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Editor's note

Thank you for joining us again for another edition of "Ciudad del Mar". This comic strip was successfully launched last May, and we hope you read the first copy that arrived to your hands with interest and curiosity. We are pleased to think that this short comic will soon form part of your working life at Tafer Hotels & Resorts and the Villa Group.

In this issue you will meet Valentín. As we mentioned in the previous issue, the main character of each edition is a member of staff from one of our companies. Although the name is fictitious, his story is real. He came, just like you, looking for a job opportunity; and thanks to hard work, dedication and effort, he is now one of our most esteemed members of staff.

We can all be like Valentín: doing our best, making improvements and reinventing ourselves each and every day so that we can grow within the company and, in turn, improve our standard of living and lifestyle. Just like our protagonist, every extra effort you make takes you further along the road to success and personal development.

Such stories of overcoming challenges come about thanks to the difficulties we face. If you think that the situation you are going through is too overwhelming, we want to tell you with all certainty, that you can overcome it. Each success story is preceded by some kind of crisis, pain, or dissatisfaction. The best change comes from within. As Valentín shows us: try and you can achieve what you set out to do.

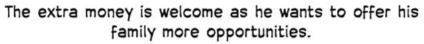
If you think there is an incredible story amongst your coworkers, we want to extend the invitation to you once again to share it with us by sending an email to **delmarcomic@gmail.com.** Do not forget to put the name, phone number, place of work and position.

Finally, we would love that you share this comic with your family and friends. Feel free to take it home and make it available to your nearest and dearest.





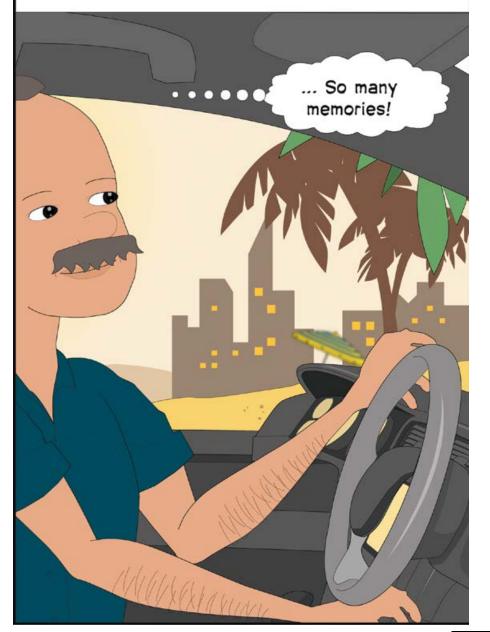








His work history, dedication and humble background keeps his feet on the ground.





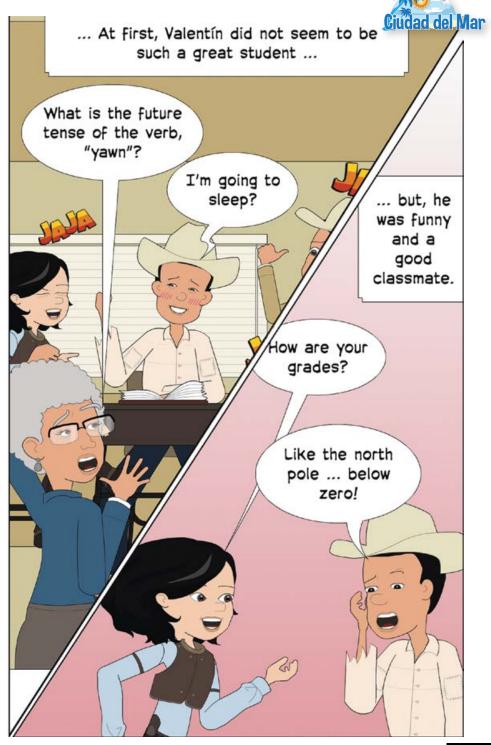


His parents worked in the fields and Valentín was the third of five brothers. Resources were tight and had to stretch for all of them.

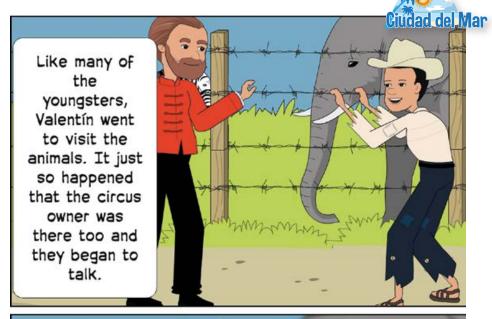


Because they didn't have any electricity for lighting, he would sometimes have to go to the bus station to study.













The circus stuck around for a month and a half in Villa del Maíz. Mr. Hernán was very happy with Valentín's work.



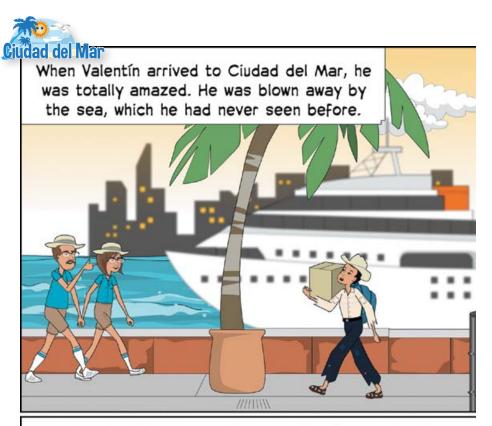
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Ciudad del Mar









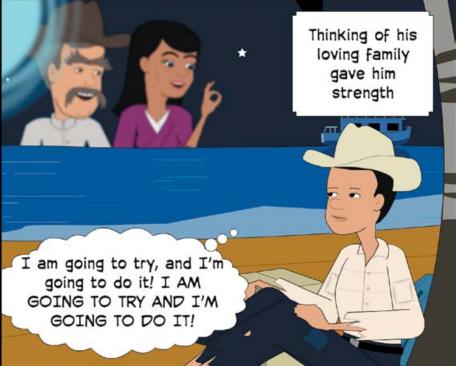
He looked for a telephone so that he could call Mr. Hernán. What he heard in response left him frozen on the spot.





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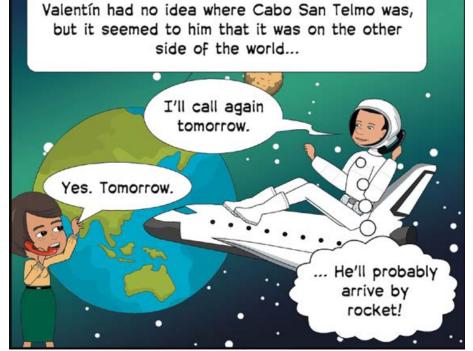




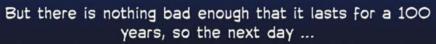


The following morning, tired but hopeful, Valentín call Mr. Hernán's office again.

















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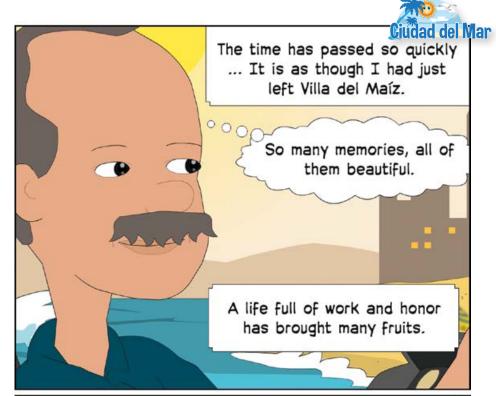
One of the most satisfying moments of his life was when he invited his parents to his university graduation.

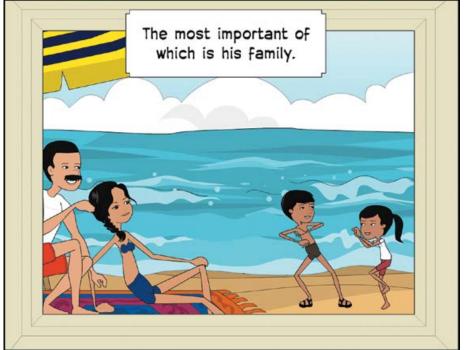


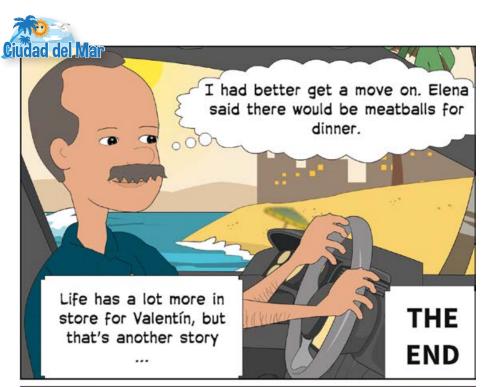




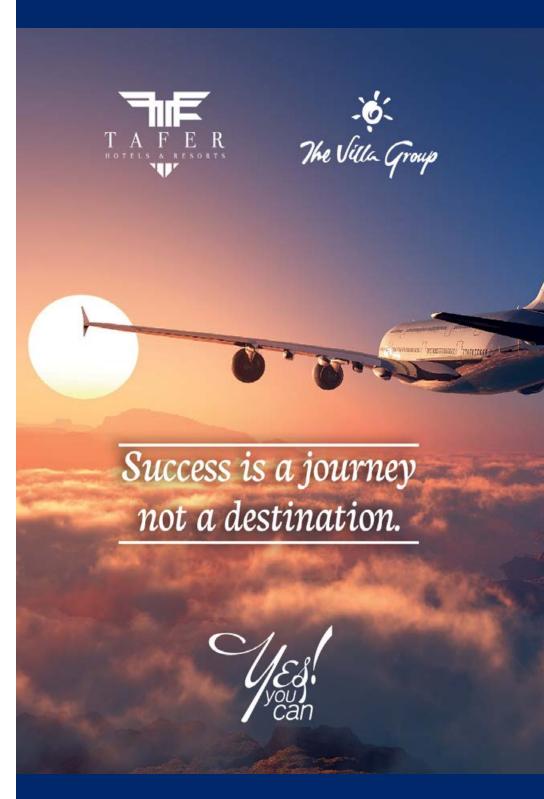
Now, 15 years' later, he continues in this position; and just as promised, he has never faltered in his role.















THE 5 C'S OF WORKING AS A TEAM

COMMITMENT

Every member of the team is committed to giving their best and putting all of their effort into tasks.



2 CONFIDENCE

Each member of the team has confidence in co-workers to carry out the task at hand well.





3 COMPLEMENT

While each member of staff has his or her own skill or area of knowledge, together they complement one another to reach a common goal.

4 COORDINATION

The team chooses someone to coordinate the tasks, organizing deadlines and dividing work so the project advances.





5 COMMUNICATION

The group communicates openly to make sure each individual understands, takes decisions and coordinates efficiently.