



# SPRING & SUMMER

UVC INTERNATIONAL  
NEWSLETTER



# MEMBER EXPERIENCE DIRECTOR UPDATE



## INTRODUCING NICHOLAS LAREZ

We are pleased to introduce you to Nicholas Larez, our new Director of Member Experience. With thirteen years of experience in tourism and hospitality, Nicholas will be a vital asset to ensuring that you enjoy your membership to the fullest extent.

Nicholas has served as a General Manager for the Hyatt Hotels Corporation, Aston Hotels & Resorts, and Hilton Worldwide. His extensive background working in the hospitality industry allows him to further understand the desires of our members, and has the knowledge and passion to make these desires become a reality.

With Nicholas as your Director of Member Experience, you will now see a focus on your experience with your membership. One of the first initiatives that Nicholas has acted on is redesigning UVC International's member service vision, which is for members to "Experience the extraordinary!"

The tag line will be seen on all newsletters and email communications that you receive from UVC International moving forward and is a reminder that we are here to continuously provide you with renowned vacation experiences.

You, our valued members, are what make the Clubs we service so special. We thank you for your membership with us and look forward to providing you with extraordinary vacation experiences.

# HIGHLIGHTED MEMBER EXPERIENCES



*"Wow... what great memories seeing us standing on the golf course at the Islands of Loreto! It's absolutely beautiful there!"*

- Darren LaBrucherie



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**LOVE VILLA  
DEL ARCO!**

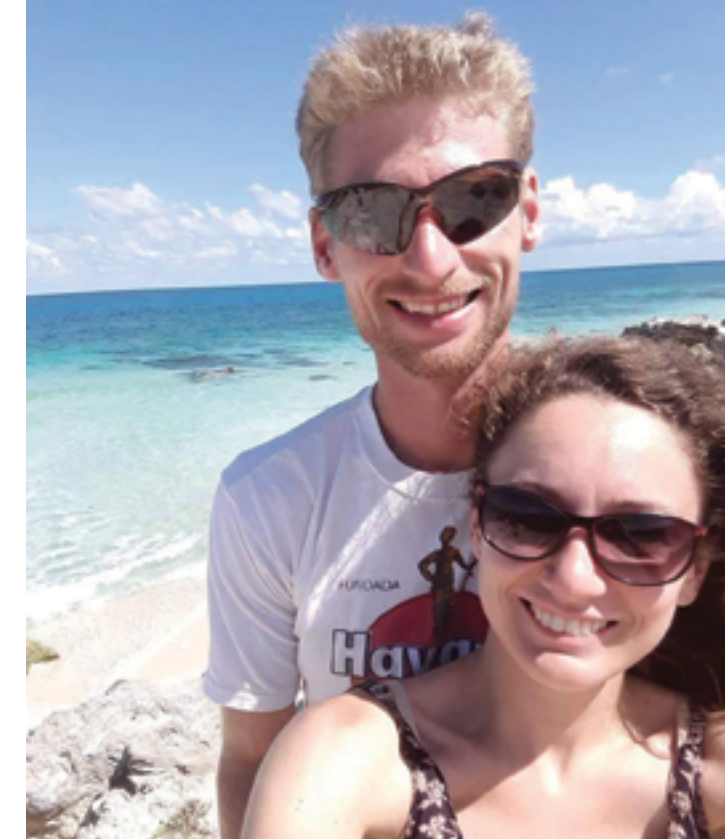
”  
- Joyce Nelson

*"I had a great visit with an old friend I hadn't seen in 4 years at Villa del Palmar Flamingos in December. We may have to make it an annual gathering, just with more old friends!"*

- Pat Nowlan

*"We go to Puerto Vallarta every year and our family visits us on many occasions. Great place to vacation and relax."*

- Donna Callahan



*"My wife and I sent our youngest daughter and her new husband to your beautiful resort for their honeymoon. They had a great time in Cancun and loved your resort, you treated them like royalty. We knew they would be in good hands and you would look after them like family. Thank you!"*

- Gary Parker and  
Lynn Wendorf



*"I took my husband on his first trip to Mexico to Villa del Palmar Cabo for the first time in 2003 and he's been hooked ever since. We have been to one of the Villa del Palmar resorts every year since. Great places to get away from the cold, snowy winters of British Columbia. Looking forward to our next trip coming up soon!"*

- Darlene & Bill Belziuk

In 2004 we visited Villa del Palmar Cabo for the first time. As soon as we got home from that vacation we knew we wanted to go back! We returned in the Spring of 2005, this time with our daughter, her husband and grandson.

We all loved the resort and Cabo so we decided to purchase our membership. We knew this was a place we wanted to bring our family for vacations. We have returned for vacations every year since 2005, several times with our two daughters and their families. Two of the three grandchildren made their first trips to Cabo before they could walk and the oldest is now 14.



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**THE STAFF  
 REALLY  
 TAKES CARE  
 OF YOUR  
 NEEDS**  
 ”



# MEMBER SPOTLIGHT

We started vacationing with UVC about 8 years ago with the purchase of our Vacation Timeshare. We met some very dear friends our first year in Cabo (also UVC Owners) and we have traveled with them to Mexico every year since. This is an annual experience we all look forward to.

Villa del Palmar at the Islands at Loreto is our favorite resort because it is so wonderfully decadent and a truly relaxing

transition from real life to real pleasure for one whole week. There is as much to do and as little to do as you want.

The staff really takes care of your needs. They are all like family. The chef even made us a special desert this year to celebrate with us! It is lovely to go back each year and see the same faces.

*-Written by Lesley Wise*

We enjoy both Villa del Arco and Villa del Palmar Cabo. Our grandkids love the whale slide and the Kid's Club activities at Palmar. They like the pirate ship at Villa del Arco and the zero entry pool. We have enjoyed the many activities that Cabo has to offer including swimming with the dolphins, parasailing, snorkeling on the Cabo Escape and many days just relaxing by the pool. Thanks to the Villa Group Resorts our family will continue to make great vacation memories that will last a lifetime!

*-Written by Barb Ehlers*



# DANZANTE BAY GOLF COURSE AT THE ISLANDS OF LORETO GRAND OPENING



**WORLD-RENOWNED GOLF COURSE  
DESIGNER REES JONES BOASTS,  
"THE 17<sup>TH</sup> HOLE, PERCHED HIGH ABOVE THE  
SEA OF CORTEZ, IS ALREADY BEING CALLED  
ONE OF THE ICONIC HOLES IN ALL THE GAME."**

Villa del Palmar at the Islands of Loreto is pleased to announce the grand opening of the Danzante Golf Course. This course takes players through a variety of settings, including valleys, arroyos, foothills and dunes, with holes featuring stunning views of the Sea of Cortez, the majestic Sierra de la Giganta mountain range, the Danzante Bay and the surrounding Islands of Loreto.

Both avid and casual golfers will want to experience this majestic course that utilizes the surrounding beauty to create one of the most breath-taking golf courses you will ever see. Situated on one of the most pristine coastlines in the world and in a protected marine park, Villa del Palmar at the Islands of Loreto adheres to stringent environmental rules to conserve the unique natural charm that greets members and guests from the moment they arrive.

The Golf Course is now open from 7:00 am - 5:00 pm daily. Twilight rounds begin at 2:00 pm. The official Grand Opening Celebration will occur this December.

To celebrate the new golf course, Villa Preferred Access points members will be able to pre-purchase Green Fees with their annual points. For a limited-time purchase all golf related services including green fees, cart rentals, club rental, bucket of balls, and lessons with 100% points – no cash requirements!

We hope to welcome you to this beautiful new Golf Course to experience these "world-class" amenities for yourself.

**Call 800-852-4755** for more information and to book your next vacation today!



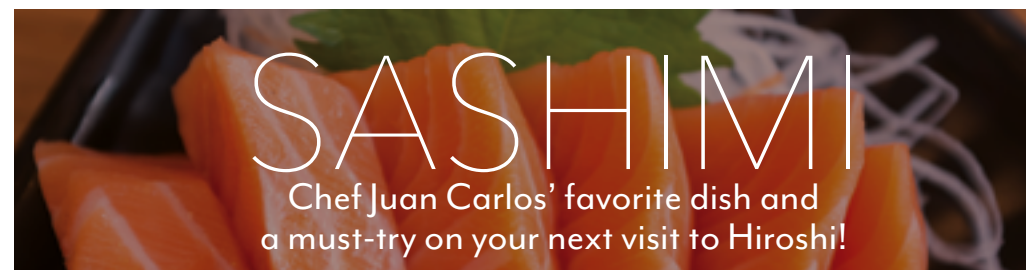
## HIROSHI AT VILLA DEL PALMAR CANCUN

Hiroshi is a contemporary sushi restaurant that celebrates the artistry of Japanese and East Asian cuisine, delivering dishes that tantalize the taste buds with new textures and flavors.

Providing an elegant and peaceful setting for gourmet Japanese and East Asian choices, Hiroshi offers sashimi, sushi, soups, tempura, yakitori, lobster, shrimp, chicken, steak and vegetables, all prepared with the utmost delicacy and originality.

The culinary signature of Hiroshi's chef, Juan Carlos Chávez is found in the way he merges minimalism, avant-garde presentation and powerful flavors, seeking the perfect way to present his creations for spectacular effect.

Chef Juan Carlos Chávez has 18 years of experience working in Japanese restaurants. He loves making food that he enjoys tasting, and this fuels his passion for delivering exceptional dining experiences for all.



**SASHIMI**  
Chef Juan Carlos' favorite dish and  
a must-try on your next visit to Hiroshi!

Chef Juan Carlos Chávez has one piece of advice for all members and guests, and that is "to come to Hiroshi, sit at the sushi bar, and let yourself be pampered by the chefs." Whatever your taste buds desire, the Hiroshi team can provide you with favorite recipes and new recommendations so you can elevate your next dining experience at Villa del Palmar Cancun.



## MEET HIROSHI'S CHEF, JUAN CARLOS CHÁVEZ

# PASITOS DE LUZ

Eagle's Wings Foundation helped Pasitos de Luz celebrate its new facility's grand opening in October 2016. Now we need to work to finalize transportation services so that new facility can continue Pasitos de Luz's important work caring for disabled children from low-income families in Puerto Vallarta, Mexico. Pasitos de Luz was founded more than fourteen years ago by a determined group of mothers who were desperate to have a place where their disabled children could receive adequate care and attention.

Pasitos is a lifeline for the more than 122 families who rely on the foundation to look after their children during the day. These children often suffer from acute physical and psychological illnesses and many are unable to enter the mainstream education system. Furthermore, by providing a safe place for these children during the day, both parents are able to go to work. This extra income is essential for many families who live in poverty.

Pasitos de Luz offers a huge range of essential services, including physical rehabilitation, psychological care, nutrition and much more.

Eagle's Wings Foundation's priority is to find a way to transport our children to the new Casa Connor center. At the moment, we have the small Pasitos de Luz bus, with capacity for 25 children. The bus donated to the Integral Development of the Family, is in the process of registering the license plates in order to move it. This will allow us to move 40 more people. On average, they will transport 100 people daily between children and adults (Mon - Fri).



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# ACTIVITIES FOR THE YEAR

Planning ahead is the best way to make the most of your membership. All of our destinations have something special planned every month of this year to provide you with a fun member experience. Check out the below highlights for a glimpse into the events our resorts have planned.

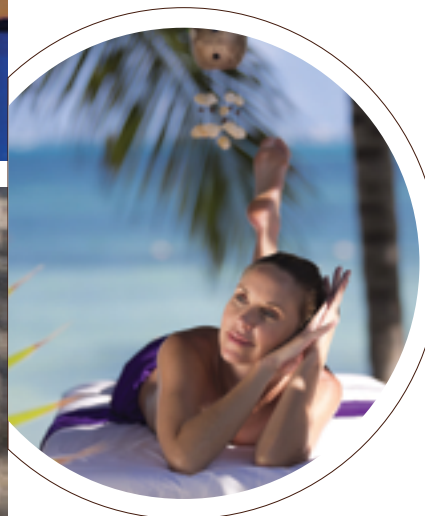
## CABO SAN LUCAS

Join us for **Wine Spectacular** this **September** for a full month of exclusive wine events including wine seminars, tastings, and more!



## CANCUN

Take care of your health with **October Wellness**, a month long event full of wellness activities, services, guest speakers and workshops.



## PUERTO VALLARTA

“**Discover South America**” this November. Enjoy Argentina & Chile Wine Tasting, South American food tastings, Latin Movies, Tango Performances, and more!”



## ISLANDS OF LORETO

The Danzante Bay Golf Course will have its **Grand Opening** of all 18 holes this winter. Come celebrate the completion of this world-class golfing experience alongside the beautiful Sea of Cortez.



Make sure to reserve your accommodations in plenty of time to take advantage of these special events planned at your home away from home by calling Member Services at 800-852-4755.



# ANNUAL CALENDAR

## MAINTENANCE FEE DEADLINES

**October** - Maintenance fee assessment bills will be mailed.

**November 30th** - Maintenance fee payments due. 1st Installment is due for members utilizing the quarterly maintenance fee payment option.

**December 1st** - Unpaid maintenance assessments are delinquent and subject to late fees and penalties.

**February 28th** - 2nd Installment due for members utilizing the quarterly maintenance fee payment option.

**May 31st** - 3rd Installment due for members utilizing the quarterly maintenance fee payment option.

**August 31st** - 4th Installment due for members utilizing the quarterly maintenance fee payment option.

## VACATION BANKING DEADLINES

MEMBERSHIP TYPE	SUMMER DEADLINE	WINTER/HOLIDAY DEADLINE
VDP PV NON-PREMIER/PREMIER	AUGUST 1 <sup>ST</sup>	OCTOBER 1 <sup>ST</sup>
VDP FLAMINGOS NV PREMIER	AUGUST 15 <sup>TH</sup>	OCTOBER 15 <sup>TH</sup>
VDP CABO PREMIER	AUGUST 15 <sup>TH</sup>	OCTOBER 15 <sup>TH</sup>
GOLD	SEPTEMBER 1 <sup>ST</sup>	NOVEMBER 1 <sup>ST</sup>
VPA	NOVEMBER 1 <sup>ST</sup>	NOVEMBER 1 <sup>ST</sup>
VPA ELITE	NOVEMBER 1 <sup>ST</sup>	NOVEMBER 1 <sup>ST</sup>

Universal Vacation Club, Villa Preferred Access Club, UVC Resorts, Club Caribe (the "Clubs"), and its servicer, ResortCom International, LLC ("ResortCom") want to protect the privacy of Club Members to the extent allowed by law. To that end, the Club and ResortCom will not disclose your email address unless you notify ResortCom in writing that you opt-in and consent to having your email address disclosed by completing and returning an e-mail opt-in and Consent Form to ResortCom. Please contact the Club at clubmail@myuvci.com to obtain the e-mail opt-in and Consent Form. Please understand that the Consent Form constitutes a blanket and general authorization to release your email address and that once your email address is released, there are no assurances on how that information may subsequently be used, misused or further disclosed by the recipients, including for fraudulent, criminal or other unauthorized purposes. The Club and/or ResortCom cannot be responsible for any misuse of your email address. If you do not opt-in, your email address will not be released.

Thank you to the resort teams at Villa del Palmar Puerto Vallarta and Villa del Palmar Flamingos for providing our members with extraordinary vacation experiences! Here are a few photos highlighting these awesome staff members.



## IMPORTANT PHONE NUMBERS & ADDRESSES

**UVC INTERNATIONAL**  
P.O. Box 96058 Las Vegas, NV 89193  
Hours: 6:00 am - 8:00 pm PST M-F  
8:00 am - 5:00 pm PST Sat.&Sun.  
Toll-Free: 1-800-852-4755  
Direct Dial: 1-619-683-7440  
Elite/Residence Club: 866-464-9284  
Villa Preferred Access: 1-866-464-9280  
Gold Members: 1-866-465-3882  
Cancun Members: 1-866-668-9261  
Loreto Members: 1-866-668-9088  
Fax: 1-619-209-5920  
Website: www.myuvci.com  
Email: clubmail@myuvci.com

**EMAIL CONTACTS**  
Member Services: clubmail@myuvci.com  
Newsletter: news@myuvci.com  
Board of Directors: myboard@myuvci.com

**RESORTCOM INTERNATIONAL**  
Website: www.resortcom.com

**MEMBER RENTAL PROGRAM**  
Website: www.myuvci.com/rental-program/

**OWNER REFERRAL PROGRAM**  
1-702-789-7268

**INTERVAL INTERNATIONAL**  
Toll-Free: 1-800-722-1860  
Website: www.intervalworld.com

**RESORT CONDOMINIUMS INTERNATIONAL (RCI):**  
1-888-909-3773  
CANADA: 1-800-527-5219  
Website: www.rci.com

**RESORT PHONE NUMBERS:**  
**VILLA DEL MAR & VILLA DEL PALMAR PUERTO VALLARTA**  
Blvd. Francisco Medina Ascencio  
KM 0.3 Puerto Vallarta, Jalisco MX 48300  
Phone: 011-52-322-226-1400  
Fax: 011-52-322-226-1413

**VILLA DEL PALMAR FLAMINGOS**  
Paseo Cocoteros 750 Sur  
Nuevo Vallarta, Nayarit MX 63732  
Phone: 011-52-322-226-8100  
Fax: 011-52-322-226-8101

**VILLA DEL PALMAR CABO SAN LUCAS**  
KM 0.5 Camino Viejo A San Jose  
Cabo San Lucas, BCS, MX 23410  
Phone: 011-52-624-145-7000  
Fax: 011-52-624-145-7201

**VILLA DEL ARCO CABO SAN LUCAS**  
KM 0.5 Camino Viejo A San Jose  
Cabo San Lucas, BCS, MX 23410  
Phone: 011-52-624-145-7200  
Fax: 011-52-624-145-7201

**VILLA DEL PALMAR - CANCUN**  
Carretera a Punta Sam KM 5.200,  
MZ9, SMZ2, L3 Isla Mujeres  
Quintana Roo, MX 77400  
Phone: 011-52-998-193-2600  
Fax: 011-52-998-193-2600 ext. 1019

**VILLA DEL PALMAR AT THE ISLANDS OF LORETO**  
Carretera Transpeninsular KM. 83  
Ensenada Blanca  
Loreto, BCS, MX 23680  
Phone: 011-52-613-134-1000

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