

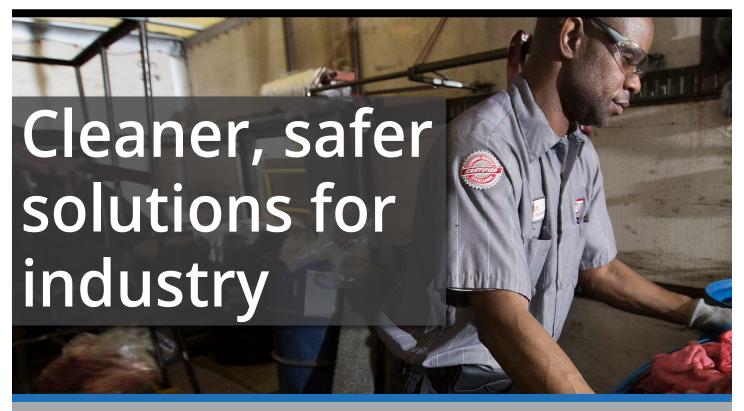


prepared for



ITU AbsorbTech is one of the largest **family-owned** industrial laundry service companies. We help facilities **eliminate waste streams & support safety goals** with reuse programs including towels, absorbents, garments, & industrial safety mats.





The Genuine Service Excellence Team

Our full-service, team management approach will service your facility with cleaner, safer solutions. You will realize significant savings through a program that fits your budget and your facility's needs.

Our program stands out because of our exceptional people. Here's why:

- Award-winning training program All employees become certified in Genuine Service Excellence or Production Excellence. Our training program was recently ranked with Coca Cola and UPS as one of the world's best.
- Experienced and team-oriented Our service team boasts an average tenure of over 15 years. We have a culture of working as a team to service your account.
- Safety first We follow strict adherence to your facility's safety requirements and take pride in our awards recognizing ITU AbsorbTech as a leader in safety.

















Reduce the risk of slip & fall Safety injuries & help maintain a safer work environment. Have an immediate & measurable Waste impact in pounds of solid waste eliminated from your facility. Sorblts[®] & Ultras[™] outperform Quality alternatives in quality, cleanliness and absorbency. Customers save significant cost Savings and time compared to alternative programs and disposables. Delivery, pick up, laundering, Managed inventory management & more we take care of all the details.





A Genuine Service Excellence team will monitor your budget and manage your program completely.



You use Sorbits® Absorbents & Ultras™ Towels

Absorbs synthetic oils, hydraulic fluids, solvents, process fluids.



You get a custom waste reduction report

We quantify your waste reduction to showcase your environmental achievement.



We pick-up & deliver

We pick up soiled & deliver clean Sorblts[®] & Ultras[™] to specific work stations or storage areas on a dependable schedule.



We manage inventory

We recommend adjustments up or down with your written approval.



We recycle oils and solvents

SorbIts® & Ultras™ are cleaned at our ISO 14001 facilities and recovered oils are reused in industry.



You save time and money

Enjoy significant cost savings compared to alternatives & disposables.



Solid waste stream elimination and environmental reporting is an important part of corporate sustainability initiatives. Sorblts® & Ultra™ programs have a measurable impact in pounds of solid waste eliminated from landfill. Through the use of Sorblts®, & Ultra™ solutions, your facility will:

- Divert tons of non-hazardous fluids from landfills and the sewer system annually.
- Support ISO 14001 and other sustainability objectives by conserving water, air, and utilization of raw materials.
- Eliminate the need for costly solid waste disposal, manifesting and incineration.



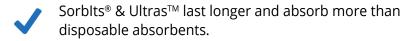
Our **Environmental Engineer**, **Jodi Drew**, is available as a resource for waste stream elimination, solvent recovery and compliance questions.

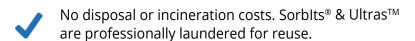


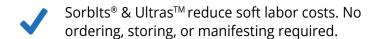
Sample Waste Reduction Certificate



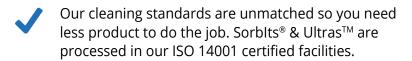
Customers save **15%-30%** over disposable absorbents & towels by switching to reusable program. Here's how:

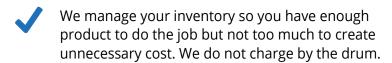


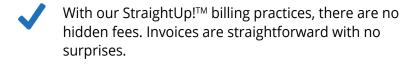




Pay-by-the-drum reusable absorbent & towel programs cost **40%-60%** more than our programs. Here's why:











Customer Quality Visitation Reports

Customer Quality Visitation Reports (CQVRs) help facilitate a conversation about your program. We take the comments and ratings seriously in order to measure and track how our customers value our solutions and services.

Year-to-date company-wide results:



How likely are you to recommend ITU AbsorbTech to friends and colleagues?

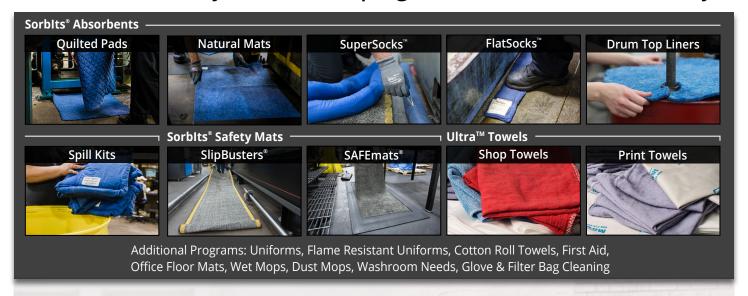


How likely are you to renew your service agreement with ITU AbsorbTech?

Net Promoter Score - a proven method companies worldwide use to measure & improve loyalty. Across industries, a **69 out of 100** is considered exceptional.



Compare our products, processing and service to alternatives. We are confident you'll find our programs the **best** in the industry.



A Leader in the Industry

ITU AbsorbTech is locally, nationally and internationally recognized as a leader in safety, environmental and training.











Family owned and operated since 1930

ITU AbsorbTech is owned and operated by the Leef family now in its third generation of ownership. Brothers Jim and David Leef are committed to continuing the company's historical tradition of Genuine Service Excellence, process and service innovation, and community involvement.



Customer Response Center (888) 729-4884 ITUAbsorbTech.com



All products processed in our ISO 14001:2004 registered facilities. Our South Bend, Ind., processing facility is also registered to ISO 9001:2008.