

# Interpreting for Allied Health Professionals Program

## Overview

Brisbane South PHN (BSPHN) has established the Interpreting for Allied Health Professionals Program to:

- Support access to private allied health services by non-English speaking clients
- Ensure free interpreting services are available to Allied Health Professionals (AHPs) working in private practice to communicate with non-English speaking clients.

## Program Summary

The Program is funded by BSPHN through a capped funding stream. Brisbane South PHN will administer the Program within the [BSPHN catchment area](#), with the interpreting services delivered by Translating and Interpreting Service (TIS) National. The Program enables registered AHPs to receive FREE access to the following interpreting services:

- Immediate phone interpreting
- Pre-booked phone interpreting
- On-site interpreting

Allied Health Professionals are encouraged to consider phone interpreting as the first point of interpreting, particularly for all mild to moderate interpreting needs. When phone interpreting would not be suitable, an AHP can make a booking for on-site interpreting.

Private AHPs that register into the Program are provided access to interpreting services at no cost until **30 June 2017**. Ongoing changes in the Program will be determined in June 2017, subject to evaluation and budget approval.

## Eligibility

Allied Health Professionals that are eligible for this Program include:

- Diabetes Educators
- Dietitians
- Physiotherapists
- Exercise Physiologists
- Podiatrists
- Dentists
- Optometrists
- Speech Pathologists
- Audiologists
- Occupational Therapists
- Social Workers
- Psychologists
- Mental Health Nurses

Allied Health Professionals that do not meet the eligibility criteria can contact us to consider their individual situations.

Allied Health Professionals that are involved in the Program must agree to:

- Complete cross cultural/use of interpreter training
- Participate in an evaluation survey of the Program

## Further Information

Please contact **Nicole** or **Andrea** on **3864 7580** or [refugeehealth@bsphn.org.au](mailto:refugeehealth@bsphn.org.au)

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# Expression of Interest

## Interpreting for Allied Health Professionals Program

If you are interested in registering for the Program, please complete the following (one form per person):

*\*Please list all practices where you would like to use this service*

Name	
Profession	
Practice Name*	
Practice Address*	
Mailing Address (if different from above)	
Phone	
Email	

- I provide services within the Brisbane South PHN catchment area
- I confirm that I am not a recipient of other interpreting services
- I would like my contact details featured on the BSPHN website
- I provide bulk billing services (not mandatory)

I agree to:

- complete cross cultural/use of interpreter training
- participate in an evaluation survey of the Program
- keep the TIS client code provided by BSPHN confidential and only use it in relation to the provision of services within my practice.

Signature: ..... Date: .....

Please complete this page and email to Nicole Gould: [refugeehealth@bsphn.org.au](mailto:refugeehealth@bsphn.org.au)  
or fax to Brisbane South PHN (3864 7599) Attn: Nicole Gould.

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