway journeys to wonderful destinations to suit all tastes.**

Our **Classic European Tours** depart from London St Pancras International where you will be met by your Tour Manager and board your high-speed Eurostar train to the continent.

Each tour describes all the included rail travel and excursions, plus your quality hotel accommodation with dinner each evening – with some lunches or tea often included as we take you on fabulous excursions to experience local delights.

Many tours include the extra comfort of the exclusive carriages and refreshments of Eurostar Standard Premier train travel, plus First Class travel for the onward great continental railway journey to the country of your holiday destination.



## Railtrail Signature Tours

### Holidays as Unique as You

For 2015, our inaugural collection of wonderful rail holidays based at unique, quality hotels full of character and intriguing history. These **BRAND NEW** tours of both the **UK** and **Europe** have been designed especially with you in mind. We trust you will be thrilled when you see the enticing venues and amazing destinations to experience. Request our dedicated brochure: **Railtrail Signature Tours**.

**Visit [www.railtrail.co.uk](http://www.railtrail.co.uk) to discover even more ...**

### DEPARTURES 2015 RAILTRAIL CLASSIC EUROPEAN TOURS

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# BEST OF THE RHINE & MOSELLE

## TOUR HIGHLIGHTS

- ★ Standard Class rail travel to Germany and return
- ★ Explore all that is best of these iconic rivers & the Rhine world heritage site
- ★ Discover the beautiful valley of the Moselle River
- ★ Visit historic Cochem
- ★ Great scenic rail journey along the Rhine to Rudesheim
- ★ Sample Moselle produce; visit a local vineyard with tasting session
- ★ River cruise along the Moselle to beautiful Bernkastel
- ★ Lovely 4 star hotel with pool & leisure facilities

### Also included in your Tour Fare:

- ★ Dinner every evening, plus one lunch
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Porterage

### DAY 1

We depart London St Pancras by Eurostar to Brussels. Then by high speed train to Cologne, onwards to Koblenz and our destination **Löf** with a welcoming evening meal at our hotel. (D)

### DAY 2

Today we explore the stunning wine growing area of the middle Moselle Valley. We travel by rail to **Traben-Trarbach**, before taking a **cruise** along the winding, vineyard flanked river to **Bernkastel**. There is time to enjoy this famous, picturesque town before retracing our steps, cruising to Traben-Trarbach and train back to Löf. (B,D)

### DAY 3

We travel by train to **Rudesheim** along the spectacular **Rhine Gorge**, with free time to explore the delightful town. Perhaps take the cable car from the Old Town, gliding over vineyards on the ascent to the Niederwald Monument for magnificent views of the half-timbered town and silvery Rhine. In Drosselgasse you will find enticing speciality shops featuring the locally produced Riesling



Moselle Vineyard

© D ZT / TopoK... GmbH

Explore the scenery and wine of the Rhine & Moselle valleys, from our base in the relaxing village of Löf beside the River Moselle and experience the spectacular rail journey along the Rhine Gorge.



Moselle River, Cochem

Fares From **£695**

**6** DAYS

wine. Late afternoon enjoy more fabulous river views as we return to Löf. (B,D)

### DAY 4

A free day today allows you to relax in Löf or explore the region – perhaps visit nearby Koblenz, at the confluence of the Rhine and Moselle with its spectacular castles, Romanesque churches and promenades, or Trier with its magnificent Roman "Porta Nigra". (B,D)

### DAY 5

Today we have the pleasure of tasting some of the locally produced wine. We travel by train to Cochem and a local family vintner where we sample a variety of **Mosel Wines**. After the tasting we stroll to a nearby hotel where we take a light lunch before **cruising along the Moselle**. There is time to enjoy historic **Cochem**, before we return by train to Löf. (B,L,D)

### DAY 6

We say goodbye to Löf today and travel by train back through Koblenz to Brussels to board our Eurostar to London St Pancras. (B)



The Rhine near Rudesheim

© Rudesheim Tourist AG / Kar-Heinz Walter

## DEPARTS

Sunday 17 May 2015  
 Sunday 14 June 2015  
 Sunday 13 September 2015

## FARE

From London St Pancras International:

Standard Class rail travel to/from Germany including Standard Eurostar	£695
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Single Traveller Supplement	£90
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**JUNE** Departure Supplement £30

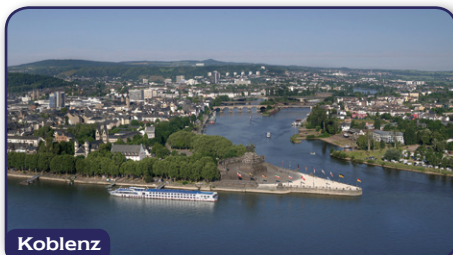
**SEPTEMBER** Departure Supplement £55

5 nights' bed, breakfast & evening meal, 1 lunch  
 Eurostar Standard Class rail travel  
 Standard Class rail travel to & from Germany  
 All excursions and admissions as detailed  
 Services of experienced Railtrail Tour Manager  
 Hotel Porterage  
**GUARANTEED FARE**

## HOTEL

### Parkhotel Krähenest, Löf

A four star hotel, set in a peaceful location in the village of Löf alongside of the River Moselle. Within easy reach of the station, the hotel amenities include excellent leisure facilities with sauna and indoor pool, as well as a bar, restaurant and sun terrace. Rooms are en-suite with TV and telephone.



Koblenz

© GMTB / Hans Peter Merten

© Koblenz-Touristik

# SWISS GLACIER EXPRESS, LAKES & MOUNTAINS

**NEW  
TOUR**



## TOUR HIGHLIGHTS

- ★ Standard Class rail travel to Switzerland and return
- ★ Admire the scenery from the world-famous Glacier Express
- ★ Explore Basel with an included transport ticket
- ★ Relax in mountainous Zermatt, overlooked by the Matterhorn
- ★ Cruise idyllic Lake Lucerne
- ★ Stay beside Lake Lucerne at our 4 star hotel in beautiful Brunnen
- ★ Our tailor made Swiss Card gives you freedom on your free days

### Also included in your Tour Fare:

- ★ Dinner every Evening
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Porterage

### DAY 1

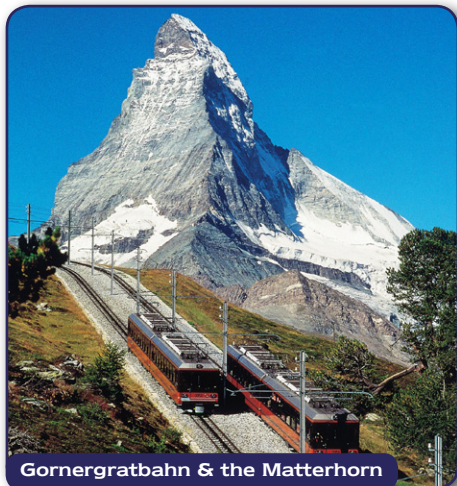
Travelling by Eurostar from London, we change stations in Paris, continuing our journey to **Basel**, just across the Swiss border. Here we spend one night at the Hotel Schweizerhof, just across the attractive square from Basel's main station. Basel is a handsome city and boasts a great tram system. Our included **Basel Mobility Ticket** allows you to explore during your stay. (D)

### DAY 2

After a leisurely start, we board our train, travelling southwards via **Bern** and skirting the edge of **Lake Thun**. At Visp we join the mountain track route for the steep climb, heading through the Lötschberg Tunnels and valleys between high mountains en route to the famous car-free resort of **Zermatt**, nestled beneath that most iconic Swiss mountain, the Matterhorn. We spend two nights in Zermatt at the Hotel Derby. (B,D)

### DAY 3

A day at leisure in **Zermatt** allows you to explore the atmosphere of a peaceful village or take a stroll amidst the alpine scenery. Alternatively, your **Swiss Card** allows you to



Gottergratbahn & the Matterhorn

© swiss-image.ch

A great taste of Switzerland, from cosmopolitan Basel to Zermatt beneath the Matterhorn to Brunnen beside serene Lake Lucerne, including Europe's most famous train journey – the Glacier Express!



Glacier Express

© swiss-image.ch

**Fares  
From  
£1175**

**6  
DAYS**

### DEPARTS

Saturday 6th June 2015  
Saturday 25th July 2015  
Saturday 19th September 2015

### FARE

From London St Pancras International:	
Standard Class rail travel to/from Switzerland, including Standard Eurostar	£1175
Single Traveller Supplement	£255
5 nights' bed, breakfast & evening meal Eurostar Standard rail travel Standard Class rail travel to & from Switzerland Standard Class 5 Day Swiss Card & Basel Mobility Ticket All excursions as detailed Services of experienced Railtrail Tour Manager Hotel Porterage <b>GUARANTEED FARE</b>	

travel at 50% reduced rates on the mainline network and mountain railways, such as the Gornergratbahn in Zermatt. (B,D)

### DAY 4

One of the great railway journeys of the world awaits today, as we join the **Glacier Express** from Zermatt through the mountain pastures for which Switzerland is justifiably famous. From Visp we follow the gorgeous route through the **Rhône Valley**, climbing upwards to **the Furka Tunnel**, before arriving at **Andermatt**. Here we change trains and descend through stunning scenery towards Lake Lucerne's tranquil waters. At **Flüelen** we disembark to make the final leg of our journey by lake steamer to **Brunnen**, where we spend two nights at the spectacularly located lakeside hotel, the Waldstätterhof. (B,D)

### DAY 5

A day at leisure in **Brunnen** enables many possibilities. Simply relax in the serene setting of your lakeside resort or use your **Swiss Card** for reduced travel anywhere within the network. Lucerne itself is just a short ride by train (or a more leisurely cruise!), and boasts a splendid old town, plus the Kapellbrücke covered bridge. Alternatively, take one of the round trips by rack railway up Mount Rigi or Mount Pilatus. (B,D)

### DAY 6

Farewell to Brunnen, as we head across Switzerland to Basel. Travelling through France, we change stations in Paris to meet our Eurostar to London St Pancras. (B)



Brunnen – our hotel

© Fred Kerr

### HOTELS

#### Hotel Schweizerhof, Basel

Opened in 1864, the 3\* Hotel Schweizerhof was the first hotel close to the city's SBB station and has been under the ownership of the same family for four generations.

#### Hotel Derby, Zermatt

Another family-run 3\* hotel, the Derby opened in 1945. Situated just two minutes' walk away from the railway station and the base station of the Gornergratbahn, it is a great base from which to explore Zermatt and the surrounding region.

#### Seehotel Waldstätterhof, Brunnen

A superb lakeside 4\* hotel with a tradition of quality that dates back more than 140 years; rooms meet the latest standards without having lost their turn-of-the-century charm.



# HARZ MOUNTAINS STEAM - THE JEWEL OF GERMANY

## TOUR HIGHLIGHTS

- ★ First Class rail travel to Germany and return including Standard Premier Eurostar
- ★ Enjoy the famous Harz Mountains steam railway; travel freely with our included 3-day Freedom of Harz Pass
- ★ Traditional 'Hansel & Gretel' towns
- ★ Pastoral landscapes and forests
- ★ Schwebebahn 'dingle-dangle' railway
- ★ Explore the medieval town of Quedlinburg
- ★ Discover Wernigerode's 'fairytale' castle
- ★ 4 star quality hotels in Wuppertal & Wernigerode

### Also included in your Tour Fare:

- ★ Dinner every evening, plus 1 lunch
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Porterage

### DAY 1

By Eurostar to Brussels and onward by high-speed train to **Wuppertal** for a welcome evening meal at the InterCity Hotel. (E,D)

### DAY 2

An amazing and totally unique journey on Wuppertal's century-old 'space ships' - the **Schwebebahn** elevated railway - before continuing to historic **Wernigerode** the capital of the Harz Region, at the foot of the beautiful **Harz Mountains**. (B,D)

### DAY 3

We board the bimmel-bahn road train to visit **Wernigerode's 'fairytale' castle** perched high above the town. The afternoon is yours to stroll at leisure in the gardens, explore the market place and see more of this lovely town. (B,D)

### DAY 4

The sound of the powerful **steam locomotive** reverberates around the valley sides as we climb steeply, through deep forests, to the summit of **Brocken Mountain** formerly occupied by 2,000 Russian soldiers and spy cameras overlooking the border to the west. Today, it is a nature reserve and we can enjoy the magnificent views in peace before returning by steam train to Wernigerode. (B,D)



Quedlinburg

© GNTB

**A First Class rail holiday to enjoy picturesque towns and villages surrounded by a panoramic range of rocky crags romantic valleys, and fairytale woods - full of folklore, witches and steam trains.**



Harz Mountains Railway

Fares From **£1075**

**7** DAYS

© Harzer SchmalspurBahnen

### DAY 5

By train to Quedlinburg, for a magical, charming, rural journey by **narrow gauge steam train** through the romantic Selke Valley to the small spa, hunting lodge town of Alexisbad, beloved by Hitler's generals. After lunch we return by train for a guided walking tour of the **UNESCO protected**, medieval town of **Quedlinburg**. (B,L,D)

### DAY 6

A day of choice to relax and explore the traditional shops and cafés of **Wernigerode**, or to use your **Harz Mountains Railway Pass** and venture further by steam train. Perhaps cross the mountains north-south, with cork screw turns, pastoral plateau landscapes, and deep thick pine forests rich with local folklore of witches, disturbed only by wild boar. (B,D)

### DAY 7

Bidding farewell to beautiful Wernigerode we return by high speed train via Hanover, Cologne and Brussels, arriving back in London in the evening. (B,E)



Wernigerode

© GNTB

### DEPARTS

Saturday 6 June 2015  
Saturday 18 July 2015  
Saturday 26 September 2015

### FARE

From London St Pancras International:

First Class rail travel to/from Germany, including Standard Premier Eurostar	£1075
Single Traveller Supplement	£110

**JUNE/SEPTEMBER** Departure Supplement £20

6 nights' bed, breakfast & evening meal, 1 lunch  
Eurostar Standard Premier rail travel  
First Class rail travel to & from Germany  
All transfers, excursions & admissions as detailed  
Services of experienced Railtrail Tour Manager  
Hotel Porterage  
**GUARANTEED FARE**

### HOTELS

#### InterCity Hotel, Wuppertal

This city centre, English-speaking, hotel has a pleasant bar and restaurant serving local and international specialities. Modern en-suite rooms include satellite TV, radio, mini-bar and WiFi.

#### Hotel HKK, Wernigerode

This stylish, English-speaking, 4 star hotel is close by the historic Old Town, and features modern, comfortable en-suite rooms. Enjoy culinary delights in the buffet restaurant and relax in the Berliner Ziller bar or Top Fit Club.



Schwebebahn

© GNTB

# SWISS MOUNTAIN STEAM



## TOUR HIGHLIGHTS

- ★ Your choice of First or Standard Class rail travel to Switzerland and return
- ★ Shimmering blue lakes, past alpine meadows, up to heavenly skies, by steam train
- ★ Ride the extended Furka Steam Railway – original route of the Glacier Express
- ★ The amazing Brienz Rothorn steam mountain railway
- ★ Chartered steam train up the spectacular Schynige Platte
- ★ Lunch at the Schilthorn summit – James Bond 007 mountain
- ★ Lake Thun cruise & funicular up Harder Kulm
- ★ Coffee & cake at the Panorama Restaurant at Harder Kulm
- ★ Stay in beautiful car-free alpine spa town of Wengen
- ★ Bernese Oberland Pass – offering freedom of the region on your free day

### Also included in your Tour Fare:

- ★ Dinner every evening, plus 1 lunch and 1 tea
- ★ Standard Class 6 Day Bernese Oberland Pass
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Portage

## DAY 1

Relax as we take you by high speed train from the bustle of early morning London to **Interlaken**, then by local train to idyllic **Wengen** and a welcome evening meal at our hotel. (D)

## DAY 2

A day of steam in wonderful mountain scenery on the **Brienz Rothorn Railway**, Switzerland's oldest steam cog railway. It has climbed Rothorn Kulm (2244m) since 1892 at incredible gradients; the thrilling ride leads to spectacular mountain panoramas. We then cruise **Lake Brienz** by paddle steamer. (B,D)

## DAY 3

Joining a train to Thun, we set sail on Lake



Lake Lucerne Steamers

© swiss-image.ch

**Switzerland and steam trains - a delightful combination as we take you to the heart of this beautiful country to experience some amazing mountain rail journeys and glorious lake steamer cruises.**



Brienz Rothorn Railway

Fares From **£1595**

**8**  
DAYS

## DEPARTS

Wednesday 8th July 2015  
 Wednesday 29th July 2015  
 Wednesday 12th August 2015  
 Wednesday 26th August 2015  
 Wednesday 9th September 2015

View our amazing tour film of this holiday at [www.railtrail.co.uk](http://www.railtrail.co.uk)

## FARE

From London St Pancras International:

Standard Class rail travel to/from Switzerland, including Standard Eurostar	£1595
First Class rail travel to/from Switzerland, including Standard Premier Eurostar	£1895
Single Traveller Supplement	£95

7 nights' bed, breakfast & evening meal, 1 lunch, 1 coffee & cake  
 Eurostar and rail travel to and from Switzerland in the class of your choice  
 Standard Class 6 Day Bernese Oberland Pass  
 All excursions as detailed  
 Services of experienced Railtrail Tour Manager  
 Hotel Portage  
**GUARANTEED FARE**

## HOTEL

### Sunstar Hotel, Wengen

This 4-star hotel is noted for its caring reputation and beautiful setting with panoramic views. It is located in the centre of Wengen - just 200m from the station - a small, car-free spa town situated on a sheltered terrace at over 1300m above sea level, the majestic peaks of the Eiger, Mönch and Jungfrau as a backdrop. Pure mountain air invites sheer relaxation. Enjoy delicious evening meals with choice of main dishes in the lovely restaurant. Leisure facilities include bar, indoor pool, steam bath, sauna and sunbathing lawn. Bedrooms are en-suite, with TV, radio, telephone, safe, hairdryer and free mini-bar (mineral water, soft drinks, fruit juices and beer).

Thun towards Interlaken. On arrival we catch the **funicular up the Harder Kulm**, whose peak boasts magnificent views of lakes and mountains, and a lovely Panorama Restaurant, where we enjoy a welcome **coffee and cake**. (B,T,D)

## DAY 4

Travelling high into the mountains along part of the current Glacier Express route to Realp, where we board a steam train on the **Furka Steam Cog Railway** along the original 'Glacier Express' route - crossing viaducts, through tunnels and past alpine meadows full of flowers. Marvel at the Rhone glacier viewed between snow-covered mountain peaks en route to the line's newly extended terminus at Oberwald. (B,D)

## DAY 5

A day at leisure allows you to relax in **Wengen** or maybe use your **Bernese Oberland Pass** to explore the public transport system of this beautiful region. Most railways are covered in the pass, including the lines to **Lucerne** and **Bern**, Switzerland's handsome capital city. Or maybe visit **Gstaad** on the Golden Pass Line, or use your pass to gain a discount on the Jungfrau Railway. (B,D)

## DAY 6

Another special highlight awaits today, as we head for Wilderswil, where we join our **private steam charter train** up to **Schynige Platte** through alpine pastures, with great views of the Mönch, Eiger and Jungfrau. (B,D)

## DAY 7

One of the most amazing journeys in Switzerland as we travel by train and cable car to the summit of the '**James Bond**' mountain – the **Schilthorn**. Here we have lunch in the revolving restaurant, Piz Gloria from where 200 mountain tops can be viewed including the Eiger and the Jungfrau. (B,L,D)

## DAY 8

We return by high speed trains to London, arriving late afternoon. (B)



# ST TROPEZ, ANTIBES & MONTE CARLO

## TOUR HIGHLIGHTS

- ★ First Class rail travel to St Raphael and return including Standard Premier Eurostar
- ★ Visit the world famous resort of Monte Carlo
- ★ Cruise to sensational St Tropez
- ★ Relax in the Mediterranean resort of St Raphael
- ★ Scenic rail journey to the ancient town of Antibes
- ★ Enjoy a traditional French market day
- ★ Time at leisure in St Raphael and Frejus for shopping and sightseeing
- ★ Dine each evening in a Mediterranean seafront restaurant
- ★ Delightful promenade hotel with palm-fringed waterfront views

### Also included in your Tour Fare:

- ★ Dinner every evening
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Porterage

### DAY 1

By early morning Eurostar from London to Lille, then TGV to **St Raphael** where we check into the Hotel Continental, situated a short distance away from the railway station. Our evening meals featuring fresh local produce are taken in the relaxing ambience of a seafront restaurant beside the hotel. (E,D)

### DAY 2

This morning is free to explore **St Raphael** before we take a local train to the nearby resort of **Antibes** with its historic old town and dazzling marina, filled with yachts of the rich and famous. You may wish to visit the ancient castle Chateau Grimaldi - home of the Picasso Museum. (B,D)

### DAY 3

After breakfast we take to the water for a full day in **St Tropez**. The town is the playground of the rich and famous who, like you, are here to soak up the atmosphere and enjoy the wonderful surroundings. The marina is well worth visiting for the spectacle, and you never know who you may bump into! (B,D)



Nice

© ATOUT FRANCE/Jean François Tripeau-Jarry



Saint-Tropez

© ATOUT FRANCE/Michel Angot



Historic medieval Eze

© ATOUT FRANCE/R-Coast

**The French Riviera! We visit some of the most famous destinations travelling by boat trip to sensational St Tropez and the scenic rail journey along the stunning coastal route to visit Monte Carlo.**



Casino, Monte Carlo

**Fares From £1175**

**8 DAYS**

### DAY 4

Today is **Market Day in St Raphael**; enjoy a day at leisure to stroll and enjoy this local tradition which stretches over a mile, along the sea front from St Raphael to Frejus marina. (B,D)

### DAY 5

By train to **Nice** to enjoy the atmosphere of the narrow streets of the picturesque old town and harbour. Perhaps visit the Chateau or today's Antiques Market, then stroll the **Promenade des Anglais**, enjoying the clear air and soft light that has inspired many artists. (B,D)

### DAY 6

We take the stunning coastal rail journey to the one and only **Monte Carlo**. Home to the Grimaldi family, the Principality came to international fame with the marriage of Prince Rainer to Grace Kelly. Some of the many places to visit include the Cathedral, Palais du Prince, the Casino and the marina. (B,D)

### DAY 7

Your last day on the Riviera is free for you to enjoy the relaxed Mediterranean atmosphere of **St Raphael** and nearby **Frejus** with its Roman remains, or perhaps take the excellent bus or train services to visit nearby villages and towns such as St Paul de Vence or **Eze**. (B,D)

### DAY 8

After breakfast we take the TGV to Lille Europe and Eurostar to London St Pancras, arriving early evening. (B,E)

### DEPARTS

Thursday 09 April 2015  
 Thursday 14 May 2015  
 Thursday 11 June 2015  
 Thursday 17 September 2015

### FARE

From London St Pancras International:

First Class rail travel to/from France, including Standard Premier Eurostar	£1175
Single Traveller Supplement	£395

**MAY/JUNE/SEPT Departure Supplement £75**

7 nights' bed, breakfast & evening meal  
 Eurostar Standard Premier rail travel  
 First Class rail travel to & from France  
 All transfers, excursions & admissions as detailed  
 Services of experienced Railtrail Tour Manager  
 Hotel Porterage

**GUARANTEED FARE**

### HOTEL

#### Hotel Continental, St Raphael

Situated in a heart of the town the hotel benefits from its superb location, right on the Mediterranean marina waterfront, a short stroll from the city centre and railway station. Each well-appointed room features cable satellite TV, internet access, air-conditioning, safe, minibar and hairdryer.



# SWITZERLAND MORE INCLUSIVE

**NEW  
TOUR**



## TOUR HIGHLIGHTS

- ★ Your choice of First or Standard Class rail travel to Switzerland and return
- ★ A traditional Swiss chalet hotel in a peaceful mountain village
- ★ Packed lunches included whilst in Müren, plus wine, beer or soft drink with dinner
- ★ Views from the village of the towering peaks of Eiger, Mönch and Jungfrau
- ★ A leisurely walk with our hotelier, including al fresco grilled lunch
- ★ Visit the castles of Lake Thun by boat
- ★ Enjoy brunch at the Schilthorn mountain restaurant
- ★ Visit 007 Bond World at the Schilthorn
- ★ Bernese Oberland Pass – offering freedom of the region on your free days
- ★ Experience cosmopolitan Basel on a city tour
- ★ Cheese fondue farewell dinner in Basel

### Also included in your Tour Fare:

- ★ Dinner every evening, plus 5 picnic lunches
- ★ Wine, beer or a soft drink with dinner in Müren
- ★ Standard Class 6 Day Bernese Oberland Pass
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Porterage

## DAY 1

Departing London St Pancras by Eurostar, we cross northern France, where we change stations for the onward journey to Switzerland via Strasbourg. Our destination is **Müren**, a peaceful mountain village at an altitude of 1,600 metres, where we arrive by cable car for a six night stay at the small, charming Hotel Alpenruh, a family-run traditional Swiss chalet. (D)

## DAY 2

Get to know your hotelier, Urs, today with a **stroll in the Alpine meadows**. Learn about local customs and traditions, as well as mountain life, stopping for a grilled 'al fresco' lunch en route. The rest of the day is then free to continue exploring the locality or to travel a little further using your **Bernese Oberland Pass**. (B,L,D)

## DAY 3

A free day with **Bernese Oberland Pass** in your hand allows a myriad of opportunities. Enjoy the countless cable cars, travel to the attractive town of **Lucerne** over the **Brünig Pass**, or maybe visit **Bern**, Switzerland's handsome capital. A packed lunch will be provided by the hotel, allowing you the freedom to explore. (B,L,D)

## DAY 4

We travel to Interlaken, changing trains for

**Full-board at our resort, wine with dinner, a leisurely local programme and a huge choice of free day options - great value and freedom from a village whose outlook is of Eiger, Mönch and Jungfrau!**



Schilthorn - Piz Gloria Restaurant

**Fares  
From  
£1595**

**8  
DAYS**

## DEPARTS

Sunday 31 May 2015  
Sunday 13 September 2015  
Sunday 27 September 2015

## FARE

From London St Pancras International:

Standard Class rail travel to/from Switzerland, including Standard Eurostar	£1595
First Class rail travel to/from Switzerland, including Standard Premier Eurostar	£1895
Single Traveller Supplement (inc. Mountain View Room)	£285

Supplement for Mountain View Room £75 (per person based on two occupants)

7 nights' bed, breakfast & evening meal, 5 picnic lunches & a drink with dinner in Müren Eurostar and rail travel to and from Switzerland in the class of your choice  
Standard Class 6 Day Bernese Oberland Pass  
All excursions as detailed  
Services of experienced Railtrail Tour Manager  
Hotel Porterage  
**GUARANTEED FARE**

## HOTEL

### Hotel Alpenruh, Müren

A small family-run traditional Swiss chalet-style hotel, close to the cable car in a village with awe-inspiring panoramas. Our double rooms are on the village side of the hotel, however, mountain view rooms are also available for a supplement. Single rooms all afford mountain views. Bedrooms feature shower, wc, tv, stereo, minibar and wifi. Five picnic lunches are included, plus a glass of wine, beer or soft drink with dinner. The Alpenruh boasts a restaurant, bar and sun terrace with stunning views of Eiger, Mönch and Jungfrau mountains!

**Thun** on the northern shore of the lake with the same name. After some free time we visit **Thun Castle**, which was used to fortify the town in the Middle Ages. After admiring the castle's lake and mountain panoramas, we join a boat to **Oberhofen Castle** on the lakeshore, which once belonged to the Habsburgs. Finally, we take another **boat to Spiez** to visit **Spiez Castle** with its imposing tower and church within its gardens. (B,L,D)

## DAY 5

Another day at leisure allows you to relax in car-free **Müren** or maybe use your **Bernese Oberland Pass** to further explore the public transport system of this beautiful region. Why not travel further afield and visit **Gstaad** on the gorgeous **Golden Pass Line**, or use your pass to experience the **Brienzer Rothornbahn** or the **Harder Kulm** funicular. Once again, a packed lunch is included. (B,L,D)

## DAY 6

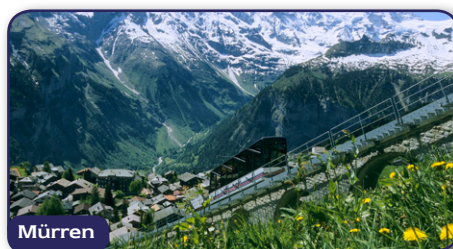
This morning we take the cable car up '**James Bond**' mountain – the **Schilthorn**. Here we have brunch and a celebratory glass of Prosecco in the revolving restaurant, **Piz Gloria** from where 200 mountain tops can be viewed including the Eiger and the Jungfrau. Entrance is also included to **007 Bond World** at the summit, before a free afternoon to explore further. (B,L,D)

## DAY 7

We bid farewell to our hosts and descend the mountain, travelling across Switzerland for a final night in **Basel**, where we stay at the Hotel St Gotthard, close to the station. After an **orientation city tour**, the afternoon is at leisure before we meet for a **farewell cheese fondue dinner** at a local restaurant. (B,D)

## DAY 8

We return to London via Strasbourg and Paris. (B)



Müren



Our hotel

## TOUR HIGHLIGHTS

- ★ First Class rail travel to Germany and return including Standard Premier Eurostar
- ★ Stay in the heart of Berlin at the Ellington Hotel with its musical heritage
- ★ Discover Berlin's fascinating contrasts
- ★ Spend a day at the German National Garden Show
- ★ Stay in style at the Schlosshotel Ballenstedt on the edge of the Harz Mountains
- ★ Experience UNESCO World Heritage at Dessau Wörlitz Garden Realm
- ★ Steam train to the top of the Brocken Mountain
- ★ Admire the world's largest rose collection in Sangerhausen
- ★ Try Wuppertal's Schwebebahn 'dingle-dangle' railway

### Also included in your Tour Fare:

- ★ Dinner every evening
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Portage

## DAY 1

Our journey begins by Eurostar in Standard Premier Class with a light meal. Changing at Brussels and Cologne, we arrive in **Berlin** for three nights at the historic Hotel Ellington. (E,D)

## DAYS 2-3

Our time in **Berlin** begins with a **guided coach tour**, taking in the contrasts of both the east and west sides of this once-divided city. Following this the rest of days 2 and 3 are free to explore independently. Close to our hotel is the **KuDamm**, West Berlin's centre with its famous **KaDeWe** store. The public transport system is uncrowded and easy to navigate, which gives easy access to the **Brandenburg Gate**, **Reichstag**, **Museum Island**, **Checkpoint Charlie** and **Alexanderplatz**. Alternatively, a short train ride away is **Potsdam**, home of Frederick the Great's palaces. (B,D)

## DAYS 4-5

Leaving Berlin by coach, we pay a visit to **Germany's National Garden Show** - BUGA.



Dessau Wörlitz

**First Class rail, Brocken by steam, four nights in a Palace Hotel, three more in a Berlin landmark, the German Garden Show, Dessau's Garden Kingdom, the world's largest rose collection – all on one tour!**



Brandenburg Gate, Berlin

**Fares From £1495**

**9 DAYS**

## DEPARTS

Friday 26 June 2015  
Friday 7 August 2015  
Friday 18 September 2015

## FARE

From London St Pancras International:

First Class rail travel to/from Germany, including Standard Premier Eurostar	£1495
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Single Traveller Supplement	£190
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**JUNE / SEPT Departure Supplement £100**

8 nights' bed, breakfast & evening meal  
Eurostar Standard Premier rail travel  
First Class rail travel throughout  
All transfers, excursions & admissions as detailed  
Services of experienced Railtrail Tour Manager  
Hotel Portage  
Fares based upon sharing a twin-bedded en-suite room; single rooms available for a supplement.

**GUARANTEED FARE**

## HOTEL

### The Ellington Hotel, Berlin

Located in the very heart of West Berlin, close to the KuDamm, the Ellington boasts a unique history. Opened as the 'Femina Palast' dancehall in the 'Golden 20s', it was resurrected as the Berliner Theater in 1948. However, the basement of the building became the 'Badewanne Club' in 1949, the hotspot of the Berlin jazz scene, with artists such as Duke Ellington and Dizzy Gillespie. A further brush with fame came in the 1970's, when the building became the 'Dschungel' club and hangout of David Bowie and Mick Jagger. Now a stylish and modern hotel within a listed building

### Schlosshotel Ballenstedt

Originally built in the 18th century to house the guests of the ducal house of Anhalt-Bernburg, the Schlosshotel Ballenstedt is a reconstruction within the palace park grounds and opposite the historic theatre. Today it is a modern 4\* hotel with restaurant and bar, plus leisure facilities including a swimming pool, sauna and steam bath.

2015 is the turn of the Havel Region to host the exhibition, which will take place across five sites. We begin in **Brandenburg an der Havel**, which will boast impressive themed gardens, before moving on to **Rathenow** to visit the floral displays at the Optikpark. We then continue our journey towards the Harz region and our hotel, **Schlosshotel Ballenstedt**, now a modern hotel perched on the edge of the palace park. Day 5 is free to relax with a stroll around the park landscape or to enjoy the hotel's leisure facilities. (B,D)

## DAY 6

More garden delights await on our excursion today to **Dessau Wörlitz**, home of the **UNESCO World Heritage 'Garden Kingdom'**. One of the first and largest English gardens in Germany, they were created by Duke Leopold III following a grand tour of Europe. During our time here we discover more about the gardens on a **guided tour**, also taking to the water for a **relaxing cruise** through the verdant landscape. (B,D)

## DAY 7

Travelling through the **Harz** to **Wernigerode**, we join the **Brocken Railway** for a steam ride through deep forests to the top of the Brocken Mountain. Formerly part of East Germany, the mountain was off-limits, however, today it is a nature reserve and we can enjoy the magnificent views in peace. On our way back to Ballenstedt, we visit the fabulous **Europa Rosarium** at Sangerhausen. The 8,300 varieties of rose on display within its 12½ hectares make the Rosarium the largest collection of roses in the world. (B,D)

## DAY 8

Bidding farewell to Ballenstedt, we transfer to Aschersleben station for the journey to **Wuppertal**. In Wuppertal we can enjoy the **Schwebebahn suspended railway** ahead of our final evening and dinner together at the InterCity Hotel. (B,D)

## DAY 9

Bidding farewell to Wuppertal, our journey home in First Class involves a change of trains in Cologne. In Brussels we join the Eurostar service to London St Pancras, travelling in Standard Premier Class with a light meal served to our seats. (B,E)

# LAKE GARDA & VENICE

**NEW  
TOUR**



## TOUR HIGHLIGHTS

- ★ First Class rail travel to Lake Garda and return including Standard Premier Eurostar
- ★ 4\* hotel in central Bardolino, close to lovely Lake Garda
- ★ Taste the local produce with a Bardolino wine tasting
- ★ Visit the stunning peninsula village of Sirmione by boat
- ★ Explore the canals, bridges and alleys of romantic Venice
- ★ Enjoy the dramatic northern part of the lake and Malcesine
- ★ Admire the views of Lake Garda from the Monte Baldo cable car

### Also included in your Tour Fare:

- ★ Dinner included every evening
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Portage

**Red wine and lakeside promenades - Bardolino is a great place to sample the grape, listening to Lake Garda gently lapping at its shores. Visit romantic Venice and explore Lake Garda by boat.**

**Fares  
From  
£1595**



Grand Canal, Venice

**10  
DAYS**

### DAY 1

Departing London St Pancras by Eurostar in Standard Premier Class with a meal served at our seats, we cross northern France, where we change stations for the onward journey by TGV in First Class to Italy. We spend the night in **Turin** at the Hotel Torino Centro. (E,D)

### DAY 2

Our journey through Italy continues by first class train, arriving at Peschiera on the southern shore of **Lake Garda**. A coach transfer takes us along the south-eastern side of the lake to our hotel, The Parc Hotel Gritti in **Bardolino**. (B,D)

### DAY 3

We enjoy a leisurely first day in **Bardolino**, with its lakeside promenade and lovely old town. As Bardolino gives its name to a wine region, it is logical to begin our stay here with a **wine-tasting** of the local produce, as we visit a local cantina. Here we taste local wines, including a superior and a reserve wine, plus olive oils with a selection of local salami and cheese. Following this, the rest of your day is at leisure to get to know Bardolino or relax in your hotel. (B,L,D)

### DAY 4

Today we take to the water on a **Lake Garda cruise**, heading towards the southern shore of the lake, where **Sirmione** proudly stands at the head of a narrow peninsula. Surrounded on three sides by Lake Garda's tranquil waters, Sirmione's fortified walls protect an Old Town of medieval streets and squares, with the lakeside never far away. A perfect place to sample an ice cream and watch the world go by. (B,D)

### DAY 5

A full day of relaxation to enjoy the leisure facilities at our hotel, explore **Bardolino** a little further, or maybe take to the water again.

Bardolino itself has a historic centre, its pretty squares populated with restaurants and cobbled lanes. The palm-lined waterfront is particularly attractive, overlooked by pastel-coloured houses. (B,D)

### DAY 6

Our full day excursion takes us east from Lake Garda to the amazing city of **Venice**, where a **private boat awaits to transfer us through the canals of this unique city to St Mark's Square**, surrounded by St Mark's Basilica, the Doge's Palace and overlooked by the Campanile bell tower. A **local guide** introduces us to the narrow streets, canals and bridges of this most romantic of cities. (B,D)

### DAY 7

Relax once more in **Bardolino** or enjoy the hotel's facilities, which include a spa area, featuring outdoor and indoor pools. (B,D)

### DAY 8

Our coach takes us northwards along the eastern side of the lake to **Malcesine**, where the rolling vineyards of the southern part of Lake Garda develop into brooding mountains and the broad expanse of water narrows considerably, affording the lake an almost fjord-like ambience, with dramatic cliffs rising from the water's edge. After free time in Malcesine, a town dominated by the Scaligeri Castle, we take a **cable car to the summit of Monte Baldo**, Lake Garda's highest mountain, climbing to 1750m with stunning panoramas of the lake. (B,D)

### DAYS 9 & 10

We return east through Italy to **Turin** for a final night at the Hotel Torino Centro. On Day 10 our high speed train heads to Paris, where we change stations for our final journey by Eurostar to London, with a light meal and refreshments served at our seats. (Day 9: B,D. Day 10: B,E)

## DEPARTS

Wednesday 6 May 2015  
Saturday 13 June 2015  
Friday 11 September 2015  
Monday 5 October 2015

## FARE

From London St Pancras International:

First Class rail travel to/from Lake Garda, including Standard Premier Eurostar	£1595
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Single Traveller Supplement	£225
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**MAY** Departure Supplement £55  
**JUNE / SEPT** Departure Supplement £100

9 nights' bed, breakfast & evening meal plus 1 light lunch  
Eurostar Standard Premier rail travel  
First Class rail travel throughout  
All excursions as detailed  
Services of experienced Railtrail Tour Manager  
Hotel Portage  
**GUARANTEED FARE**

## HOTEL

### Parc Hotel Gritti, Bardolino

Just a short walk from Bardolino's beach and lakeside promenade, the Parc Hotel Gritti is a resort within a resort, boasting three restaurants, poolside bar, and a bar and lounge area. The hotel also features an outdoor swimming pool, and indoor pool and a spa area including Jacuzzi and steam room. Rooms are well-equipped with minibars, tea & coffee making facilities, safe, bathrobe and slippers.

\*The September group stays at the Hotel Poiano, a beautiful spa resort amidst Mediterranean greenery high above the lake with stunning panorama of Lake Garda. A regular shuttle service connects the resort with Garda.



# THE ITALIAN LAKES - MAGGIORE, COMO & LUGANO

**NEW  
TOUR**

## TOUR HIGHLIGHTS

- ★ Standard Class rail travel to Lake Maggiore and return
- ★ 3\* family-run hotel in central Stresa, just a short walk from Lake Maggiore
- ★ Explore Lake Maggiore's Borromean Islands by boat
- ★ Experience the dramatic Centovalli Railway to Locarno in Switzerland
- ★ Cruise back to Stresa from Locarno across Lake Maggiore
- ★ Visit the attractive and cosmopolitan Swiss lakeside town of Lugano
- ★ Enjoy a relaxing cruise across Lake Como to beautiful Bellagio

### Also included in your Tour Fare:

- ★ Dinner included every evening
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Porterage

### DAY 1

Departing London St Pancras by Eurostar, we cross northern France, where we change stations for the onward journey by TGV to Italy. We spend the night in Turin at the Hotel Torino Centro. (D)

### DAY 2

Our journey through Italy continues by train to Milan, where we change onto the local service along **Lake Maggiore to Stresa**, where we spend seven nights at the Hotel Moderno. (B,D)

### DAY 3

Our first relaxing excursion departs Stresa by boat for Lake Maggiore's beautiful **Borromean Islands**. We cruise to Isola Bella for some free time to explore the village or perhaps visit the palace, before continuing to the tiny **Isola dei Pescatori** (Fishermen's Island). (B,D)

### DAY 4

A day at leisure in **Stresa** allows you to explore the attractive town and lakeside promenade. Alternatively, take the cable car high up above the town to Mottarone for great views of the region. (B,D)



Centovalli Railway

Explore three dramatic lakes from Stresa, nestled beside beautiful Lake Maggiore, with excursions to stunning Lake Como and attractive Lugano, plus the spectacular Centovalli 'Hundred Valleys' Railway.



The Pearl of Lake Como

Fares  
From  
**£1199**

**10  
DAYS**

### DAY 5

A great round trip awaits today, beginning with a rail journey from Stresa to Domodossola. Here we join the narrow gauge **Centovalli Railway**, which winds its way across 'a hundred valleys' into Switzerland and **Locarno** on the Swiss side of Lake Maggiore, ending the day with a relaxing **cruise back across Maggiore** to Italy and Stresa. (B,D)

### DAY 6

Today we join our coach to head into Switzerland again, where our destination is cosmopolitan **Lugano** beside the lake of the same name. The largest city in the Italian speaking Ticino region of Switzerland, the sunny climate and lakeside position of Lugano attracts the rich and famous. (B,D)

### DAY 7

Relax once more in **Stresa** or take to the rails to explore independently. Direct trains northwards lead to Switzerland, whereas southbound trains connect to Milan with its ornate Duomo. (B,D)

### DAY 8

Our coach takes us to another romantic Italian lake, **Lake Como**, whose serene waters we sail across to reach the delightful resort of **Bellagio**, positioned at the tip of Lake Como's scenic peninsula. Known as 'The Pearl of Lake Como', Bellagio's cobbled lanes are a great place to find Italian wares or enjoy an ice cream. (B,D)

### DAYS 9 & 10

We return through Italy to **Turin** for a final night at the Hotel Torino Centro. On Day 10 our high speed train heads to Paris, where we change stations for our final journey by Eurostar to London. (Day 9: B,D. Day 10: B)

## DEPARTS

Wednesday 26 May 2015  
Saturday 13 June 2015  
Saturday 11 July 2015  
Saturday 12 September 2015

## FARE

From London St Pancras International:

Standard Class rail travel to/from Lake Maggiore including Standard Eurostar	£1199
Single Traveller Supplement	£225

**MAY/JUNE/SEPT** Departure Supplement £30

9 nights' bed, breakfast & evening meal  
Eurostar Standard rail travel  
Standard Class rail travel to and from Lake Maggiore  
All excursions as detailed  
Services of experienced Railtrail Tour Manager  
Hotel Porterage

**GUARANTEED FARE**

## HOTELS

### Hotel Moderno, Stresa

Just a couple of streets from the lake, the Hotel Moderno is a small, typically Italian family-run hotel. Public rooms include a restaurant, a pleasant American bar in which to enjoy the famous spritz and a lounge. Rooms feature tv, safe, climate control and complimentary wifi.



Lugano

© swiss-image

# FLORENCE, TUSCANY, LAKE GARDA AND VENICE

**NEW TOUR**



## TOUR HIGHLIGHTS

- ★ Your choice of First or Standard Class rail travel to Italy and return
- ★ Four nights in the famous thermal spa town of Montecatini-Terme
- ★ Discover the great beauty and history of Florence
- ★ The architectural and artistic marvel that is Pisa
- ★ See the 'Leaning Tower'
- ★ Four nights in Desenzano on Lake Garda's southern shore
- ★ Relax on a boat cruise across Lake Garda to Sirmione
- ★ Marvel at the special beauty of Venice

### Also included in your Tour Fare:

- ★ Dinner every evening
- ★ Services of experienced Railtrail Tour Manager
- ★ Hotel Porterage

Imagine your photo album at the end of this tour with Pisa's leaning tower, Florence's Renaissance beauty, Lake Garda's serenity and Venice's bridges and canals all challenging for pride of place.

**Fares From £1545**



Rialto Bridge, Venice

© Saffron Blaze

**11 DAYS**

### DAY 1

Travel from London aboard Eurostar to Paris then TGV express direct to Turin where we have a welcome evening meal. (D)

### DAY 2

We commence our relaxing scenic rail journey through **Tuscany** by journeying to the traditional spa town of **Montecatini-Terme** and our ideally located hotel, from where we enjoy an **introductory walking tour**. (B,D)

### DAY 3

Back on the rails to the picturesque city of **Pisa**. Whilst the **Leaning Tower** will probably be the first port of call, don't miss the rest of the architectural and artistic marvels of this beautiful city, which is best explored on foot in a meandering leisurely stroll. (B,D)

### DAY 4

A free day to relax in the beautiful spa town of **Montecatini Terme**. Enjoy the old time grandeur of the town, stroll in the park or even enjoy spa treatments. You may wish to travel on the funicular railway to the upper hill top town and experience the spectacular views over typical Tuscany countryside. (B,D)

### DAY 5

Our rail excursion today is to the treasure



Sirmione, Lake Garda

trove of delights of **Florence** where after an **introductory guided tour** there is free-time to enjoy one of the most beautiful Italian cities that is the centre of Italian Renaissance. Florence's museums, palaces, and churches house some of the greatest artistic treasures in the world. (B,D)

### DAY 6

We head north through Tuscany and across the plains towards Italy's largest lake. Arriving in **Desenzano**, we transfer to our hotel for four nights on the shores of **Lake Garda**. (B,D)

### DAY 7

Today we take to the water on a **Lake Garda cruise to Sirmione**, surrounded on three sides by Lake Garda's tranquil waters, Sirmione's fortified walls protect medieval streets and squares, with the lakeside never far away. (B,D)

### DAY 8

A free day in **Desenzano** allows time to relax in the hotel's leisure facilities, explore the lakeside town, or take a boat trip to one of the other resorts. (B,D)

### DAY 9

Our full day excursion takes us to the amazing city of **Venice**, where a **private boat awaits to transfer us through the canals of this unique city to St Mark's Square**, surrounded by St Mark's Basilica, the Doge's Palace and overlooked by the Campanile bell tower. A **local guide** introduces us to the narrow streets, canals and bridges of this most romantic of cities. (B,D)

### DAYS 10 & 11

We begin our journey home, spending a final night in Turin, before travelling by TGV express direct to Paris. Here we board the Eurostar train to arrive back in London St Pancras International. (Day 10: B,D. Day 11: B)

## DEPARTS

Wednesday 20 May 2015  
Tuesday 9 June 2015  
Tuesday 1 September 2015

## FARE

From London St Pancras International:	
Standard Class rail travel to/from Italy, including Standard Eurostar	£1545
First Class rail travel to/from Italy, including Standard Premier Eurostar	£1845
Single Traveller Supplement	£235
<b>JUNE / SEPT Departure Supplement £50</b>	
10 nights' bed, breakfast and evening meal Eurostar and rail to & from Italy in the class of your choice	
All excursions as detailed	
Services of experienced Railtrail Tour Manager	
Hotel Porterage	
<b>GUARANTEED FARE</b>	

## HOTELS

### Hotel Boston, Montecatini Terme

Owned and managed by the same family for three generations, the Hotel Boston is conveniently located close to the spa and railway station. Facilities include a restaurant, an American bar and an outdoor swimming pool on the hotel's roof terrace. All rooms feature air-conditioning, satellite tv and safe.

### Hotel Oliveto, Desenzano del Garda

Situated a fifteen minute stroll along the lakeside promenade from Desenzano, the Hotel Oliveto boasts a bar and restaurant, a heated indoor pool, plus an outdoor pool with garden. Rooms are equipped with air conditioning, minibar, satellite tv and safe.

# On tour with Railtrail



**On a Railtrail Tours quality escorted holiday by train all the details are taken care of by us – allowing you to relax and enjoy the unique – and green – experience that is travelling by train.**

**Take Great British and Continental Railway Journeys in all seasons, through glorious scenery that is simply not accessible by road. You relax in the comfort of reserved seats, with the freedom to move around that makes the train journey all part of the pleasure.**



**Touring by train the Railtrail way – a great way to travel in comfort and style**

Consistent high standards combined with a friendly relaxed manner characterise our tours. All the attractions, excursions and journeys described are thoroughly researched, planned and organised by the Railtrail team and are **ALL INCLUDED** in your tour fare.

Similarly, we select all our hotels for their location, quality of service and facilities combined with the warmth of their welcome, style and character. Our tours feature delightful hotel and restaurant meals; each itinerary indicates all the meals we include.

Our dedicated Customer Service team will provide you with a personal service to assist you right from the moment of your first enquiry, through to your return home.

We will plan your train journeys and issue your tickets and seat reservations. We send you a personalised Railtrail itinerary for your holiday.

En route or at your UK destination station you will be met by your Tour Manager who will then escort your holiday throughout. European tours are escorted from and to London St Pancras International.



A short note to say how much the wife and I enjoyed your Harz Mountains tour... Everything went as advertised, all trains were on time and your Tour Manager Peter Hammond was an excellent ambassador for your company, even stepping off the train home at Creve Station to bid us farewell. I can't fault any part of the experience except that it passed all too quickly.

Mr & Mrs W., Sandbach June 2014



Canals, Steam & Historic Chester. It has been one of the best holidays that I have ever had with Railtrail Tours. The hotel was excellent, the food very good and the Tour Manager, Mr Keith Sykes was very knowledgeable on all the longboats and canals. There was a charming manner that made the holiday run like clockwork. Thank you for having organized an interesting and enjoyable five days.

Mrs S., Huntley June 2014



Switzerland was FANTABULOUS!! Hotels – all different but very good and comfortable. Excursions – superb! Tour Manager – well, what can I say! Steve was really good, helpful, thoughtful and efficient.

Mrs C., Stoke-on-Trent February 2014



Cornwall Classic. Just returned from another excellent Rail Trail tour. Well organised with a very good hotel with friendly and helpful staff, good food and sensibly paced day trips. Jim Ayres was first class, always ensuring we were comfortable and enjoying our trip. Well done we will see you again later in the year.

Mr M., Ely May 2014



## Some of the things we are often asked as customers plan their holidays by train...



### How many people will there be on the tour?

We ensure holiday arrangements are matched to the size of tour groups (typically 15 - 30 passengers) and always understand that you want attentive but not intrusive personal attention.

### I'm concerned - I will be travelling on my own...

Single travellers are made extremely welcome on our tours and they invariably appreciate and enjoy the convivial manner that typifies a Railtrail holiday. We realise that the fear of travelling alone can be a worrying experience for some people and can re-assure you that you will be travelling with friends on a Railtrail holiday – simply friends that you have not yet met.

### Who will be our Tour Manager?

Quite often our clients ask if a particular Tour Manager will be taking their holiday. Those who have travelled with us invariably make special mention of their Tour Manager and Railtrail take pride in the comments we receive about their kindness, skill, good humour, knowledge and willingness to help.

### Do I arrange my own travel to join a tour or pay extra for this?

UK tours' Fares tables do feature a "Join & Leave at Hotel" **Tour Base Fare** should you wish to drive or travel independently to the hotel.

However a unique feature of our holidays is that travel from your nearest or preferred rail station is **ALL INCLUDED** in your Railtrail UK tour fare. We can also arrange your rail travel to London to join our European and Worldwide tours.

### Do I have to carry my own luggage?

We do include luggage transfers and hotel portage whenever we can, however carriage of luggage is the client's responsibility including, on to or off a train (unless stated otherwise in the tour itinerary). We would recommend a modest sized suitcase with wheels and a retractable handle and a small piece of hand baggage per person.

### Can I send my suitcase ahead?

Luggage delivery services are increasingly popular. Arrange to have your luggage collected in advance from your home and delivered to your UK or European tour hotel, leaving you free to enjoy your holiday by train even more.

**Carry My Luggage** provides such a service and offers clients of Railtrail a **15% complimentary discount** off their prices. For details visit **www.carrymyluggage.com** or call **0845 009 0362**, and quote promotion code: **RTT10**.

### When will I get my travel tickets and itinerary?

These will be sent to you approximately 7 to 10 days before your departure date, and will include your detailed travel timings and tour joining arrangements. In the case of UK tours, the journeys linking your home station to the tour base are individually tailored to leisure travel fares and any applicable route restrictions. Reserved seats are included where the facility is provided.

### Can I come and see you? Where are you based?

You are very welcome to visit us during normal office hours – we love to meet all our holidaymakers.

We would however appreciate your telephoning to make an appointment beforehand. Our offices are in the centre of the historic market town of Leek in the Staffordshire Moorlands – between the Potteries and the Peak District.

### And to assure you, your money is protected ...

Financial protection of our clients' money is in place, with all your payments held in a designated Client Trust account and only released upon completion of your holiday. So no matter what method of payment you use your monies are 100% safe.

### Do you arrange holidays for groups? Of how many people?

Railtrail has over 35 years of experience of operating escorted holidays by rail for private groups. U3A, WI, Probus and even friends of heritage railways ask us to arrange their holidays by train, because we include an extensive range of excursions – and invariably something a little different – and we give all the benefits of group travel as well as looking after each individual traveller in the group.

Talk to us about your ideas and call upon our many years of experience and knowledge. However we tailor a tour for you, an experienced Railtrail Tour Manager will meet your group at your joining station, accompany you throughout your holiday – and back to your home station. Your tour itinerary, travel, seat reservations, accommodation, attractions, excursions and charters are all tailored to suit your group.

### Just a small group?

We can offer you a special 'Group Rate' if **EIGHT** or more wish to book on one of the tour departure dates in this brochure.



*We have just returned from the most wonderful and exhilarating Swiss Mountain Steam holiday.*

*The scenery was stunning. The trip up to the Schynige platte was so exciting, it was steam both ways! The Alpine Gardens were absolutely beautiful; all the trips had their own individual excitements. The final trip to the Schilthorn and Piz Gloria was breathtaking. Our courier Stephen did a wonderful job – he was entertaining and knowledgeable.*

*Miss D., Stoke-on-Trent August 2014*

*We returned from the Highland Winter Wonderland on Sunday. It was an excellent holiday and very good value for money. The hotel was very good and the staff very pleasant. Our Tour Manager Les Snaith was excellent – very friendly and informative. We would certainly recommend Railtrail and will both go again in the future.*

*Mr & Mrs P., Letchworth Garden City January 2014*





# BOOKING INFORMATION

**Don't delay to begin your holiday. With your booking made, sit back and relax - as we look after all the arrangements and your Railtrail quality escorted holiday by train gets underway.**

## HOW TO BOOK

You may book online at [www.railtrail.co.uk](http://www.railtrail.co.uk), over the telephone during office hours, or by you sending us a Railtrail Tours booking form along with your deposit. (A booking form is included in this brochure, may be downloaded from our website, or call 01538 382323 to request one by post.) Your Travel Agent may also submit your booking to us.

The Railtrail brochure includes full tour itineraries, hotel and fare information along with the information you need to make your booking.

All these details plus additional information can be found online at [www.railtrail.co.uk](http://www.railtrail.co.uk), including links to hotels and attraction websites, and extra features such as photo galleries and tour reports.

Visit [www.railtrail.co.uk](http://www.railtrail.co.uk) to check availability and book on-line any time of the day or night. If you have a query request a "Call Back" via the website - when you have found a departure date that you are interested in, simply submit your contact details and we will telephone you back during office hours to talk through the tour and help you make your holiday booking.

Please do not hesitate to contact us. The Railtrail team will be pleased to help you in any way we can.

Telephone: **01538 382323** E-mail us: [enquiry@railtrail.co.uk](mailto:enquiry@railtrail.co.uk)

**Please read this Booking Information section carefully; it is a step-by-step guide of things you need to know or consider and hopefully the answers to any questions you may have...**



## YOUR TOUR FARE

### UK Holidays

To calculate the cost of your UK holiday INCLUSIVE of rail travel from your nearest mainline station please consult the "Fares" table listed for each Tour.

Look down the table for the region from which you wish to travel, The amounts shown alongside are the Adult Tour Fare, per person (sharing a twin/double room).

Choose First or standard class rail travel to and from the Tour Base. **Please note: Some local and regional train services are standard class only**, so First class ticket holders will travel in standard class accommodation for these sections of journeys.

If you have a **National Railcard** (e.g. Senior) the amount in the "RC" column may also be deducted from your Tour Fare.

Alternatively, you may select the **Tour Base** fare as shown to "Join and Leave" at the tour hotel(s).

### European Holidays

Fares include rail travel from London St. Pancras International, however we can also provide you with connecting, flexible travel rail tickets to London from your chosen mainline station at a special value fare.

If you wish to travel independently to the Tour Base in Europe (e.g. by air), contact us outlining your proposed travel plans and we can provide a variation to the tour fare.





# BOOKING INFORMATION



## MAKING A BOOKING

Please complete each section and answer ALL questions in FULL during the booking process.

Please complete both sides of the form and sign it, having read the Railtrail Booking Information and Conditions. For bookings made online or over the telephone, a Passenger Information form including a Mobility Declaration will be sent to you for completion, signature and return.

A written confirmation of receipt of your booking will be forwarded to you; this includes when your balance of fare is due for payment. Whilst every effort is taken to ensure all details are correct, we ask that on receipt of all your documentation you check all the details and notify us immediately of any concerns.

### Deposit & Payments

At time of booking you need to pay £75 PER PERSON for UK Classic tours, £150 PER PERSON for ALL Signature and European Classic tours and £250 PER PERSON for worldwide tours. Remember – deposits are NON REFUNDABLE. It is important that you consider travel insurance arrangements before booking.

Our preferred means of payment is cheque or debit card. All payments by credit card will be charged a processing fee of 2.5%.

### Holiday Travel Insurance

For European and Worldwide tours it is a condition of booking that you are adequately insured and it is a condition of travel that before departure you provide to us details of your insurance arrangements (insurers name, your policy number and the emergency contact number stated on your policy) and also 'next of kin' / In Case of Emergency contact information.

For UK holidays this requirement is not mandatory for UK nationals but we do recommend that you are similarly insured and request that you do provide us with 'next of kin' / In Case of Emergency contact information; insurance is mandatory for NON-UK nationals and it is a condition that you provide details to us as above.

### When will I have to pay the balance?

The balance of fare is due for payment 9 weeks before departure date for UK Classic Tours and 13 weeks before departure date for ALL Signature, European Classic and Worldwide tours.

For bookings made less than 9 weeks before departure date (13 weeks for ALL Signature, European Classic and Worldwide tours) the full amount is due at time of booking.

Your Booking Confirmation & Invoice includes the date when your balance of fare is due by. You are liable for the full balance at this date.

## THE TOUR FARE

### What is included in the Tour Fare?

All rail travel throughout the holiday as described. Air travel where applicable. Connecting road travel from station to hotel (where necessary). Accommodation and meals as detailed in the tour itinerary. All excursions and admissions to attractions,

unless otherwise stated in the tour itinerary. Services of an experienced Tour Manager. VAT and local taxes where applicable.

UK tours: Rail travel to and from the Tour Base in your choice of First or standard class. Please note: Some local and regional train services are standard class only, so First class ticket holders will travel in standard class accommodation for these sections of journeys.



### What meals are included?

UK tours include half board accommodation with a full cooked breakfast and a choice three course table d'hôte evening meal, unless otherwise stated in the Fare table or tour itinerary.

European tours may be on a bed and buffet continental breakfast basis, half board or a mixture of both as stated in the Fare table or tour itinerary.

Each tour states in the Fare table what meals are included; at the end of each day initial letters in brackets indicate the meal(s) included: **B**reakfast, **L**unch (light), afternoon **T**ea, **D**inner, **E**urostar Standard Premier meal.

Please inform us when booking if any special preference is required (e.g. vegan, vegetarian, diabetic etc.).

### What is not included?

- Normally we do not include lunch unless specifically stated in the tour itinerary.
- 'Free day' excursions and activities, where suggestions are payable local.
- Any supplement for single travellers; this is shown in the Fare table.
- Passport, visa and insurances.
- Personal expenses.
- For European and Worldwide tours: Rail tickets from your home station to and from London; we can of course supply these on request, at special value fares that give travel time flexibility.

## YOUR MOBILITY & TOUR SUITABILITY

Due to the nature of our holidays, it is important that you have a reasonable level of fitness; some walking is involved.

If you are infirm or disabled in any way it is essential that you contact us before booking to enable us to advise suitability of your chosen tour. This request is made in good faith and your own interest, as we would not wish you to book on a tour where limited mobility would affect your enjoyment of the holiday.

As part of the booking process you are required to provide information about your mobility and fitness to travel on a touring holiday by train, which can be physically demanding.

Subsequently, if you arrive for a holiday with a condition that you have not previously disclosed to us and in the opinion of the Tour Manager your condition or lack of mobility would detrimentally affect the smooth running of the tour then the Tour Manager has the absolute discretion to cancel your booking at that time without compensation or refund. Please note, your Tour Manager cannot provide individual assistance with boarding and handling luggage. We are required by law to notify airlines of clients with reduced mobility including walking difficulties, broken limbs and pregnant women.

## UK RAILCARDS

Senior, Disabled Persons, Two Together, Family & Friends and 16-25 national Railcard holders qualify for a Fare deduction on UK tours as indicated in the Fares table (e.g. - £30). The Railcard must be carried at all times for examination during travel.

## WHAT TO WEAR

Dress code at the hotels is smart casual and experienced travellers take clothing based on 'mix & match', with 'layers' and sturdy shoes for travelling and excursions.

## LUGGAGE & ADVANCE DELIVERY SERVICES

We do include luggage transfers and portage whenever we can, however carriage of luggage is the client's responsibility including on to or off a train (unless stated otherwise in the tour itinerary). We consider lightweight suitcases with wheels and a retractable handle to be a necessity. We would recommend a modest sized suitcase and a small piece of hand baggage per person.

Please note, your Tour Manager cannot provide individual assistance with boarding and handling luggage.

You may also like to consider using a luggage delivery service who will arrange to transport your luggage from your home to your tour hotel. **Carry My Luggage** offer Railtrail clients a **15% complimentary discount**. Contact them directly on 0845 009 0362 or [www.carrymyluggage.com](http://www.carrymyluggage.com) and when booking quote **RTT10** to receive your discount.





# BOOKING INFORMATION

## HOTELS

The hotels used in our tours are of a good standard with all rooms having private bathrooms en suite, (NB this may be with bath or shower or both, depending on the hotel). Grades are based on local ratings, which vary country to country. All hotels have lifts unless otherwise stated.

Published Tour Fares are based on sharing a double or twin-bedded room; if you have a specific preference for either double or twin-bedded please state accordingly when booking and we will do our utmost to satisfy your request.

### Are Extra Nights available?

On UK tours, you may extend your stay, either before or after the Tour, subject to availability; please request when booking.

On European tours, if you are varying the Tour travel arrangements – for instance travelling out or back by air – please contact us to discuss your requirements.

### Single Rooms

Single travellers are made extremely welcome on our tours. However there is usually a single supplement for each tour as shown in the Fare details.



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## PASSPORTS & VISAS

**British Citizens:** For European and Worldwide tours a full ten year passport is required, and many countries stipulate that it is valid for at least 6 months beyond your return date. It is your responsibility to have a valid passport. Please allow at least one month and preferably three months for issue or renewal. We will advise you at the time of booking of any visa requirements.

If you are not a British Citizen you must also check immigration requirements with the appropriate embassy or consulate of the country/countries that you plan to visit or travel through.

## OVERSEAS HEALTHCARE INFORMATION

For European tours: A European Health Insurance Card (EHIC) allows EU citizens access to reduced-cost, sometimes free, medical treatment that may become necessary during your holiday in a European Union (EU) country and Switzerland. All UK residents should have one and carry it with them when travelling abroad. To apply go to: [www.nhs.uk](http://www.nhs.uk) and search "Healthcare Abroad", or phone: 0300 330 1350. To apply by post, pick up an EHIC form from the Post Office.

For Worldwide tours: We will advise you at the time of booking of any health precautions and immunisations recommended that we are aware of at the time of going to press with our tour information, but you should also seek advice from a qualified medical practitioner.

## CONCESSIONS

If you have free rail travel concessions please contact us regarding how these may be used; your tour fare will be adjusted accordingly. Railtrail cannot be held responsible for travel arrangements made by others using concessionary facilities.

## SMOKING

Hotel rooms and train seats will be reserved as NO-SMOKING where available unless the appropriate request is made when booking. Please note many train companies now operate a no-smoking policy. Also for the comfort of the majority, all road coach tours and excursions are designated no smoking. There will however be opportunities for smokers during stops.

## TOUR JOINING TRAVEL ARRANGEMENTS & ITINERARIES

Tour itineraries are individually tailored to leisure travel fares and any applicable route restrictions in the case of UK tour journeys linking your home station to the tour base. Reserved seats are included where the facility is provided. Detailed travel timings are shown in your Joining Arrangements and Tour Itinerary. This is sent to you with your travel tickets approximately 7 days before departure date.

## ACKNOWLEDGEMENTS

Railtrail Tours would like to thank all those who have assisted in the planning of our tours and production of this brochure - with time, information, words and photographs: all the train operating companies, railways, hotels, tourist offices, fellow tour operators, other organisations, individuals, members of the Railtrail team and their families - and our clients, who provide invaluable feedback and many compliments.



## INTRODUCE A FRIEND & RECEIVE £75 OFF A RAILTRAIL TOURS HOLIDAY\*

We find many of our new bookings come via **'personal recommendation'** from holidaymakers who have enjoyed travelling with us again and again.

If you are an existing Railtrail client and recommend us to a friend who hasn't travelled with us previously, please ensure

when they complete their booking form they note YOUR name and postcode at the foot of their form.

When they have completed their holiday you will receive a **£75 discount voucher\*** for each new client you introduce, which may be used towards the cost of your next Railtrail holiday.



**Passenger Information** Please provide us with all the following information in order to fully process your booking.

	Passenger 1 (Party Leader)	Passenger 2
Name		
Special Diets		
Any Medical Conditions or Disabilities		
Any Mobility Restrictions		

<b>Next of Kin:</b> Name		
Relationship		
Home Telephone		
Mobile		

<b>National Railcard:</b> Type		
Number		
Expiry Date		

*If a discount is claimed a valid National Railcard must be carried whilst on a UK tour.*

<b>Insurance Company</b>		
Insurer's Emergency Contact No.		
Policy Number		

*Insurance is not mandatory for UK residents travelling on UK tours*

<b>Passport:</b> Number & Issue Date		
Expiry Date		
Nationality		
Country / Authority issued by		

*A Passport is not required for UK tour bookings, but photo ID may need to be carried on some UK tours.*

**Are you travelling with anyone else on this tour who will have sent us a booking form independently?**

If so, whom? \_\_\_\_\_

Please tick on both of your Booking Forms to indicate that you wish Railtrail to make adjacent seat reservations where possible.

**DECLARATION To be completed by the First Passenger (Party Leader) on behalf of ALL of the party**

**MOBILITY DECLARATION**

See "Your Mobilty & Tour Suitability", Booking Information, page D.

I declare that I and all of my party are capable of:

- \* Carrying and lifting our own luggage on to and off trains?  YES  NO
- \* Walking at a reasonable pace as part of a group?  YES  NO
- \* Climbing steps without assistance?  YES  NO

If the answer is **NO** to any of these questions, you or your travel agent will need to discuss the suitability of your chosen tour with Railtrail before booking.

Please do not hesitate to contact us.

I have read and I understand the **Railtrail Booking Information** and I have provided the **Passenger Information** needed to process this booking. I have read and I accept the **Railtrail Booking Conditions** on behalf of all of the above named passengers and understand the importance of the **Mobility Declaration**.

I enclose a deposit payment as described above, and undertake on behalf of myself and my party to pay the required balance money no later than **13 weeks** (All Signature, European & Worldwide tours) / **9 weeks** (UK tours) before the departure date.

Signed \_\_\_\_\_

Date \_\_\_\_\_

Name (BLOCK CAPITALS)



**Return this signed Booking Form by fax to 01538 382525 or post to:**

**Railtrail Tours Limited, 43 St. Edward Street, Leek, Staffordshire Moorlands ST13 5DN**

**Telephone: 01538 382323 email: enquiry@railtrail.co.uk www.railtrail.co.uk**

# BOOKING CONDITIONS



The following Booking Conditions together with the information contained in our Brochure, Website, Tour Details and Itinerary form the basis of your contract with us. Please read them carefully as they apply to all bookings you make with us and set out our respective rights and obligations.

In these conditions 'we' and 'ourselves' means Railtrail Tours Limited; 'you' means the person making the booking to travel on a Tour, and includes any person travelling with or in the care of you or for whom you make any booking arrangements with the Company. 'Hotel' includes any accommodation provided or offered to you.

## 1. CONSUMER PROTECTION

In accordance with the provisions of article 7 of the EC package travel directive 90/314, your tour monies are held in a specially designated trust account until completion of the holiday. In the unlikely event of our insolvency the Trustee will refund all monies paid by yourselves from that account.

If you have booked your Railtrail holiday via an authorised travel agent all monies are held by that agent until paid to us or refunded to you. In the unlikely event of the travel agent's insolvency we cannot be held responsible for any monies paid by you to the travel agent but not subsequently transferred to Railtrail Tours Ltd.

All rail tickets issued by Railtrail Tours Ltd are guaranteed good for travel by the Rail Settlement Plan Ltd.

All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see below for further information, or for more information about financial protection and the ATOL Certificate go to: [www.atol.org.uk](http://www.atol.org.uk). Our ATOL number is 9056. In the unlikely event of our insolvency the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. ATOL protection applies to all holidays that include air travel.

## 2. BOOKING FORM, PAYMENTS & INSURANCE

A Railtrail Tours Booking Form is to be completed. A Railtrail Tours Booking Form is to be completed in full as part of the booking process; for bookings made online or over the telephone, a Passenger Information Form including a mobility declaration will be sent to you for completion and return. At time of booking a deposit is payable per person: £75 for UK Classic tours, £150 for ALL Signature and European Classic tours and £250 for Worldwide tours. Deposits are NON REFUNDABLE.

The balance of fare is due for payment 9 weeks before departure date for UK Classic Tours and 13 weeks before departure date for ALL Signature, European Classic and Worldwide tours; for bookings made less than these number of weeks before departure the full amount is due at time of booking. Our preferred means of payment is cheque or debit card. All payments by credit card will be charged a processing fee of 2.5%.

If your fare includes a Railcard discount it is your responsibility to carry your valid Railcard(s) on tour and each day train travel is featured.

Voucher discounts and donation offers apply to new bookings on UK & European Railtrail operated tours only; they cannot be applied retrospectively. Vouchers are redeemable one voucher per person per tour. A voucher may not be used in conjunction with any other offer. Donations are based upon the standard passenger fare only and payable when travelled.

Holiday Insurance: For European and Worldwide tours it is a condition of booking that you are adequately insured and it is a condition of travel that before departure you provide to us details of your insurance arrangements (insurers name, your policy number and the emergency contact number stated on your policy). For UK holidays this travel insurance requirement is not mandatory for UK nationals but we do recommend that you are similarly insured; insurance is mandatory for NON-UK nationals and it is a condition that you provide details to us as above.

We request that you provide to us details of 'next of kin' / In Case of Emergency contact information, for each passenger in your party.

For European and Worldwide tours a full ten year passport is required, and many countries stipulate that it is valid for at least 6 months beyond your return date; it is your responsibility to carry a valid passport on tour.

## 3. CANCELLATION

### IF YOU CANCEL YOUR HOLIDAY

If at the time of cancellation your full balance payment due by this time has NOT been received your liability for the relevant balance remains.

Should you cancel your booking, we will refund against cancellations RECEIVED IN WRITING as follows:

#### a) UK Classic Tours

- More than 62 days before departure date - Loss of deposit only
- Between 30 and 62 days before departure - 50% refund
- Less than 30 days before departure date - No refund

#### b) ALL Signature, European Classic & Worldwide Tours

- More than 90 days before departure date - Loss of deposit only
- Between 45 and 90 days before departure - 50% refund
- Less than 45 days before departure date - No refund

Outstanding amounts not refunded by us may then be claimed from your insurers, subject to their terms & conditions.

### 3.2 IF WE CANCEL YOUR HOLIDAY

Whilst all tours and facilities shown here are subject to alteration or amendment without notice, in the very unlikely event of cancellation of the tour by ourselves all monies paid will be refunded immediately in full, or you may request they be transferred to a different tour.

### 3.3 INSUFFICIENT DEMAND

If the cancellation has been caused by insufficient demand then at least two weeks notice will be given prior to departure date.

If the tour is cancelled by ourselves in addition to refunding all monies paid we will pay compensation in accordance with and limited to the scale below:

- 42 days or more before departure - Nil
- From 28 to 41 days before departure - £10
- From 14 to 27 days before departure - £20

## 4. FORCE MAJEURE

Please note, compensation will not be payable if we are forced to cancel your holiday due to force majeure, including industrial dispute, war, terrorist activity, natural disaster, adverse weather conditions and all similar events outside our control.

## 5. ALTERATIONS

### 5.1 IF WE CHANGE YOUR HOLIDAY

Alterations to the published itinerary occur occasionally for a variety of operational reasons. Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so. Although we will advise any major amendments to you in writing prior to departure if circumstances permit, we cannot guarantee to include every area or place mentioned in the brochure, although every effort will be made to do so. If an alternative hotel is used in place of the one published, this will be of at least the same standard.

### 5.2 ALTERATIONS TO YOUR BOOKING BY YOU

Once we have confirmed your booking should you wish to make an alteration we will do our utmost to make the change. However, we reserve the right to charge an alteration fee of £20 per person, together with any costs or charges incurred or imposed by any of our suppliers. Any alteration to your booking requested less than 60 days prior to departure may need to be regarded as a cancellation.

All cancellations will be subject to the cancellation charges set out in the relevant clauses.

## 6. RESPONSIBILITIES

We undertake to use due care in arranging your holiday and accept liability for any acts or omissions on the part of our staff. However in common with most other travel operators we do not exercise direct control over the day-to-day running of services provided by ferries, railways, airlines, hotels, attractions, etc included within our itineraries and all tickets are issued subject to the terms and conditions of all third party carriers and suppliers used.

In the unlikely event of industrial action by staff of a third party carrier or supplier necessitating a delay or change to your itinerary Railtrail Tours Ltd. cannot be held responsible for any additional costs incurred. We will, of course, make every effort to assist in making suitable alternative arrangements.

## 7. FLIGHTS

All flight details, including timings, given on booking and detailed on your Confirmation & Invoice are for general guidance only and are subject to change. The latest timings will be shown on your itinerary which will be sent to you approximately 7 days before departure. You must accordingly check all details very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after itineraries have been despatched; we will contact you as soon as possible if this occurs.

We are not always in a position to confirm the airline, aircraft type and airport of destination which will be used in connection with any flight included in your holiday. Where this information is provided, at any time, it is subject to change. Any such change will be treated as a minor change and will not entitle you to cancel or change to other arrangements without paying our normal fees.

## 8. PROBLEMS & COMPLAINTS

We trust that you will thoroughly enjoy your Railtrail Tours holiday. Should a concern arise during the tour will you please bring it to the immediate attention of your Tour Manager who will endeavour to resolve it on your behalf. In the unlikely case of the concern not being resolved to your satisfaction please put your complaint IN WRITING to our office address within ten days of the completion of the tour.

## 9. SUITABILITY & BEHAVIOUR

It is your responsibility to provide accurate information about your mobility, health and fitness at the time of booking, and to advise us of any change to your level of mobility or health and fitness between booking your holiday and joining your tour. For bookings made online or over the telephone, a Passenger Information Form including a mobility declaration will be sent to you for completion and return.

If you arrive for a holiday and in the opinion of the Tour Manager your condition or lack of mobility means you are likely to be incapable of coping with the tour or to experience significant difficulties in doing so then the Tour Manager has the absolute discretion to terminate your booking at that time without refund or compensation to you for either monies paid or costs incurred by you as a result of this termination.

If in the reasonable opinion of the Tour Manager, Hotel Manager, Train Manager, or any other person in authority your behaviour is causing danger, damage, distress or annoyance to others we reserve the right to terminate your holiday at the Tour Manager's absolute discretion. Should this be the case then we will also not be liable to refund or compensate as above.

## 10. EXCHANGE RATE & FARE ADJUSTMENTS

Unless stated otherwise in Tour Details, we reserve the right to increase or decrease European and Worldwide tour fares if at the time the balance of fare falls due there has been a fluctuation greater than 5% in the exchange rate shown by the tour fare, or increases above 2.5% in aircraft fuel, overlying charges, airport charges or scheduled air fares.

## 11. DATA PROTECTION

In agreeing to these booking conditions you acknowledge that we will collect personal information about you that is relevant to your holiday, including items relating to diet and health. We may pass this information on to our suppliers, often overseas, to enable them to deliver to us and you the services required. We undertake not to pass on this information for any other purpose other than the provision of your holiday. Enquiries and bookings made through a third party may also be subject to their information sharing policies.

## 12. CONTRACT

The contract and any claims arising shall be governed by English law and all proceedings shall be within the exclusive domain of the English courts.

## RAILTRAIL TOURS LTD

43 ST EDWARD STREET, LEEK  
STAFFORDSHIRE MOORLANDS  
ST13 5DN

TEL: 01538 382323

FAX: 01538 382525

REG. NO.: 02509776

Book now – online at [www.railtrail.co.uk](http://www.railtrail.co.uk) or telephone: 01538 382323



# RAILTRAIL TOURS 2014/15 DEPARTURES

## QUALITY ESCORTED HOLIDAYS BY TRAIN

For full details of all tours visit [www.railtrail.co.uk](http://www.railtrail.co.uk) or call us on 01538 382323

Date Tour Days

### November 2014

Thu 27 Cologne Christmas Markets & the Kaiser's Carriage 4

### December 2014

Wed 3 Dresden Festive Steam 7

Thu 4 Highland Winter Wonderland 4

Sat 6 Highland Festive All Inclusive 4

Sat 27 Black Forest New Year Steam & More 7

### January

Thu 15 Highland Winter Wonderland 4

### February

Sun 1 Glacier Express & Swiss Mountain Railways 6

Sun 8 Glacier Express & Swiss Mountain Railways 6

Thu 12 Highland Winter Wonderland 4

### March

Sat 28 Springtime Highlander 5

### April

Thu 9 St Tropez, Antibes & Monte Carlo 8

Sat 11 Springtime Highlander 5

Sun 19 Welsh Mountains Steam & Coast Rail Voyager 4

Mon 20 Devon Riviera & Cornish Coast 8

Wed 22 Canals, Steam & Historic Chester 5

Thu 23 Yorkshire Moors by Steam 5

Fri 24 Paris & Chateau Montvillargenne 4

Sat 25 Springtime Highlander 5

Mon 27 Romantic Highlander 6

Thu 30 Beethoven's Bonn & Railways of the Rhine 5

### May

Sat 2 Hebridean Islands Discovery 8

Mon 4 Queen of Scots 8

Mon 4 Wonderful Wales 6

Wed 6 Cornwall Classic 6

Wed 6 Lake Garda & Venice 10

Thu 7 Isle of Man Explorer 5

Fri 8 Devon Riviera by Steam 4

Sat 9 Highland Rail Voyager 4

Sun 10 Langley Castle, Beamish & Hadrian's Wall Country 5

Mon 11 Exclusive Emerald Isle 6

Thu 14 Yorkshire Moors by Steam 5

Thu 14 St Tropez, Antibes & Monte Carlo 8

Sun 17 Augill Castle & the Yorkshire Dales 5

Sun 17 Best of the Rhine & Moselle 6

Mon 18 Highland Adventure 4

Mon 18 Lake District & Cumbrian Mountains Rail Roamer 7

Mon 18 Devon Riviera & Cornish Coast 8

Wed 20 Florence, Tuscany, Lake Garda & Venice 11

Thu 21 Guernsey & Sark Explore & Relaxation 6

Thu 21 Beethoven's Bonn & Railways of the Rhine 5

Mon 25 Romantic Highlander 6

Tue 26 The Italian Lakes - Maggiore, Como & Lugano 10

Sun 31 Swiss More Inclusive 8

### June

Wed 3 Canals, Steam & Historic Chester 5

Fri 5 Devon Riviera by Steam 4

Date Tour Days

### June Cont.

Sat 6 Harz Mountains Steam - the Jewel of Germany 7

Sat 6 Swiss Glacier Express, Lakes & Mountains 6

Sun 7 Welsh Mountains Steam & Coast Rail Voyager 4

Mon 8 Queen of Scots 8

Mon 8 Exclusive Emerald Isle 6

Tue 9 Florence, Tuscany, Lake Garda & Venice 11

Wed 10 Cornwall Classic 6

Thu 11 St Tropez, Antibes & Monte Carlo 8

Fri 12 Paris & Chateau Montvillargenne 4

Sat 13 Highland Rail Voyager 4

Sat 13 Lake Garda & Venice 10

Sat 13 The Italian Lakes - Maggiore, Como & Lugano 10

Sun 14 Langley Castle, Beamish & Hadrian's Wall Country 5

Sun 14 Best of the Rhine & Moselle 6

Thu 18 Yorkshire Moors by Steam 5

Sun 21 Augill Castle & the Yorkshire Dales 5

Mon 22 Highland Adventure 4

Mon 22 Lake District & Cumbrian Mountains Rail Roamer 7

Thu 25 Isle of Man Explorer 5

Fri 26 Berlin, the Brocken & Germany's Glorious Gardens 9

Sat 27 Highland Rail Voyager 4

Tue 30 Romantic Highlander 6

### July

Fri 3 Devon Riviera by Steam 4

Fri 3 Paris & Chateau Montvillargenne 4

Sun 5 Welsh Mountains Steam & Coast Rail Voyager 4

Wed 8 Wonderful Wales 6

Wed 8 Cornwall Classic 6

Wed 8 Swiss Mountain Steam 8

Thu 9 Isle of Man Explorer 5

Sat 11 The Italian Lakes - Maggiore, Como & Lugano 10

Sat 18 Harz Mountains Steam - the Jewel of Germany 7

Sat 25 Swiss Glacier Express, Lakes & Mountains 6

Wed 29 Guernsey & Sark Explore & Relaxation 6

Wed 29 Swiss Mountain Steam 8

Thu 30 Beethoven's Bonn & Railways of the Rhine 5

### August

Sun 2 Welsh Mountains Steam & Coast Rail Voyager 4

Fri 7 Berlin, the Brocken & Germany's Glorious Gardens 9

Wed 12 Swiss Mountain Steam 8

Mon 17 Devon Riviera & Cornish Coast 8

Wed 26 Swiss Mountain Steam 8

Sun 30 Welsh Mountains Steam & Coast Rail Voyager 4

### September

Tue 1 Florence, Tuscany, Lake Garda & Venice 11

Wed 2 Canals, Steam & Historic Chester 5

Thu 3 Beethoven's Bonn & Railways of the Rhine 5

Fri 4 Devon Riviera by Steam 4

Sun 6 Langley Castle, Beamish & Hadrian's Wall Country 5

Mon 7 Queen of Scots 8

Mon 7 Wonderful Wales 6

Wed 9 Cornwall Classic 6

Wed 9 Swiss Mountain Steam 8

For later 2015 Departures and to request brochures visit [www.railtrail.co.uk](http://www.railtrail.co.uk) or call 01538 382323



Railtrail Tours Ltd  
43 St. Edward Street, Leek  
Staffordshire Moorlands  
ST13 5DN  
Tel: 01538 382323  
Fax: 01538 382525  
email: [enquiry@railtrail.co.uk](mailto:enquiry@railtrail.co.uk)  
[www.railtrail.co.uk](http://www.railtrail.co.uk)

